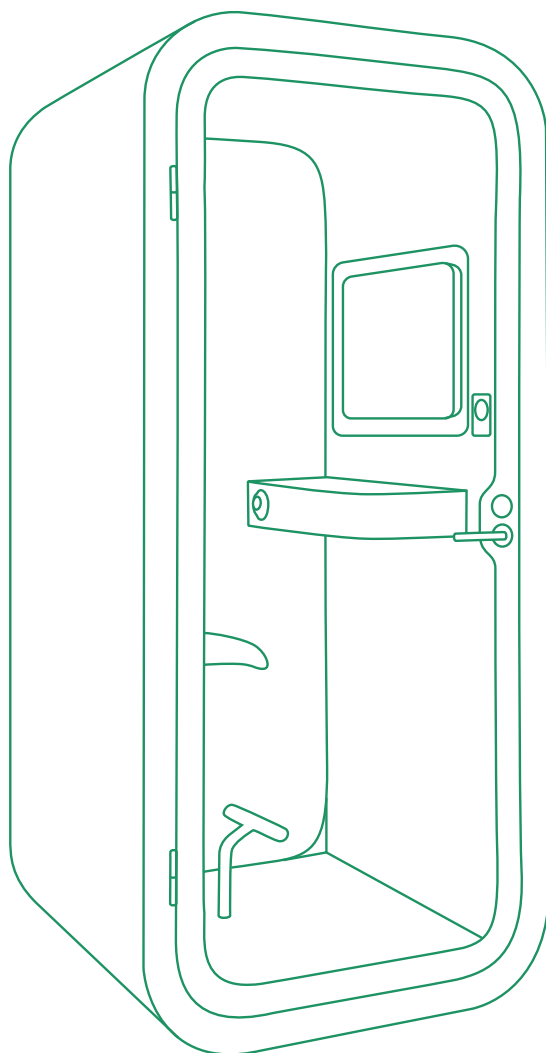


framery

SERIOUS ABOUT HAPPINESS



Framery O VCR

Troubleshooting instructions

English
Version 3.0

Contents

| | |
|--|-----------|
| 1 Important safety and product instructions..... | 5 |
| 1.1 Preface..... | 5 |
| 1.2 Product information..... | 5 |
| 1.3 Copyright..... | 5 |
| 1.4 Manual contents..... | 5 |
| 1.5 Intended use..... | 5 |
| 1.5.1 Non-conventional use..... | 5 |
| 1.5.2 Ambient conditions for use..... | 6 |
| 1.6 Warning, information and safety symbols in this manual..... | 6 |
| 1.7 Main safety risks related to the installation, maintenance, disassembly and use of the product..... | 6 |
| 1.7.1 Installation, maintenance and disassembly..... | 7 |
| 1.7.2 Electrical safety..... | 7 |
| 1.7.3 Fire safety..... | 8 |
| 1.7.4 Use..... | 8 |
| 2 Disconnect the power cord..... | 11 |
| 3 The door is leaking sound or does not seal properly..... | 12 |
| 4 The body covers do not fit..... | 27 |
| 5 Power issues..... | 30 |
| 5.1 There is no electricity in the pod or the electricity goes on and off..... | 30 |
| 5.2 The power outlet does not work..... | 37 |
| 5.3 The display does not work..... | 40 |
| 5.4 The control panel does not work..... | 43 |
| 6 Fans and light..... | 47 |
| 6.1 There is no power to the fans and light..... | 47 |
| 6.2 The ceiling light does not switch on..... | 54 |
| 6.3 When you adjust the ceiling light, the display light is also adjusted..... | 59 |
| 6.4 The display light does not switch on..... | 62 |
| 6.5 One or both fans do not work..... | 65 |
| 6.6 The fans are noisy..... | 70 |
| 6.7 The air inside the pod does not feel fresh..... | 77 |
| 7 Door handle and lock..... | 87 |
| 7.1 The door handle is loose..... | 87 |
| 7.2 The door handle is tight..... | 91 |
| 7.3 The lock latch is stiff or gets stuck..... | 94 |
| 8 Finalize..... | 99 |

1 Important safety and product instructions

1.1 Preface

This instruction manual describes the troubleshooting of the product. Everyone involved in troubleshooting the product must read and understand the contents of the troubleshooting and safety instructions.

This instruction manual gives you necessary information for the correct troubleshooting.

1.2 Product information

The information in this manual corresponds to the product at the time of delivery. All information included in this manual is valid at the time of publication.

1.3 Copyright

This document must not be copied, presented, or delivered to a third party without explicit permission from Framery. The use of this document for any purpose other than those allowed by Framery is prohibited. Framery reserves the right to change the instructions related to the product without separate notice.

1.4 Manual contents

The troubleshooting instructions contain the following information:

- General information about the purpose and content of the instructions
- Information related to safety
- Troubleshooting instructions

1.5 Intended use

The FrameryO VCR is a pod intended for short term indoor commercial and household use by one (1) person at a time.



Warning: WARNING –To reduce the risk of burns, fire, electric shock, or injury to persons:

Use this product only for its intended use as described in the user instructions. Do not use attachments not recommended by the manufacturer.

1.5.1 Non-conventional use

Any use or maintenance of the product that is not specifically allowed in the installation, maintenance, troubleshooting or user instructions is prohibited, including the following:

- Installation, maintenance or disassembly of the pod without reading and understanding the instructions for those actions
- Use of the pod beyond the limits of use
- Making alterations to the pod

- Using the pod in spite of obvious defects or damage
- Using the pod outdoors or in conditions where the temperature or air quality is not safe
- Climbing on top of the product or placing any load on the roof of the product
- Smoking in the pod

1.5.2 Ambient conditions for use

The pod is intended to be used in the following conditions:

- Ambient temperature: +15°C ... +30°C (59°F ... 86°F)
- Humidity: max. 50%
- Sufficient air quality surrounding the product

1.6 Warning, information and safety symbols in this manual

The warnings in this manual have been divided into the following two categories:

- The term "DANGER" indicates a hazardous situation which, if not avoided, will result in death or serious injury.
- The term "WARNING" indicates a hazardous situation which, if not avoided, could result in death or injury.

The safety symbols found in this manual may also be posted on the product. All personnel who install, disassemble, perform maintenance or use the product are to be familiar with and observe all safety symbols, labels, and instructions about the action they are performing.

Table 1: Hazard



| | |
|---|--|
|  | An exclamation point symbol inside a colored triangle indicates a hazardous situation. |
|  | |

Table 2: Mandatory action



| | |
|---|---|
|  | A white symbol inside a colored circle indicates an action that must be taken to avoid a hazardous situation. |
|---|---|

Table 3: Prohibited action

| | |
|---|---|
|  | A ring with a diagonal bar indicates an action that is not allowed. |
|---|---|

1.7 Main safety risks related to the installation, maintenance, disassembly and use of the product

1.7.1 Installation, maintenance and disassembly







| | |
|---|--|
|  | WARNING! To reduce the risk of burns, fire, electric shock, or injury to persons, obey the following: |
|  | Use cut resistant safety gloves during the installation, maintenance or disassembly of the product. |
|  | Use steel toed safety boots during the installation, maintenance or disassembly of the product. |
|  | Use safety glasses during the installation, maintenance or disassembly of the product. |
|  | Read and understand the instructions and plan your work beforehand. |
|  | Obey all local rules and regulations regarding workplace safety. |
|  | Keep the work site tidy and free from debris throughout the installation, maintenance or disassembly process. |
|  | Do not climb on top of the product or place any load on the roof of the product. |
|  | <p>Do not push the product to move it if not specifically instructed to do so in this manual.</p> <p>The product is very heavy and moving the product after installation requires a significant amount of force. Moving a finished product without disassembly and reassembly requires an on-site risk assessment to be performed by the party responsible for moving the product.</p> |

1.7.2 Electrical safety

Input for the electrical system: 100-240 VAC (10 A) 50-60 Hz



The maximum load for the electrical system is 6.6 A.

| | |
|---|---|
|  | DANGER! To reduce the risk electric shock, obey the following: |
|---|---|

| | |
|--|---|
|  | <p>Disconnect the power cord from the power outlet before starting any cleaning, maintenance or disassembly procedures.</p> <p>The power cord serves as a power disconnect device for pluggable equipment. The power outlet shall be located near the equipment and shall be easily accessible.</p> |
|  | <p>WARNING!</p> <p>To reduce the risk of burns, fire, electric shock, or injury to persons, obey the following:</p> |
|  | <p>Connect the power cord to a properly grounded outlet only.</p> |
|  | <p>Keep the power cord of the product away from heated surfaces.</p> |
|  | <p>Do not use the pod if you notice any defects or damage to the electrical equipment.</p> |
|  | <p>Do not connect any extension cords to the power outlet(s) of the product.</p> |

1.7.3 Fire safety

The fire load for the Framery OO VCR is approx. 3200 MJ.

| | |
|---|--|
|  | <p>WARNING!</p> <p>To reduce the risk of burns, fire, electric shock, or injury to persons, obey the following:</p> |
|  | <p>If safely possible to perform, disconnect the power cord from the power outlet if there is a fire inside the product.</p> <p>The power cord serves as a power disconnect device for pluggable equipment. The power outlet shall be located near the equipment and shall be easily accessible.</p> |














Fire safety end devices (alarms, sprinklers etc.) can also be installed inside the pods (instructions available upon request). The need for end devices inside the pod is always determined by the applicable local authorities.

1.7.4 Use

Maximum load for the table is 139 lbs (63 kg).

Maximum load for the Tovi Stool is 300 lbs (136 kg).

Maximum load for the display bracket is 22 lbs (10 kg).

| | |
|---|--|
|  | WARNING! To reduce the risk of burns, fire, electric shock, or injury to persons, obey the following: |
|  | Read and understand the user instructions before using the product. |
|  | Close supervision is necessary when this furnishing is used by, or near children, invalids, or disabled persons. |
|  | Keep children away from extended foot support (or other similar parts). |
|  | Do not use the product if the surrounding conditions are in any way hazardous; the air circulating inside the pod is derived from the surrounding space. |
|  | Do not use the product if the ventilation is not functioning. |
|  | Do not use the product if the ventilation channels are blocked. Keep the ventilation channels free of lint, hair, and the like. |
|  | Do not use the pod if you notice any defects in the electrical equipment or if the product is not working properly. Disconnect the power cord from the power outlet and contact your local dealer or the manufacturer immediately. |
|  | Do not drop or insert any object into any opening if not specifically instructed to do so in this manual. |
|  | Do not use outdoors. |
|  | Do not use where aerosol (spray) products are being used or where oxygen is being administered. |
|  | Do not climb on top of the product or place any load on the roof of the product. |
|  | Do not lean against the product. |



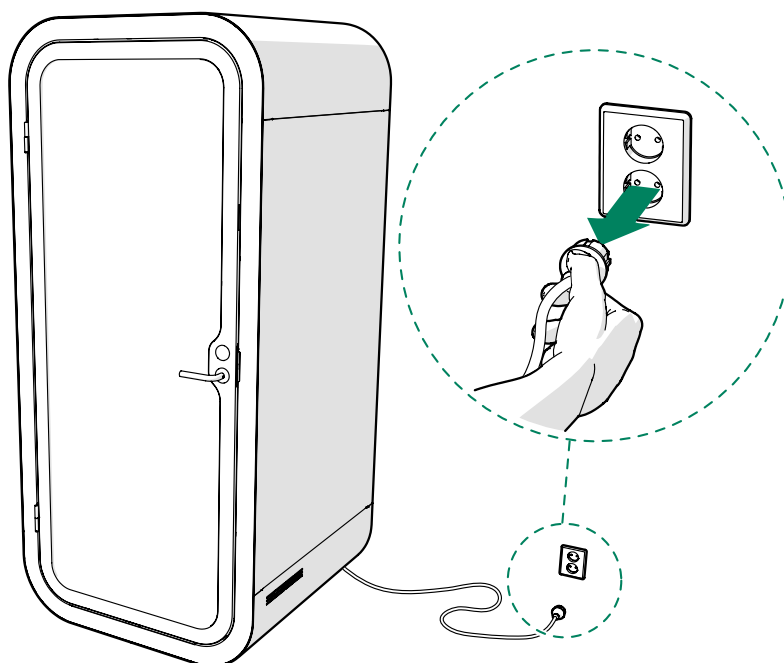
Do not smoke inside the product.

2 Disconnect the power cord



DANGER: Always disconnect the pod from the power outlet before you begin the disassembly, maintenance, or any other procedure.

Remove the plug from the power outlet.



3 The door is leaking sound or does not seal properly

Condition

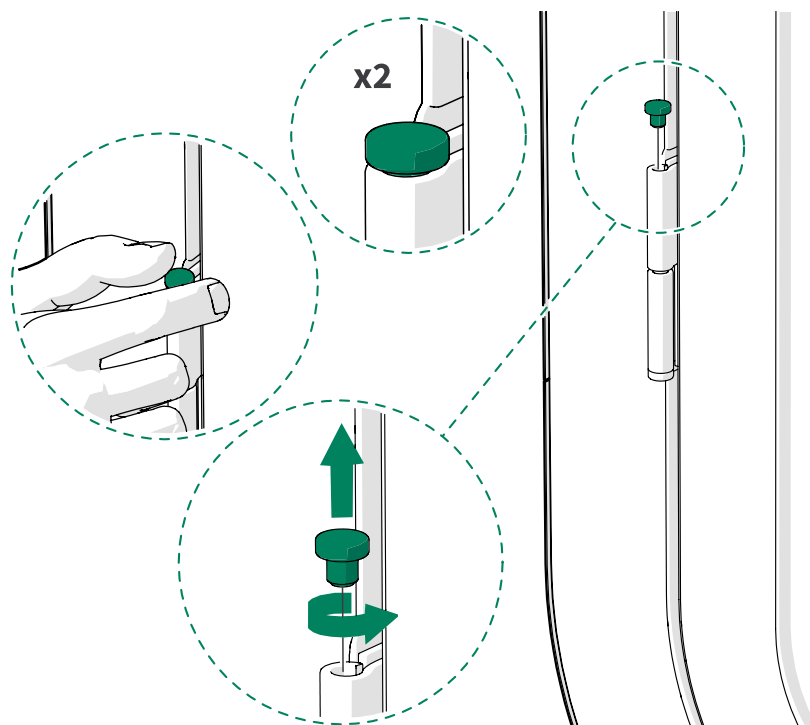
When you are standing outside the pod you can hear what a person inside the pod is saying and the person inside the pod can hear noises from outside the pod.

Cause: The door is too low.

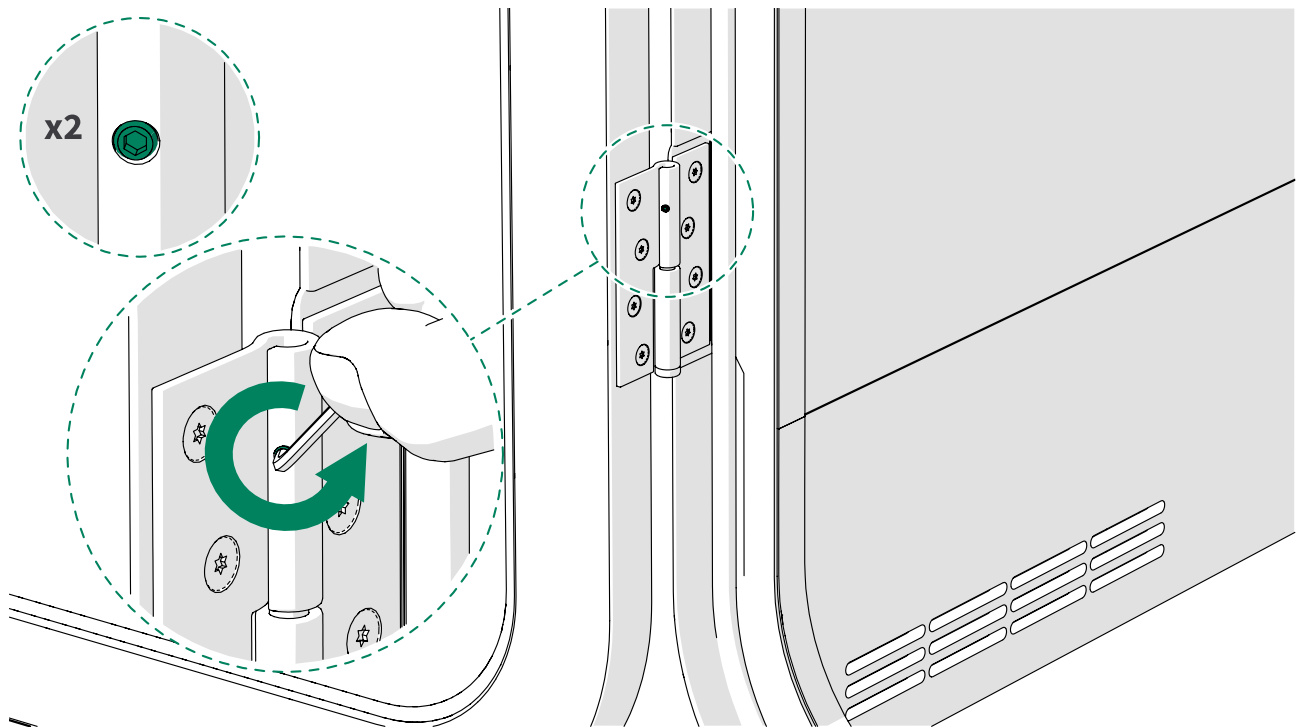
The door is not vertically in the middle of the door opening.

Solution: Adjust the door height.

1. Remove the caps from the hinges.



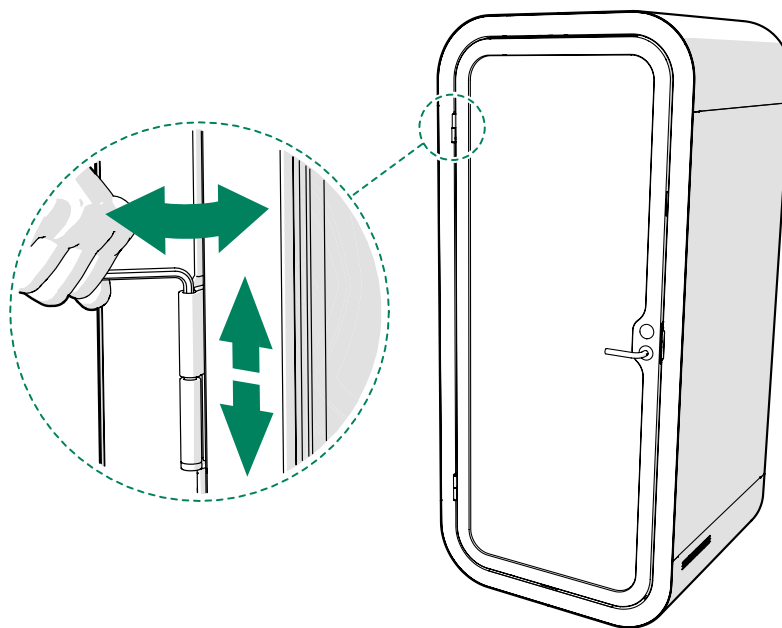
2. Open the door and loosen the set screws.



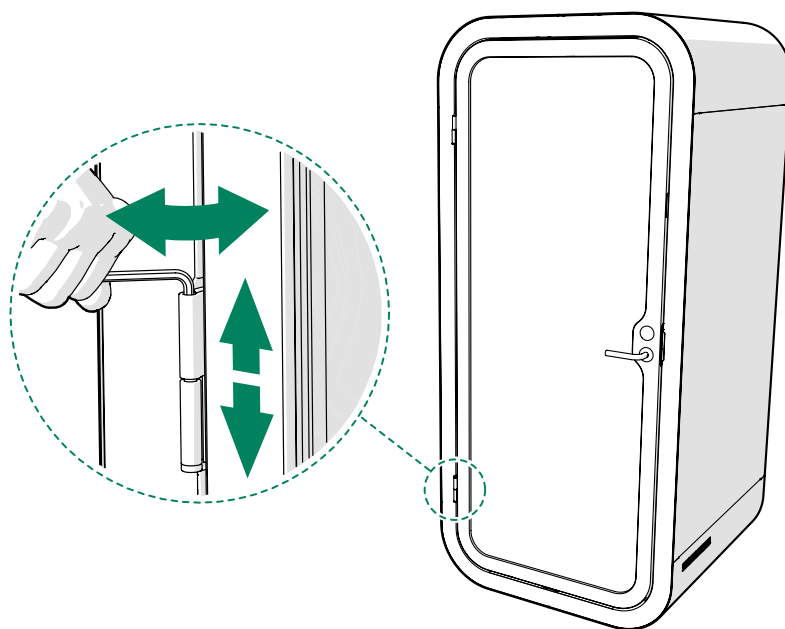
3. Close the door.
4. To raise the door, insert the hex key into the top of the upper hinge and turn clockwise. To lower the door, turn counter-clockwise.



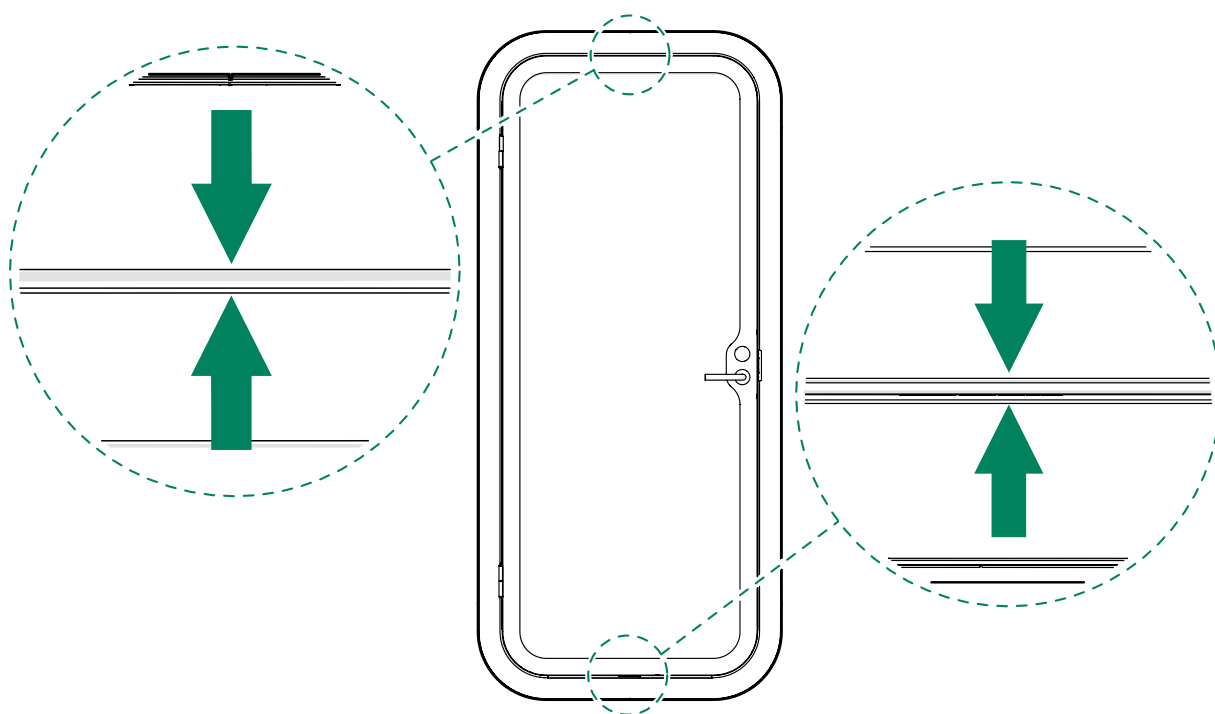
Note: After the initial installation, the door normally does not have to be lowered, but raised.



5. Adjust the height setting of the lower hinge accordingly so that the load on both hinges is the same. Turn clockwise to raise and counter-clockwise to lower the setting.



6. Make sure that the door is aligned correctly.

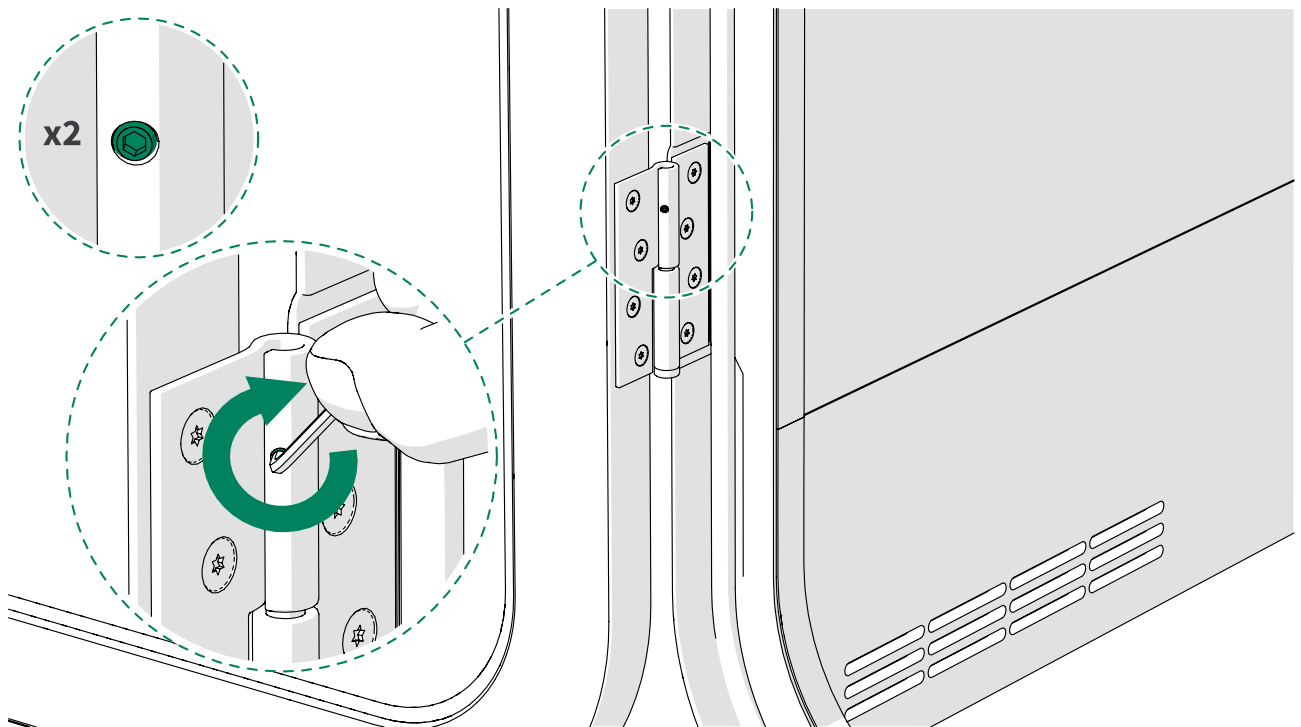


7. Test with a flashlight from the inside of the pod.
If the flashlight shines through the door seams, adjust the door.
8. Repeat steps 4–6 if needed.
9. Close the door.

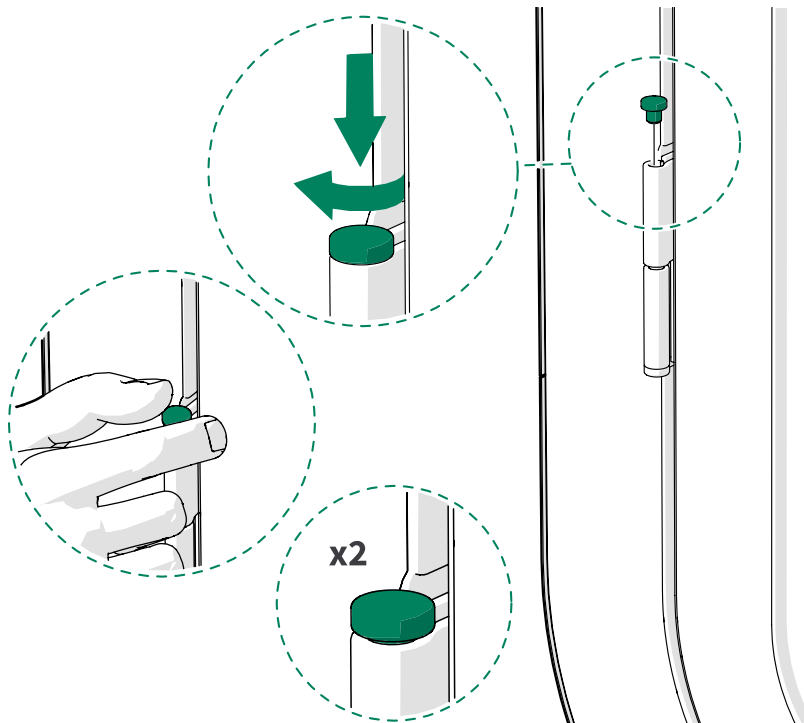
10. Open the door and tighten the set screws when the adjustment is complete.



Note: Make sure that both hinges have the same height setting.



11. Install the caps.

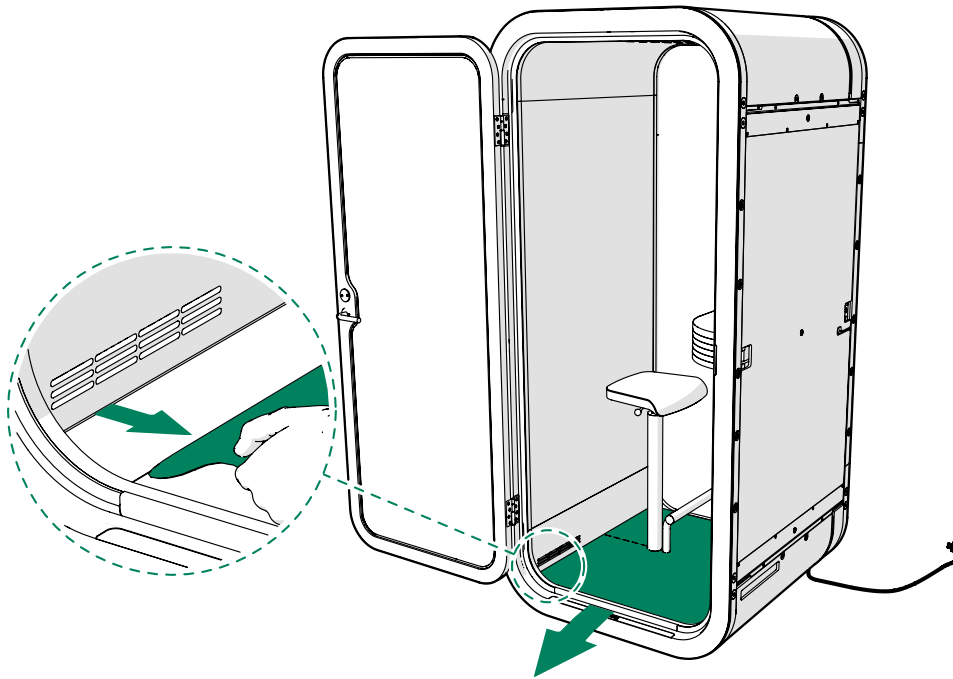


Cause: The floor of the pod is not leveled.

Solution: Level the floor.

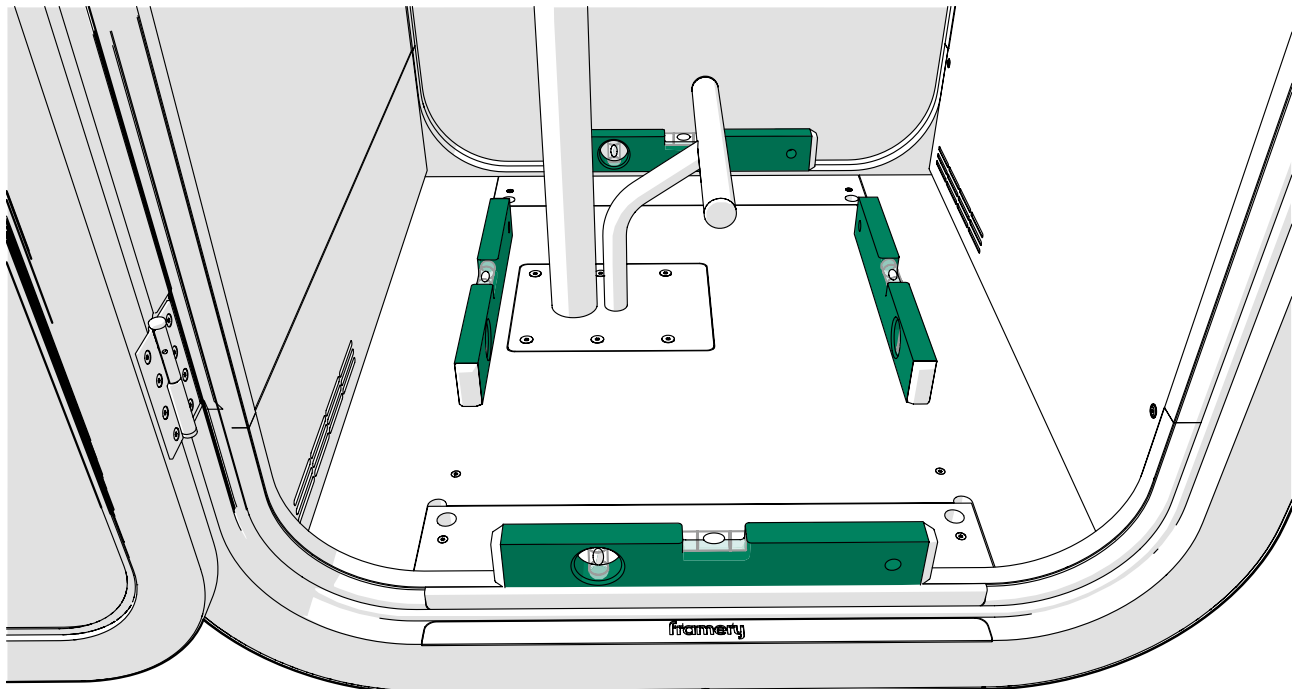
1. Pull the carpet out from under the wall felts and remove (the carpet) from the pod.

2. Remove the carpet.

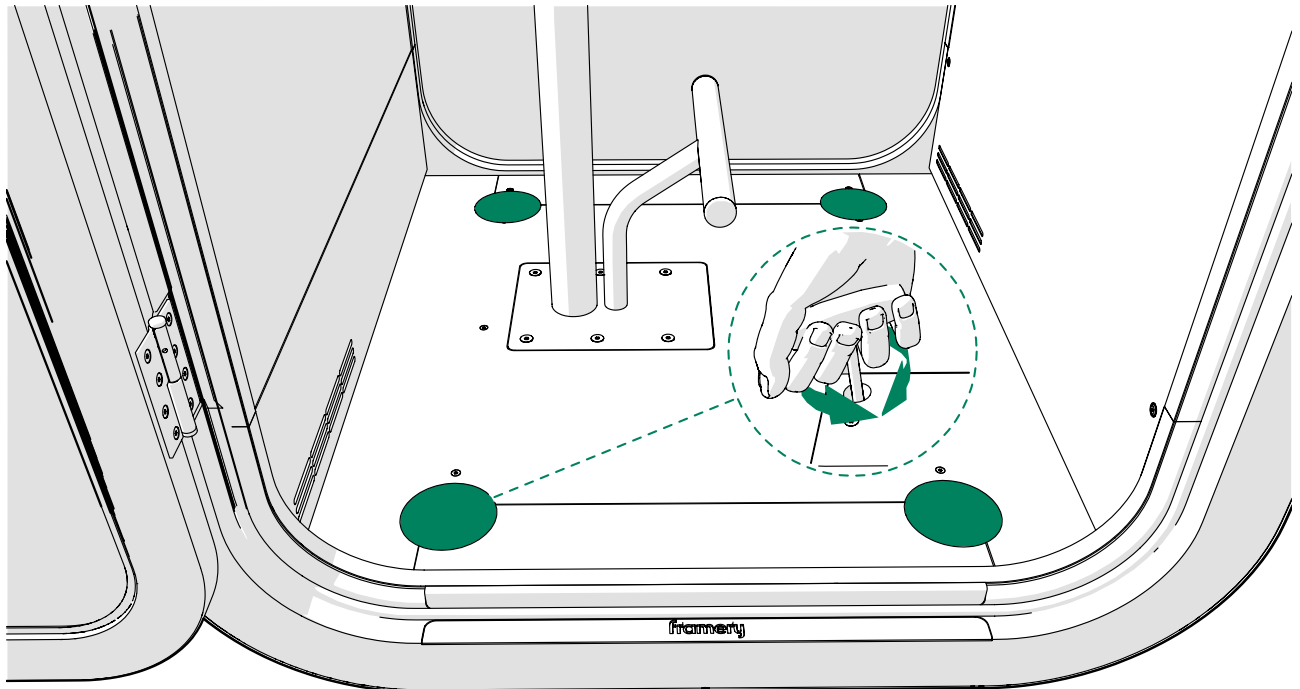


3. Measure the floor module with a spirit level at four measuring points:

- Along the sides
- At the edge of the floor module (on the ABS strips)

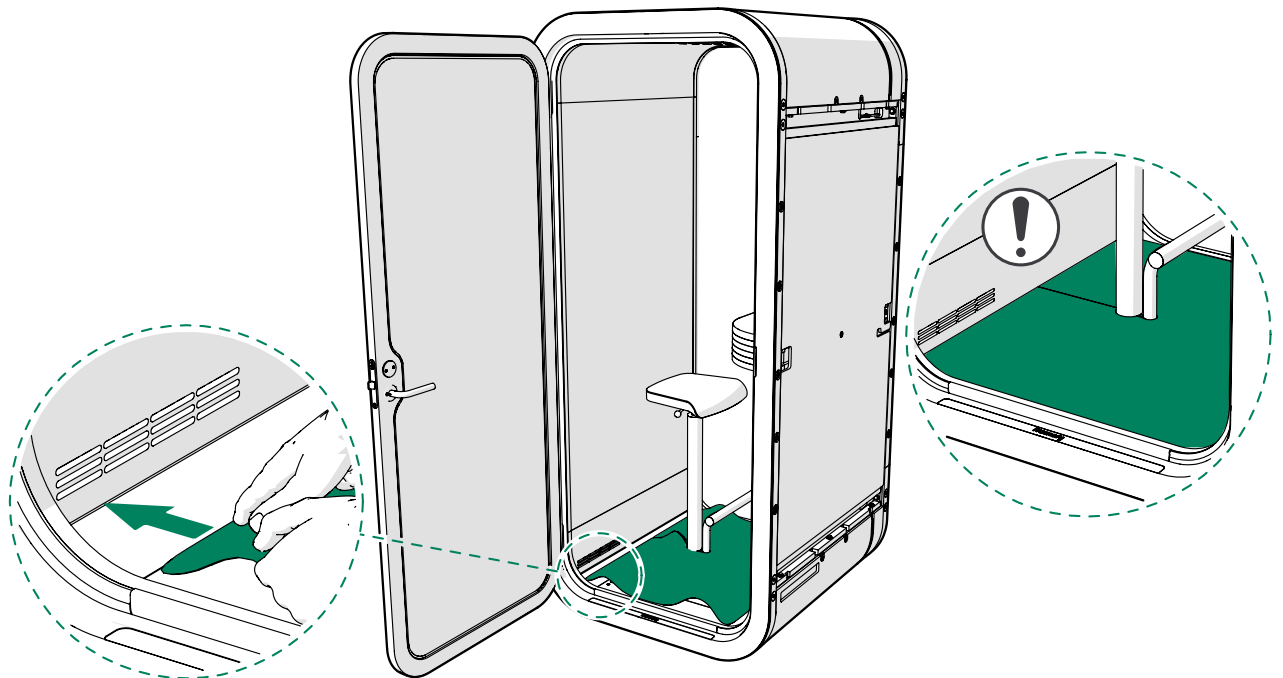


4. Measure opposite points repeatedly and adjust the feet of the leveling screws gradually.



5. Reinstall the carpet.

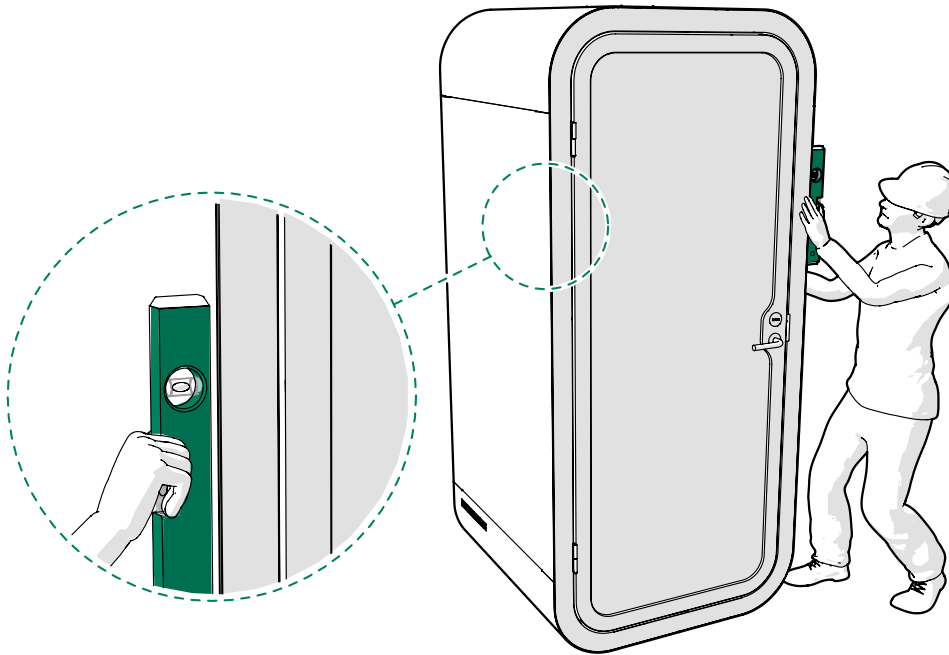
⚠ **Note:** Make sure that the carpet is firmly in place and that there are no bumps.



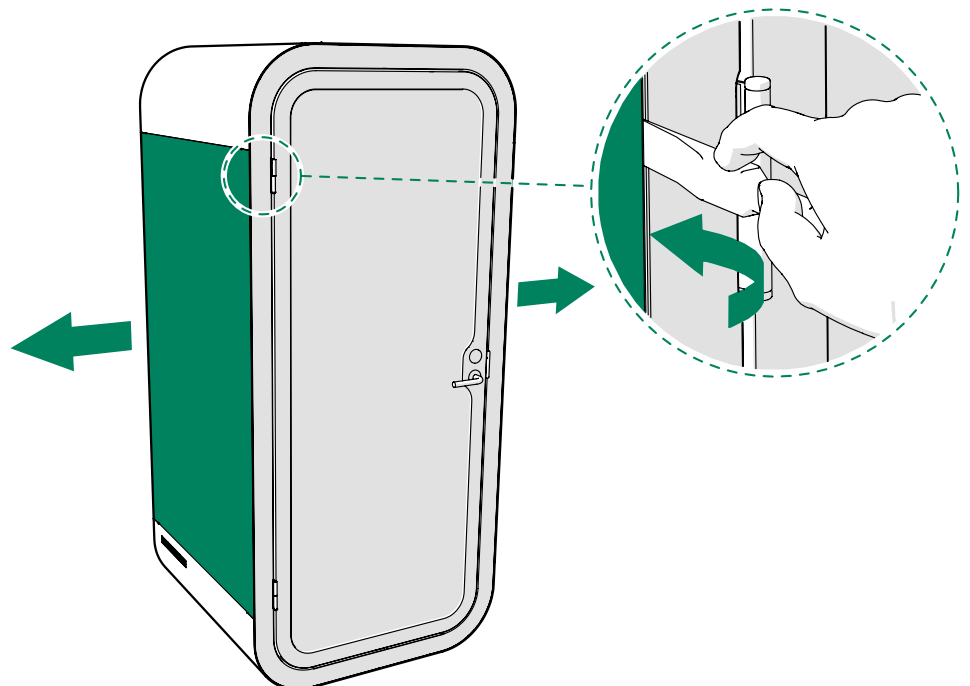
Cause: The pod is not standing straight.

Solution: Straighten the pod.

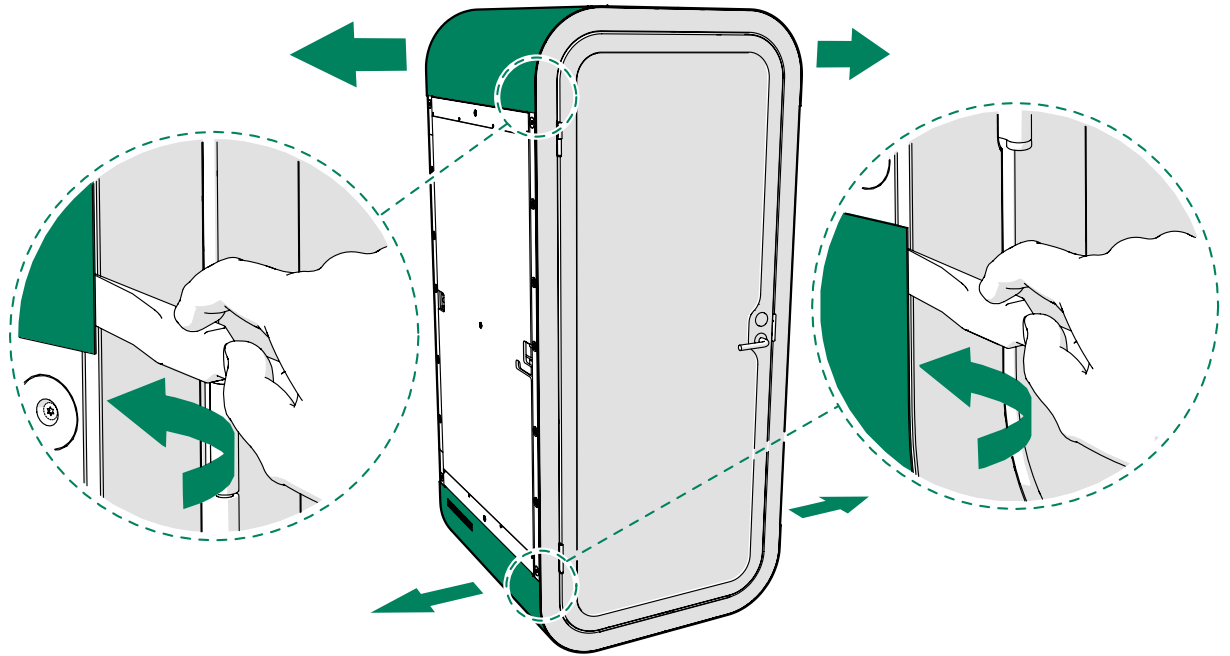
1. Check the straightness of the pod with a spirit level on both sides. If the pod is not standing straight, complete the following steps.



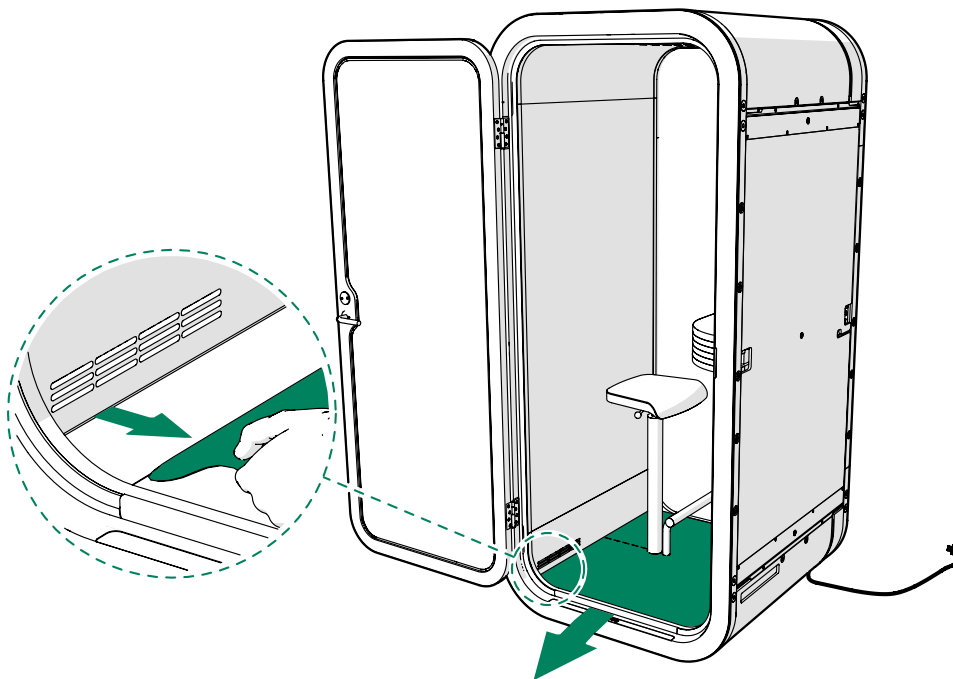
2. Remove the wall body covers.



3. Remove the roof and bottom body covers.



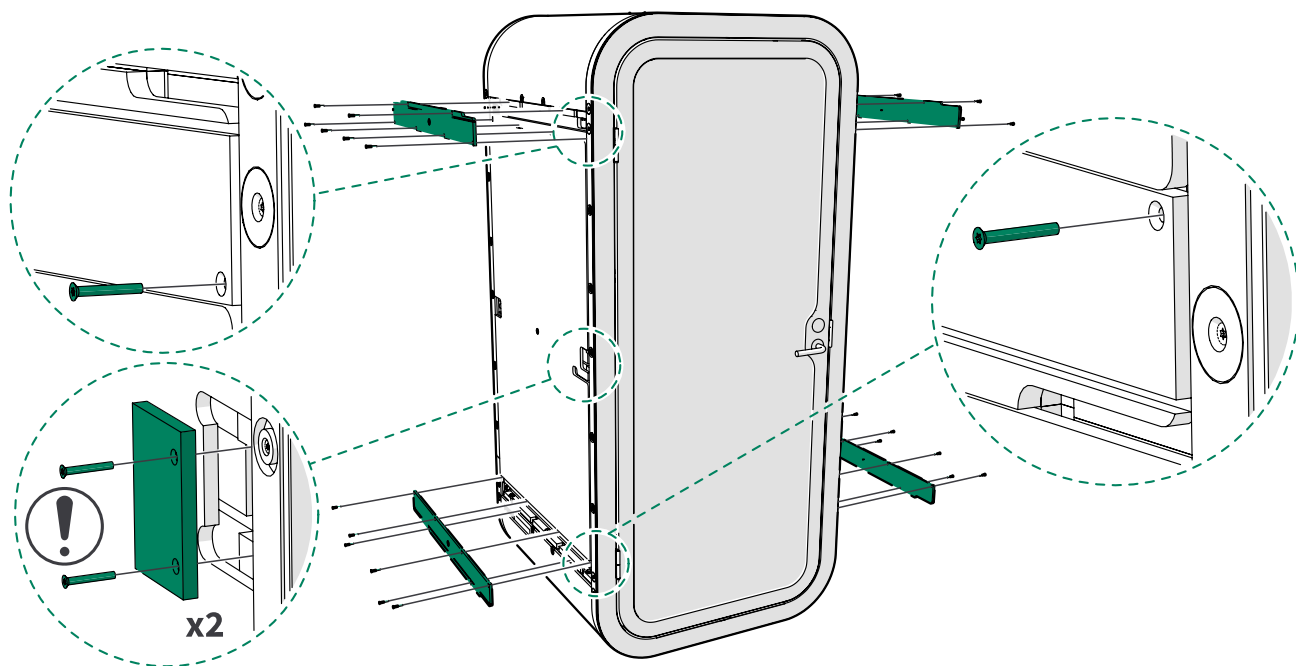
4. Pull the carpet out from under the wall felts and remove (the carpet) from the pod.



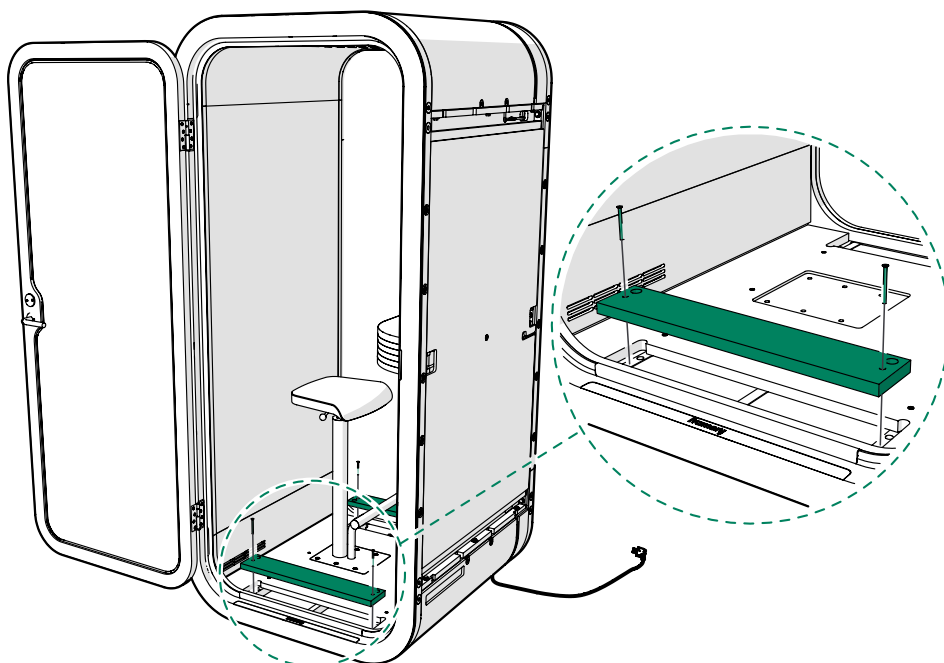
5. Unscrew the 4x30 screws (24 pcs) and remove the top and bottom cover panels (4 pcs).



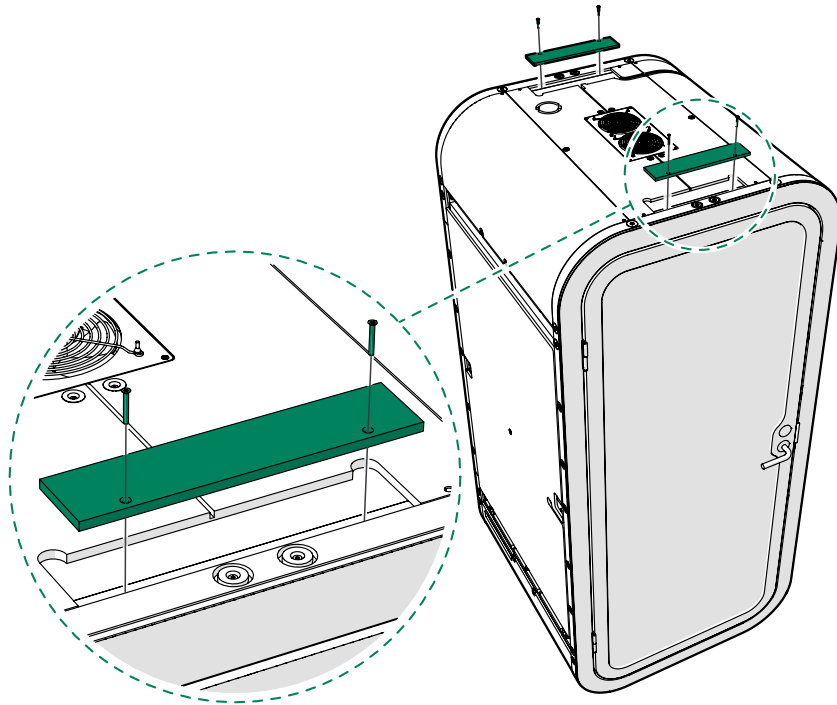
Note: If needed, unscrew the 4x30 screws (4 pcs) and remove the small cover panels (2 pcs).



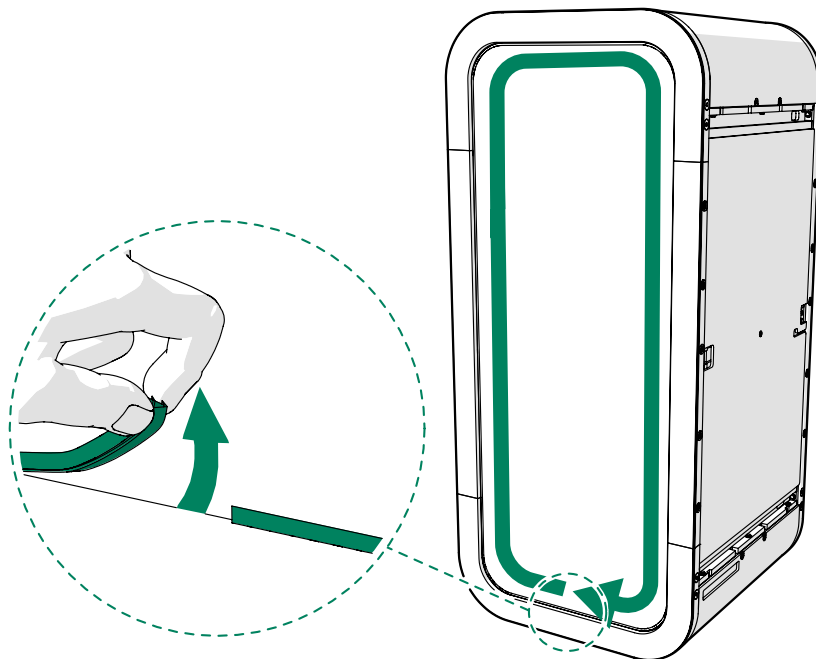
6. Unscrew the 4x30 screws (4 pcs) and remove the floor cover panels (2 pcs).



7. Unscrew the 4x30 screws (4 pcs) and remove the roof cover panels (2 pcs).



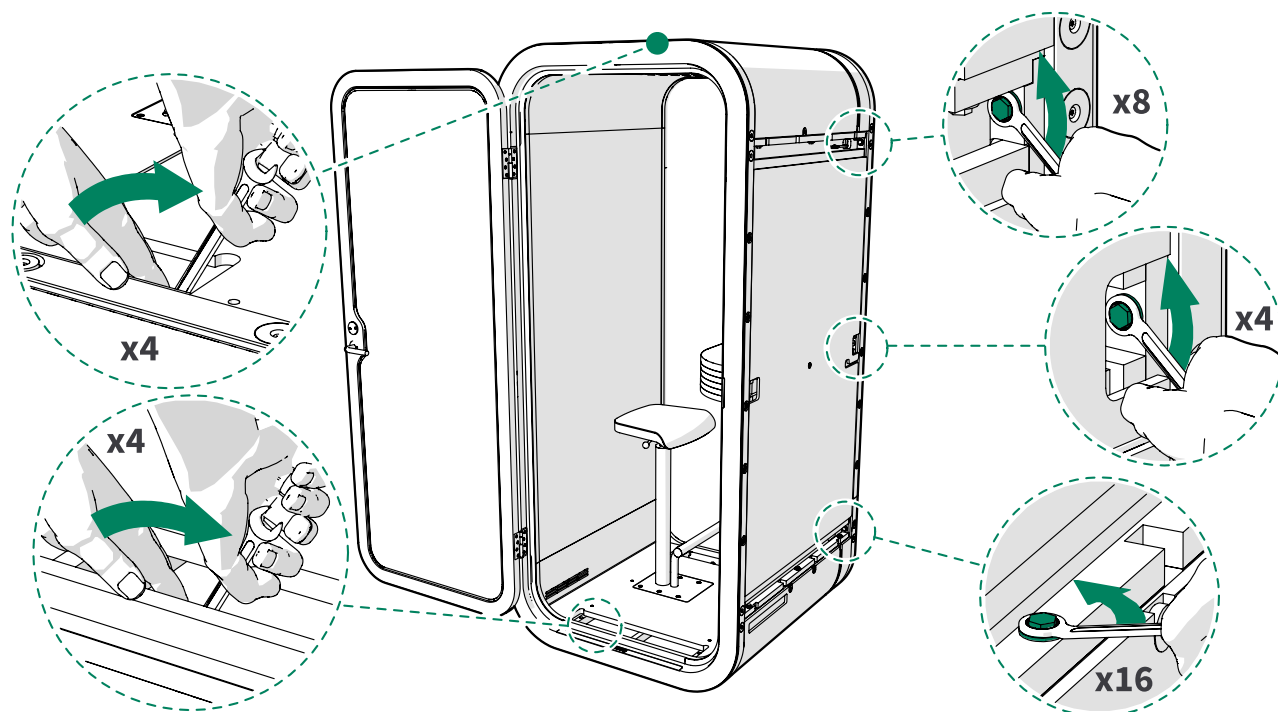
8. Remove the seal from the glass wall.



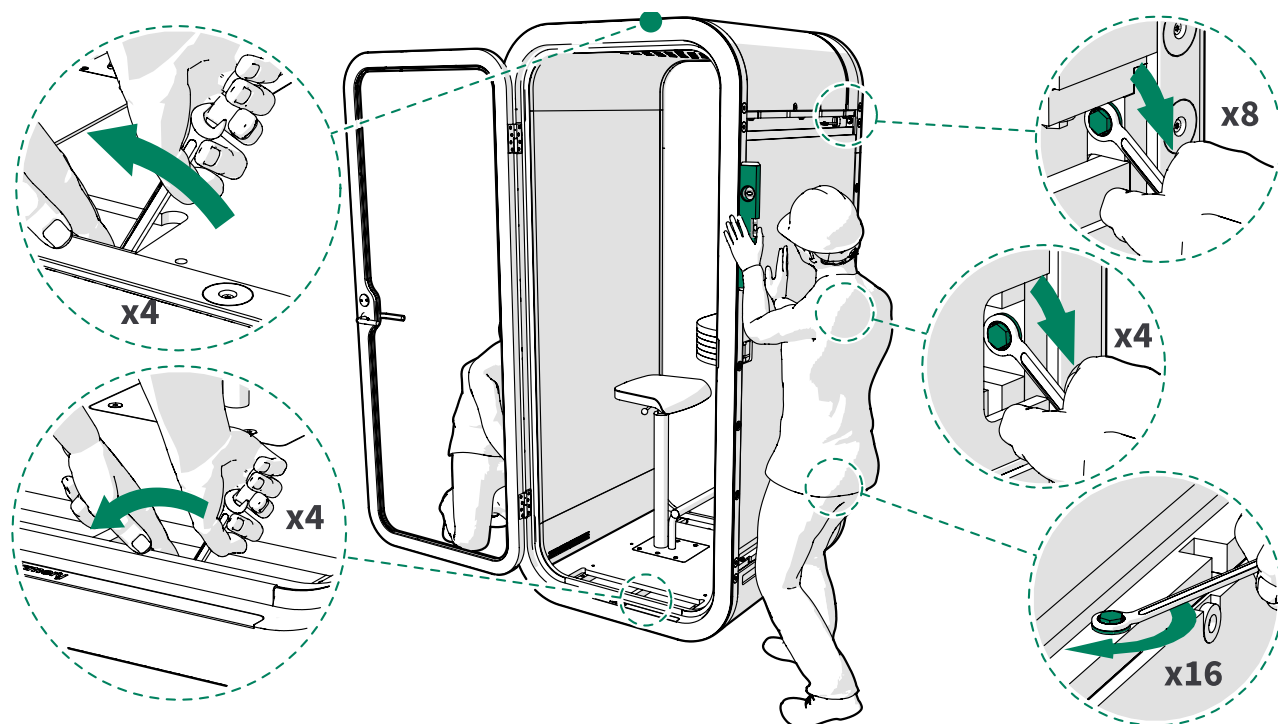
9. Open the door completely (180°).



10. Loosen all the frame and body bolts slightly.

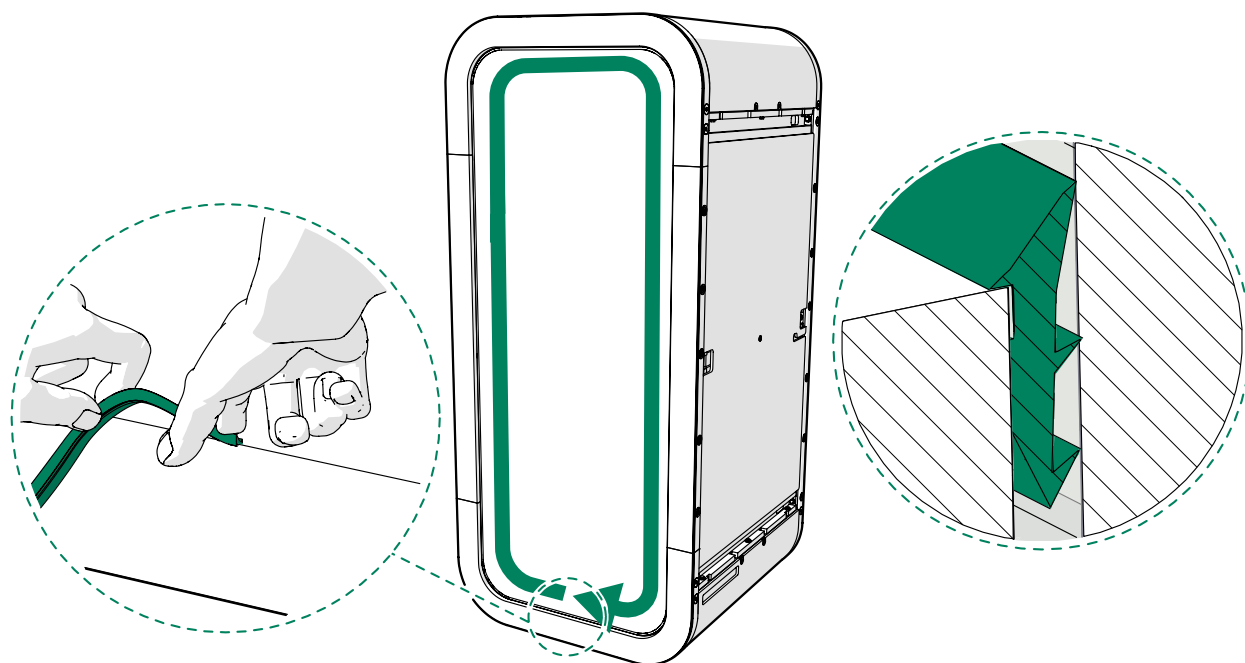


11. Measure and push the pod walls as needed and, keeping them straight, tighten the bolts at the same time.



⚠ **Note:** Do not overtighten the bolts.

12. Install a new seal to the glass wall.

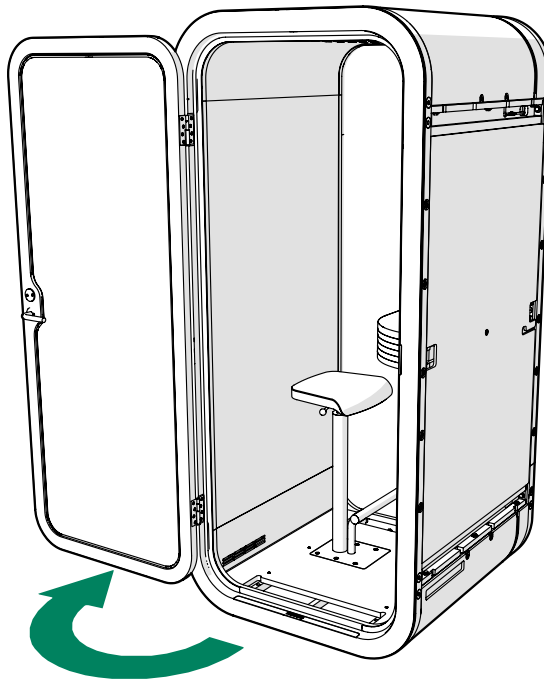


13. Reinstall the removed parts.

Cause: The door is sagging.

Solution: Install an adjustment plate under the lower hinges.

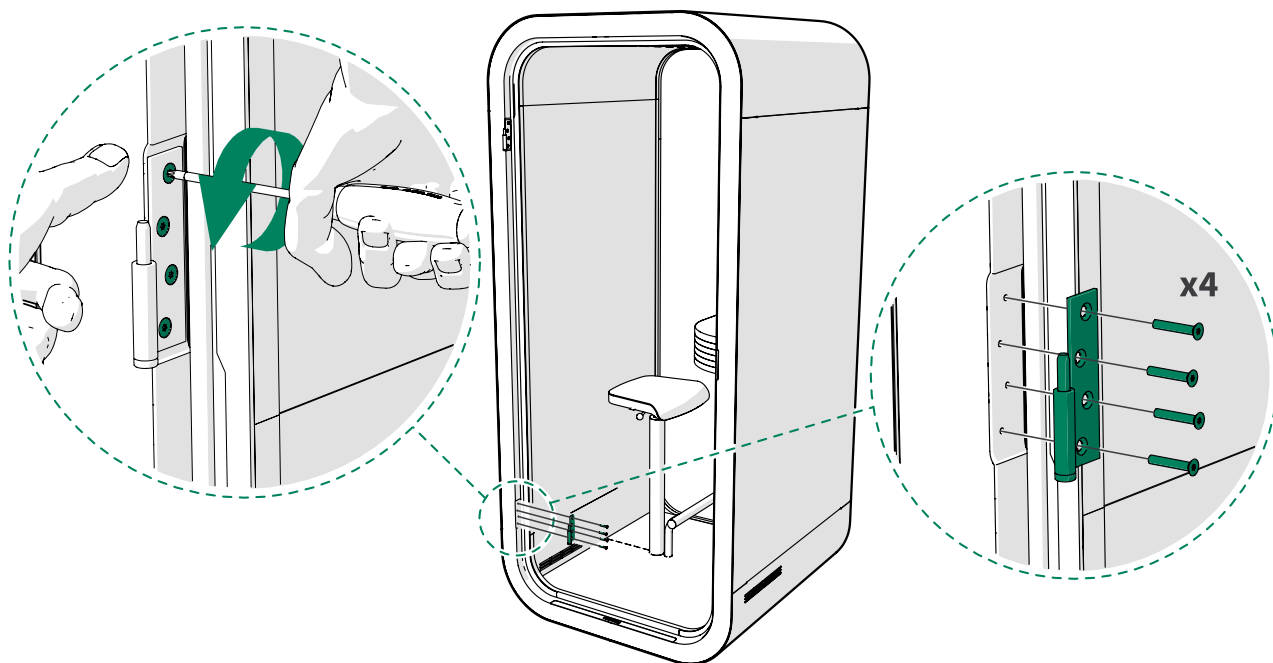
1. Open the door completely (180°).



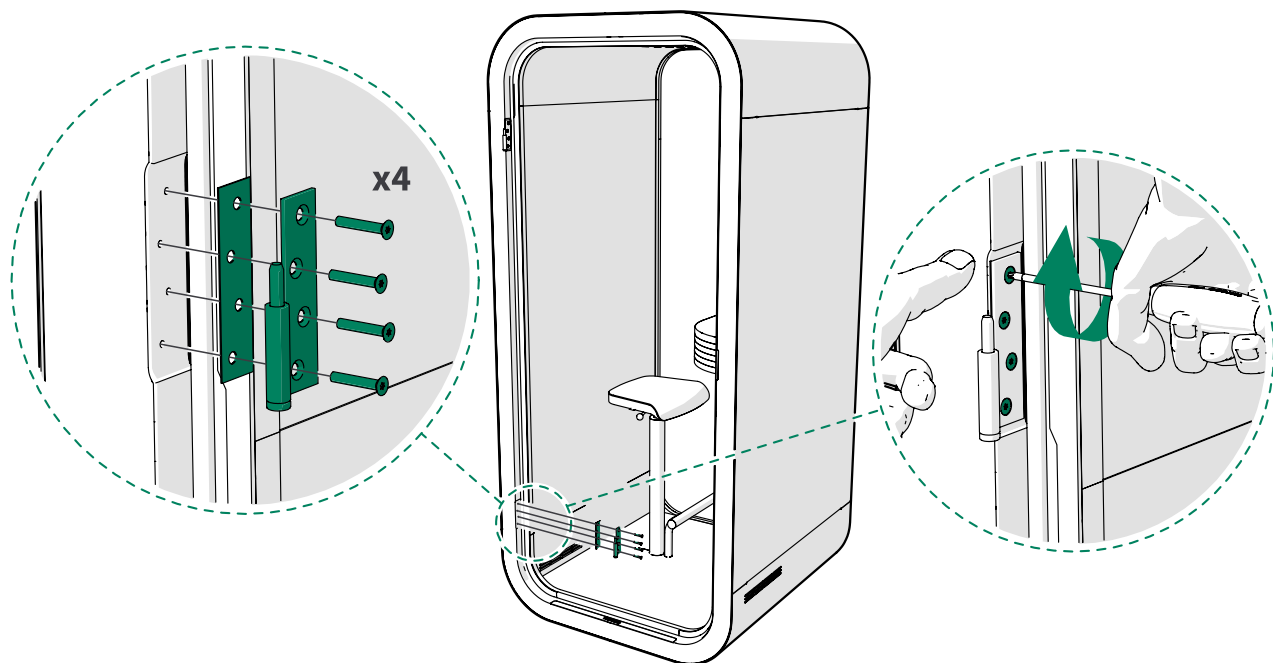
2. Lift the door to detach it.



3. Unscrew the 5x30 screws (4 pcs) and remove the lower hinges.



4. Install an adjustment plate into the lower hinge mounting hole and attach the lower hinges.



5. Lift the door into place.

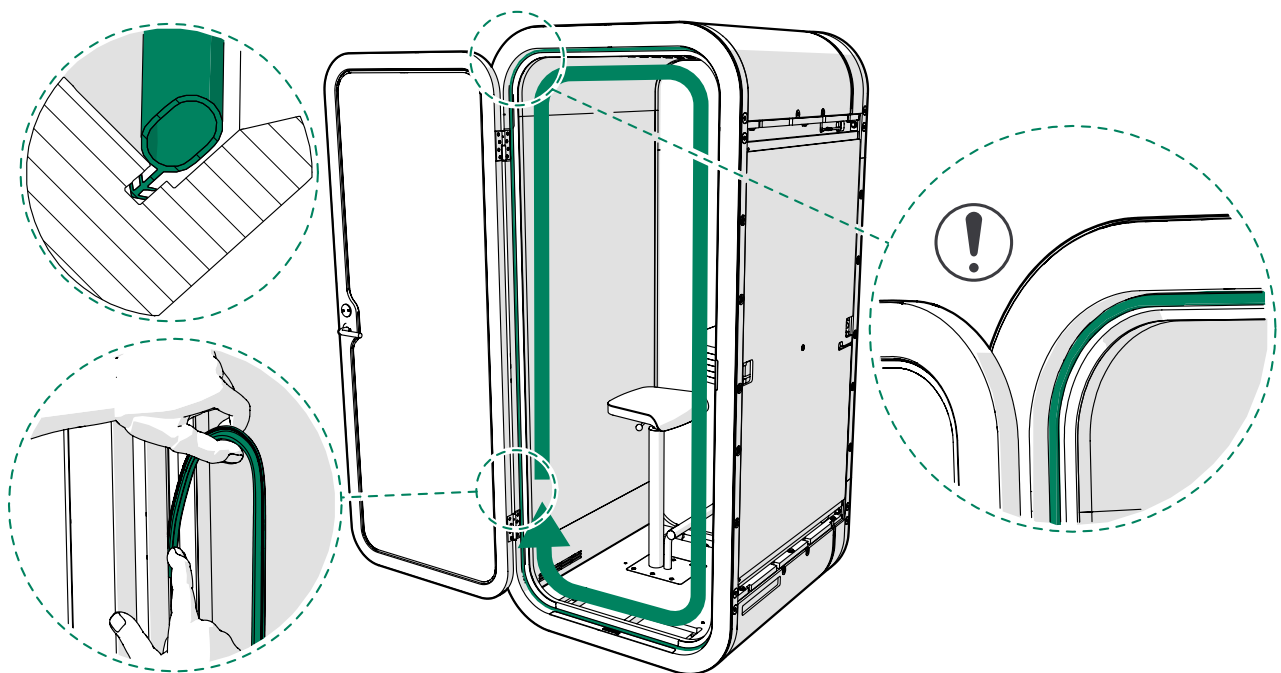


Cause: The door seal has come loose or is compressed.

Solution: Reinstall the door seal.

Insert the seal into the groove. Make sure that the seal is correctly installed.

i **Tip:** A spline roller can be a useful tool to help you work faster.



4 The body covers do not fit

Condition

- The fold of the body cover will not go into the installation groove.
- There is a gap between the roof or bottom body cover and the frame.
- There is a big gap between two body covers.

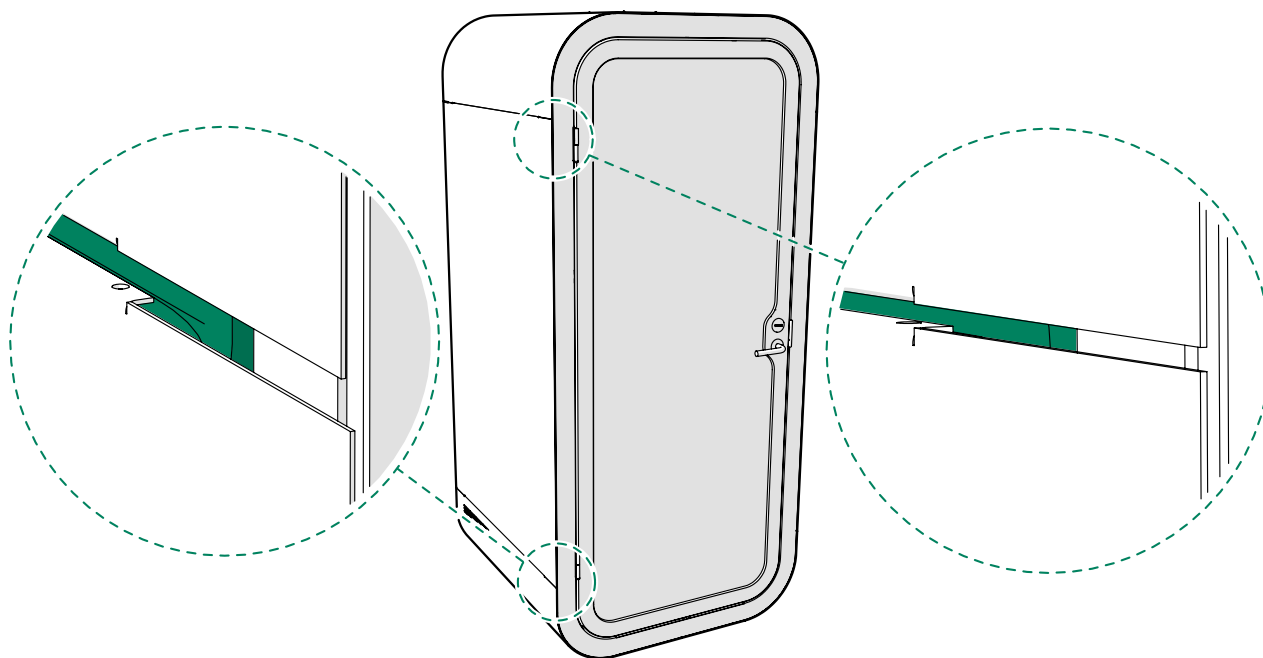



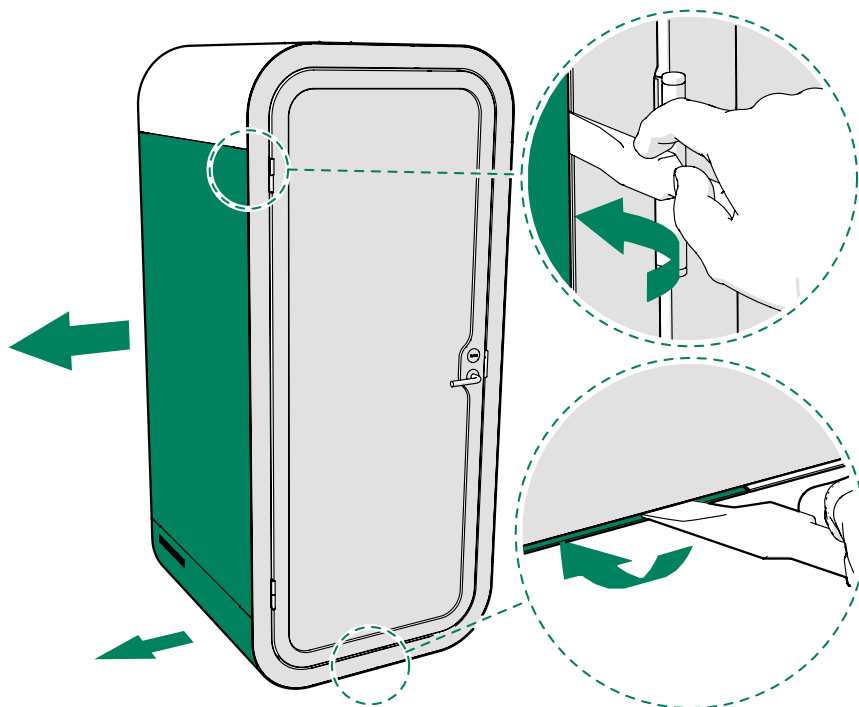
Figure 1: Gap between two body covers

Cause: The wall cover panels are not precisely aligned.

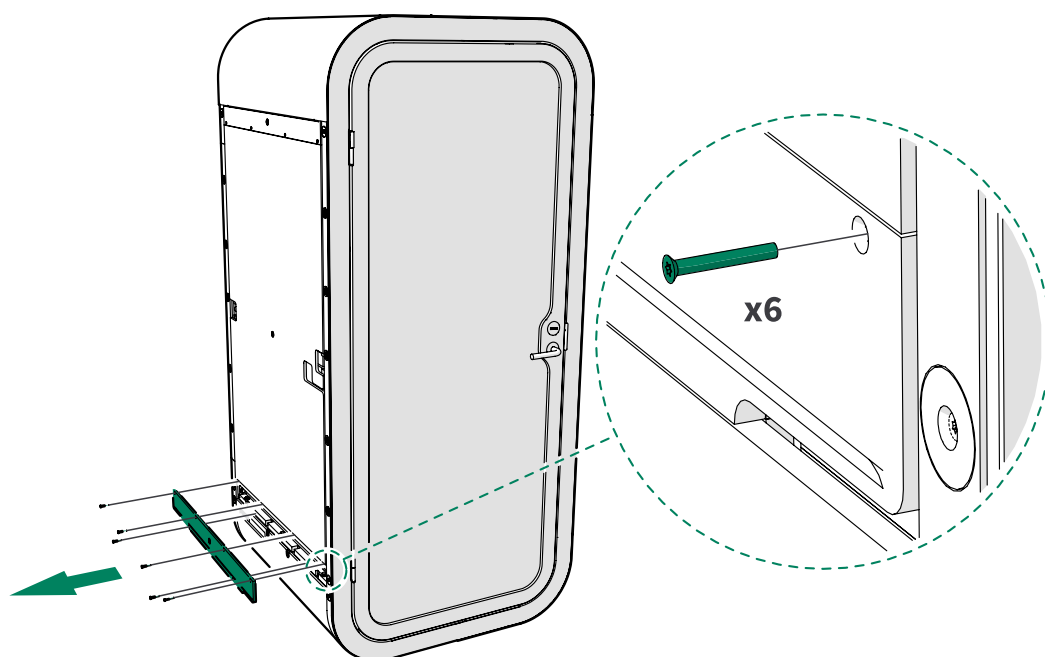
Solution: Adjust the position of the wall cover panels.

1. Remove the body cover that does not fit and the body cover next to it.

 **Tip:** Use a plastic chisel.



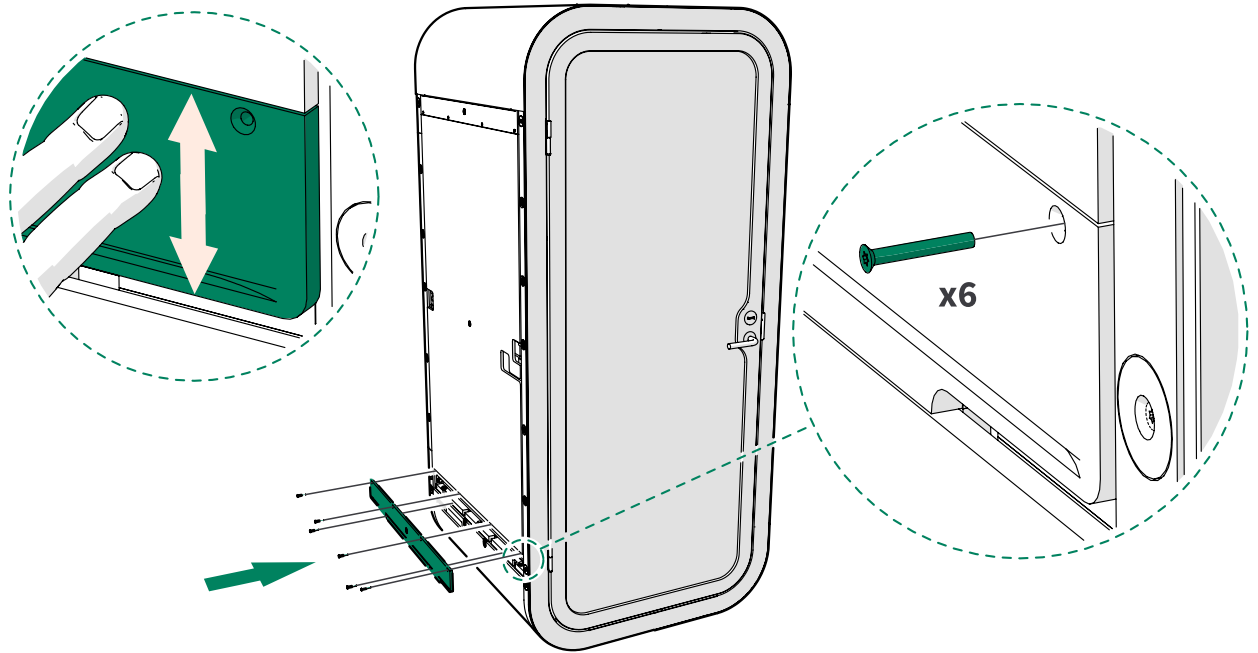
2. Unscrew the 4x30 screws (6 pcs) and remove the wall cover panel.



3. Position the cover panel slightly higher or lower and reinstall the cover panel.



Note: Make sure that the cover panel is positioned straight.



4. Reinstall the body covers.

5 Power issues

5.1 There is no electricity in the pod or the electricity goes on and off

Condition

None of the electrical components (fans, light, and power outlet in the table) work.

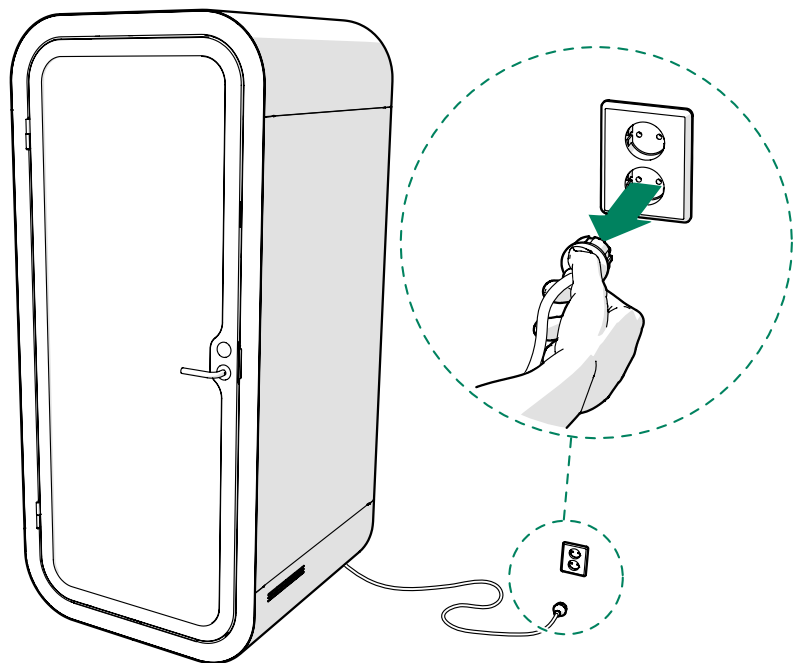
Cause: The power outlet which the pod is connected to does not work.

Solution: If needed, connect the power cord of the pod to another power outlet.

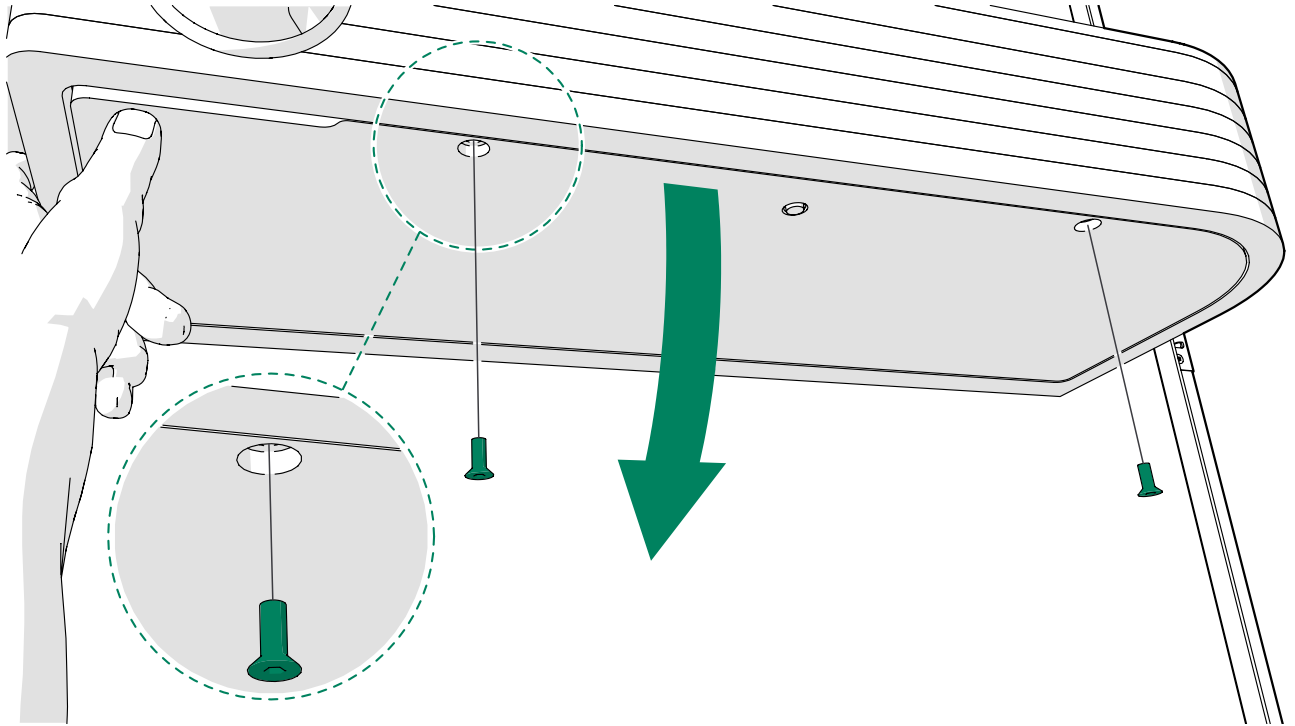
Cause: One or more electrical connections are disconnected.

Solution: Check all the electrical connections inside the table.

1. Disconnect the power cord.



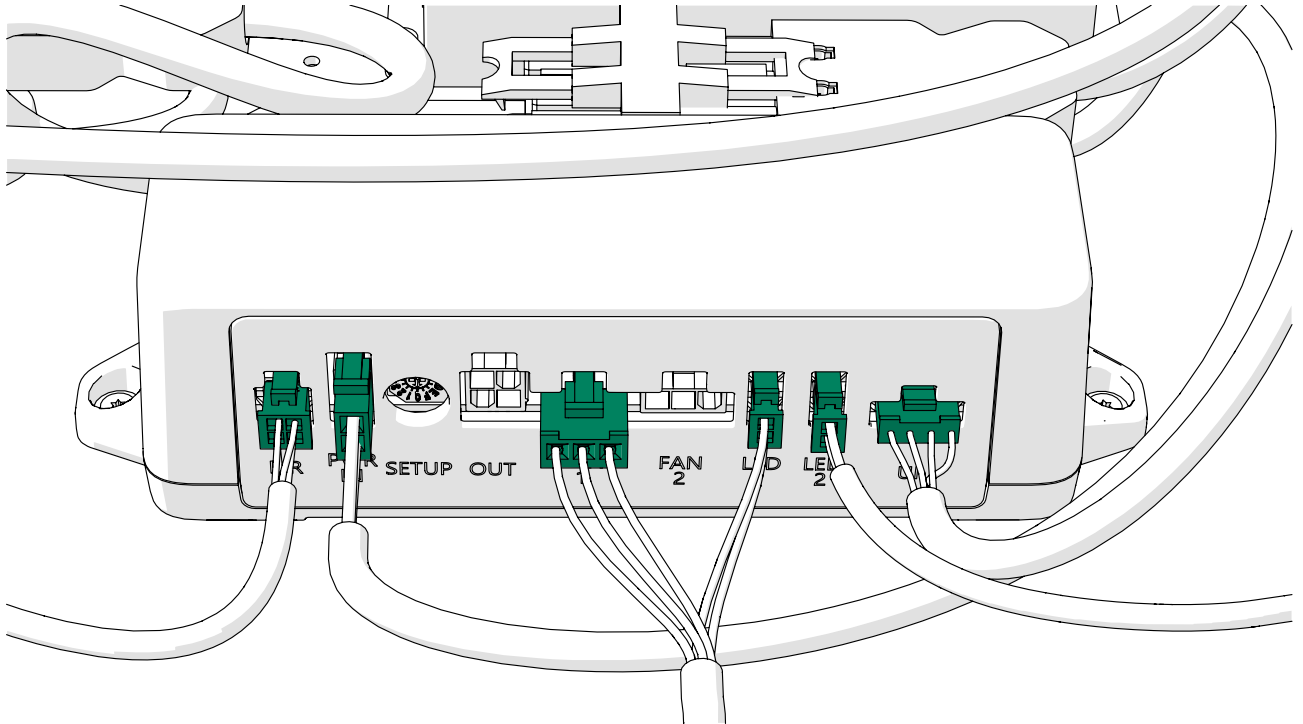
2. Remove the countersunk M6x25 screws (2 pcs) from the table bottom board and open the table bottom board.



3. Check that all the electrical connections are secure.

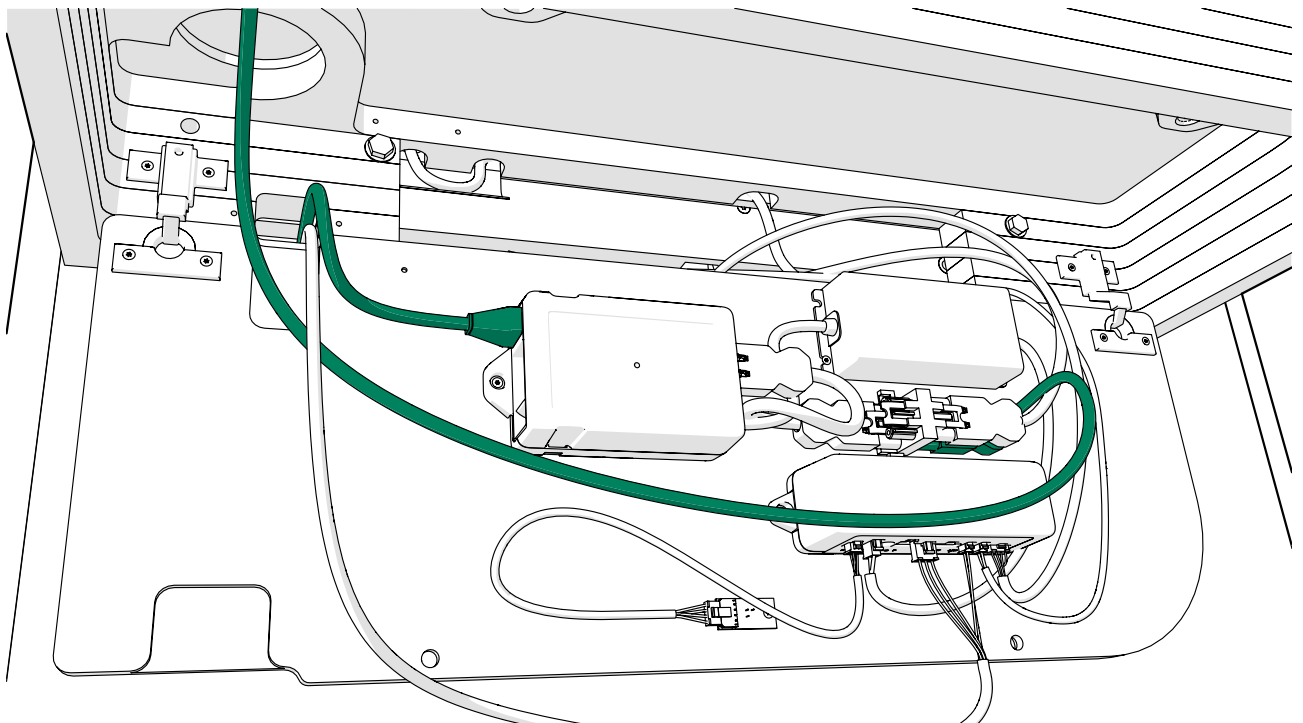
Control unit connections:

- PIR
- PWR IN
- FAN 1
- LED 1
- UI

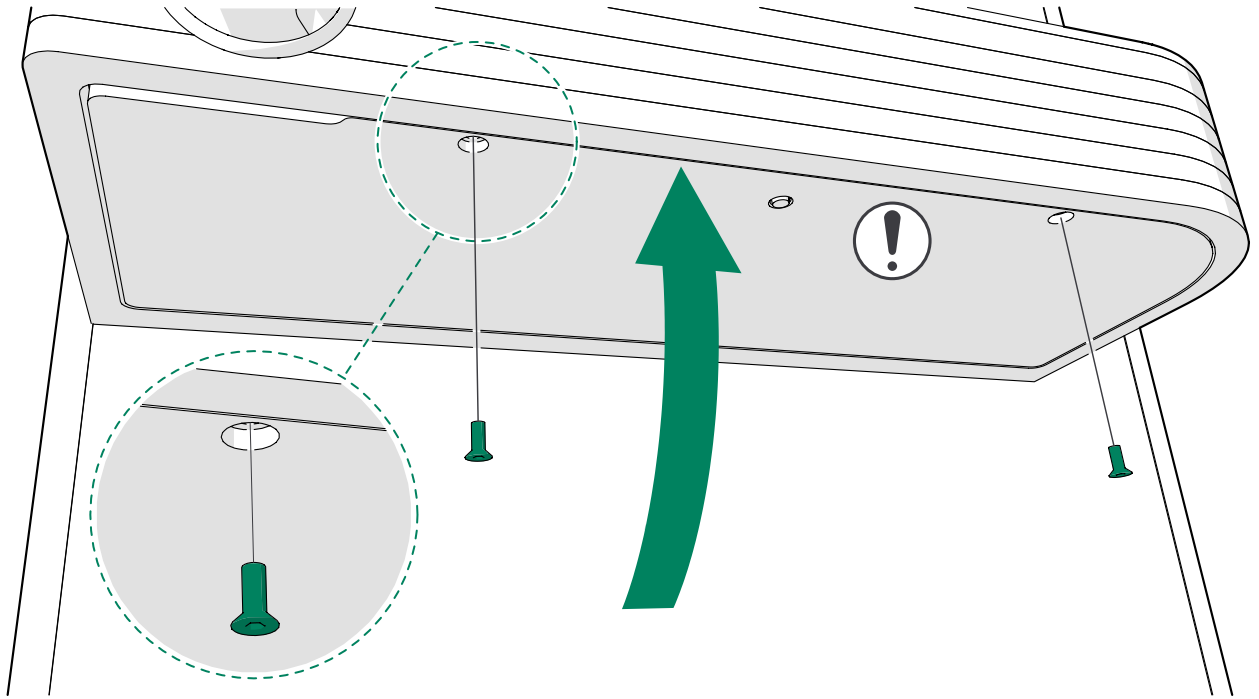


Other connections:

- AC power-in
- Power socket (GST connector)

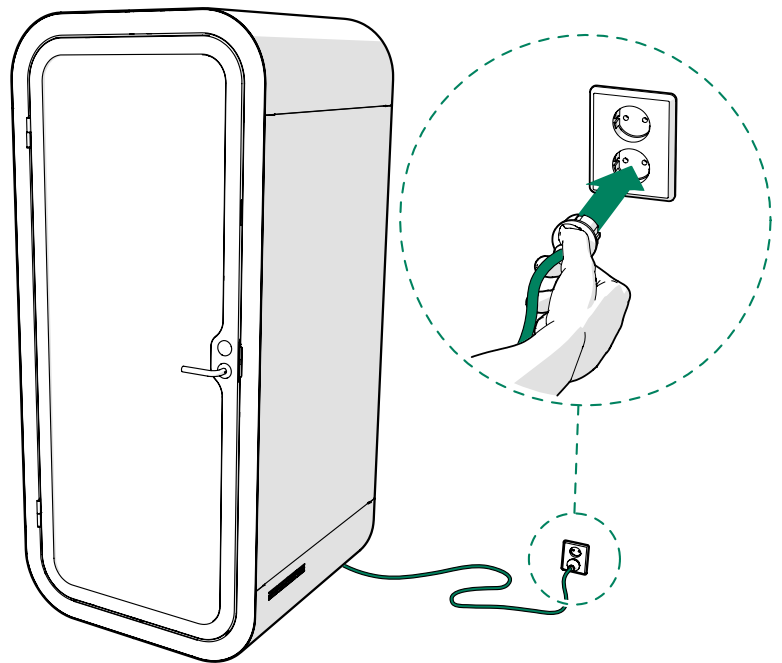


4. Fasten the table bottom board with countersunk M6x25 screws (2 pcs).



⚠ **Note:** Make sure that the cords are not between the table boards.

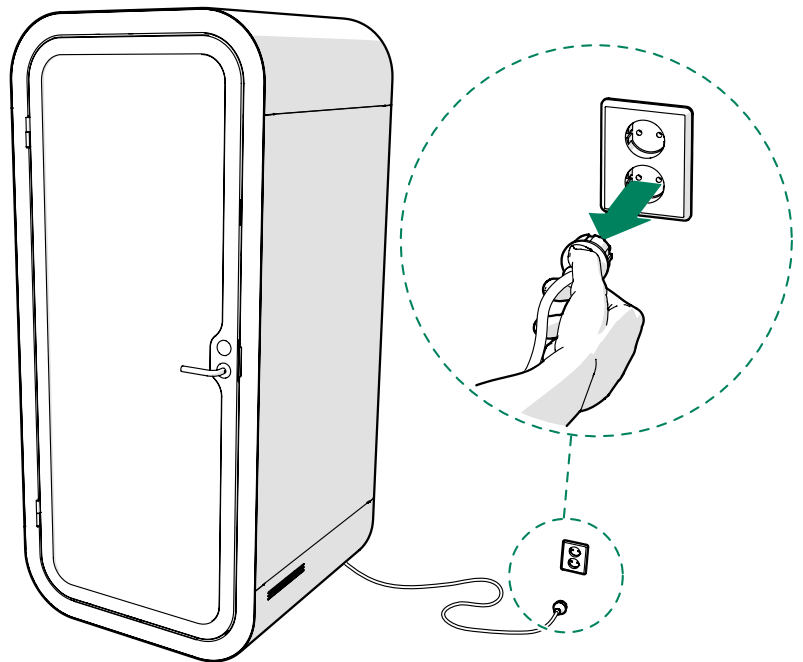
5. Connect the power cord.



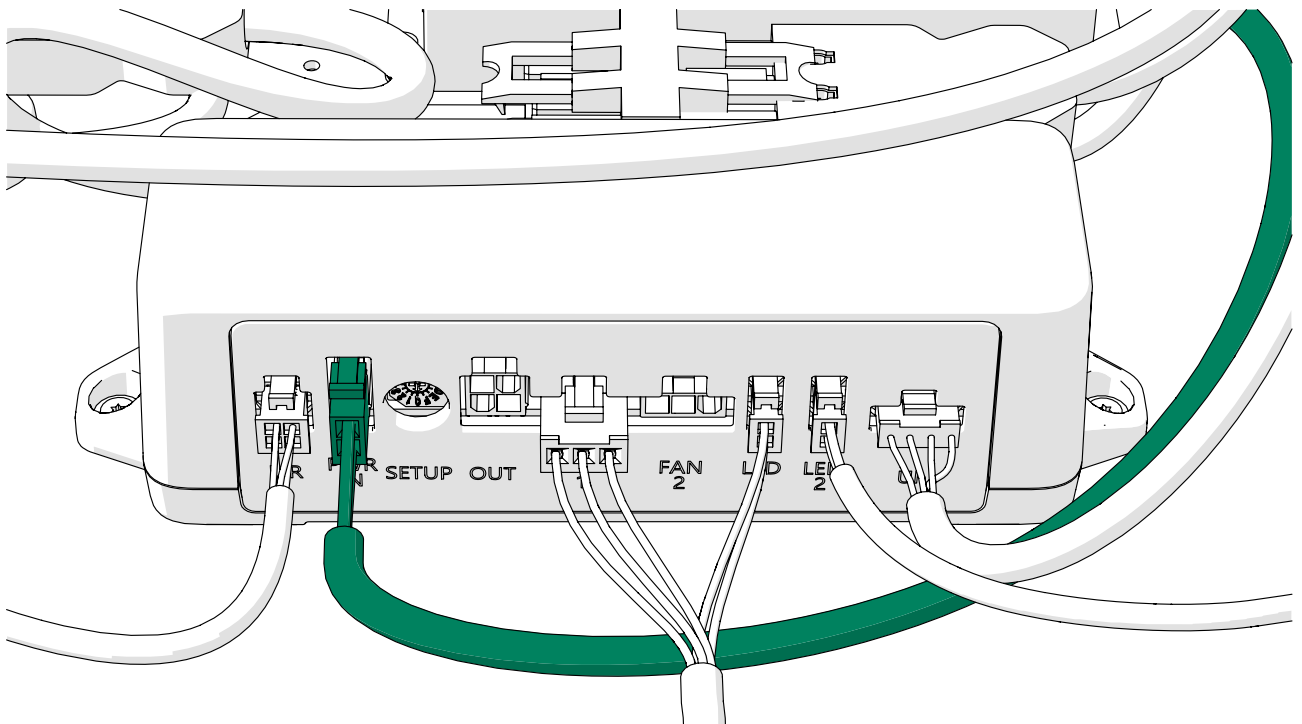
Cause: The power cord is disconnected.

Solution: Check that the power cord is connected to the power unit inside the table.

1. Disconnect the power cord.

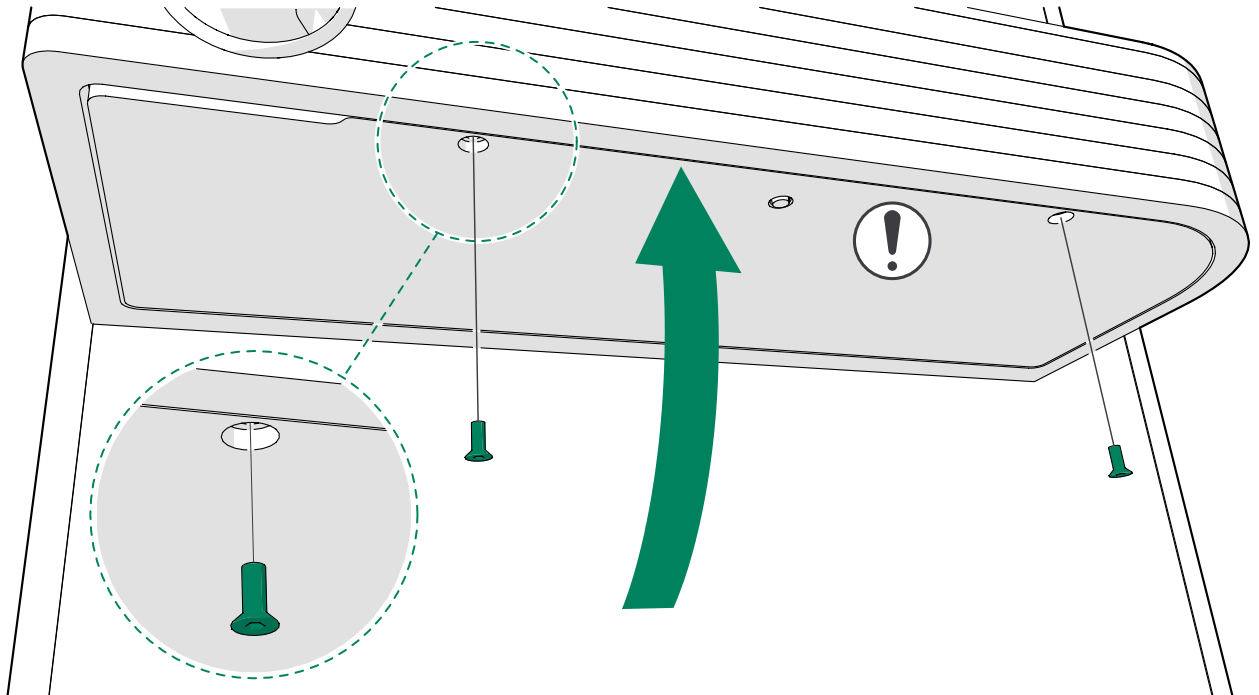


2. Connect the power cord to the power unit.



3. Fasten the table bottom board with 4x30 screws (2 pcs).
The wide table bottom board has countersunk M6x25 screws (2 pcs). Use a hex key.

⚠ **Note:** Make sure that the cords are not between the table boards.

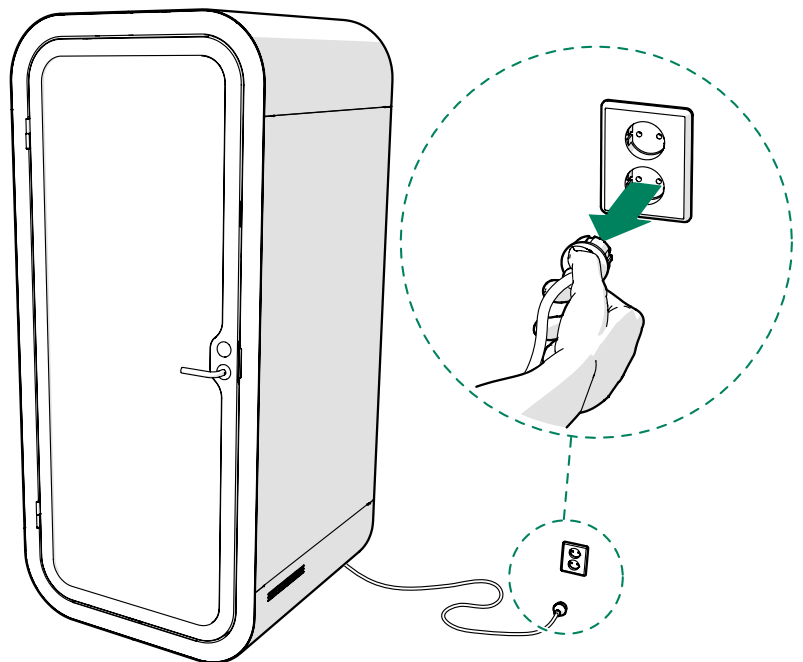


4. Connect the power cord.

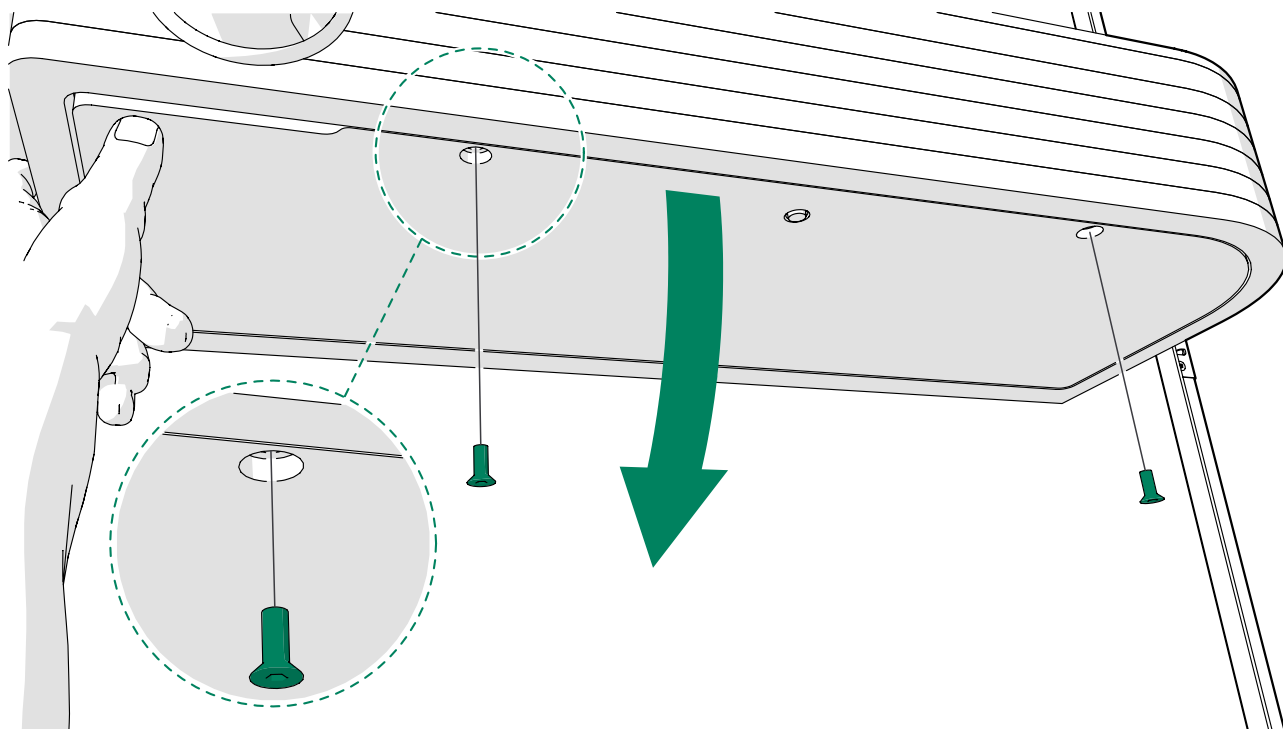
Cause: The fuse tripped.

Solution: Reset the fuse.

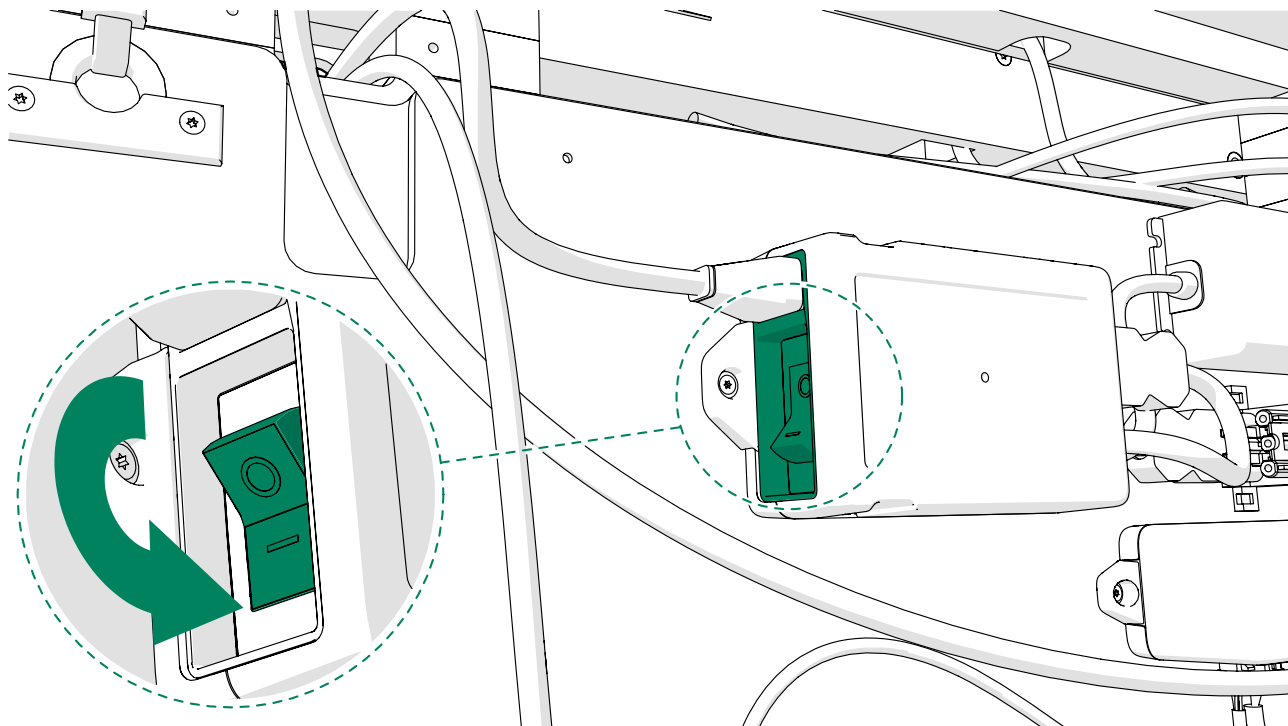
1. Disconnect the power cord.



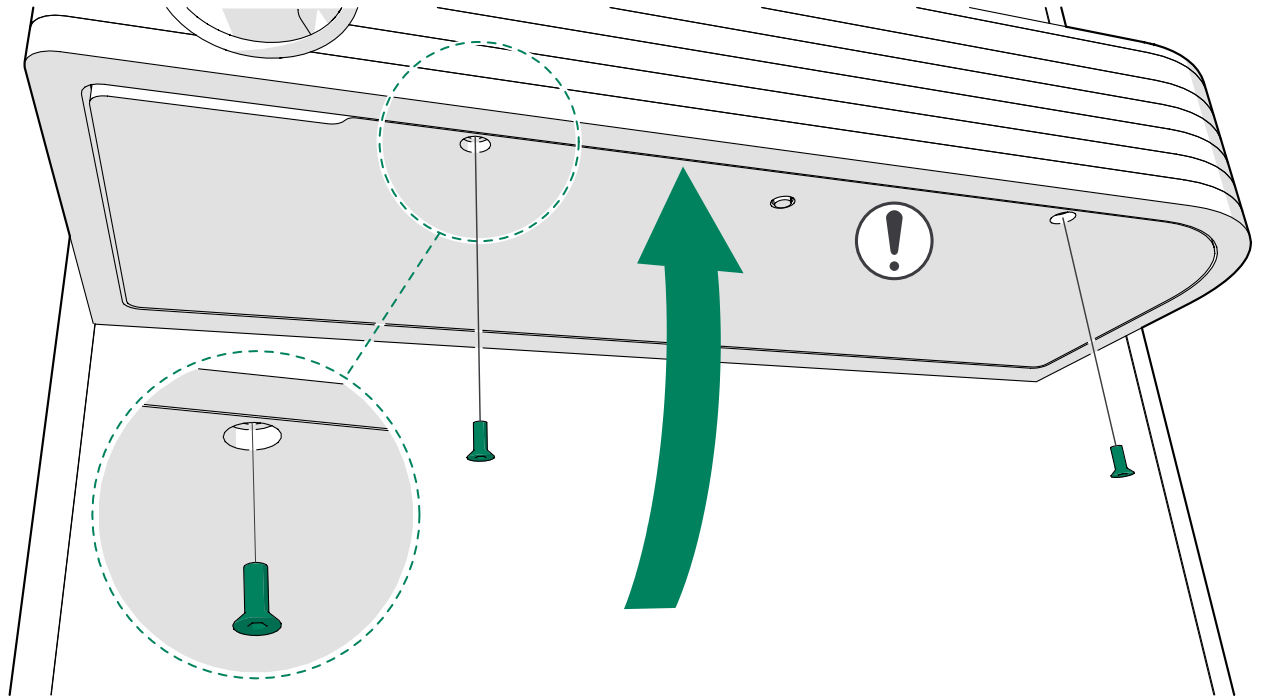
2. Remove countersunk M6x25 screws (2 pcs) from the table bottom board and open the table bottom board.



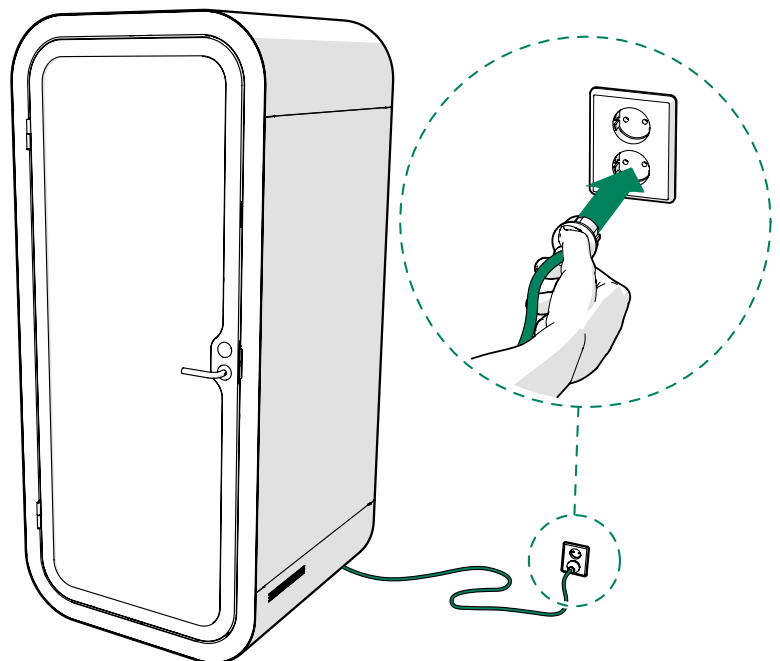
3. Turn the ON/OFF switch of the power unit in the "I" position.



4. Fasten the table bottom board with countersunk M6x25 screws (2 pcs).



5. Connect the power cord.



⚠ **Note:** If the electricity goes out again after connecting the power cord, a faulty device connected to the table power outlet is most likely overloading the circuit and causing the fuse to trip. Disconnect the faulty device from the power outlet.

5.2 The power outlet does not work

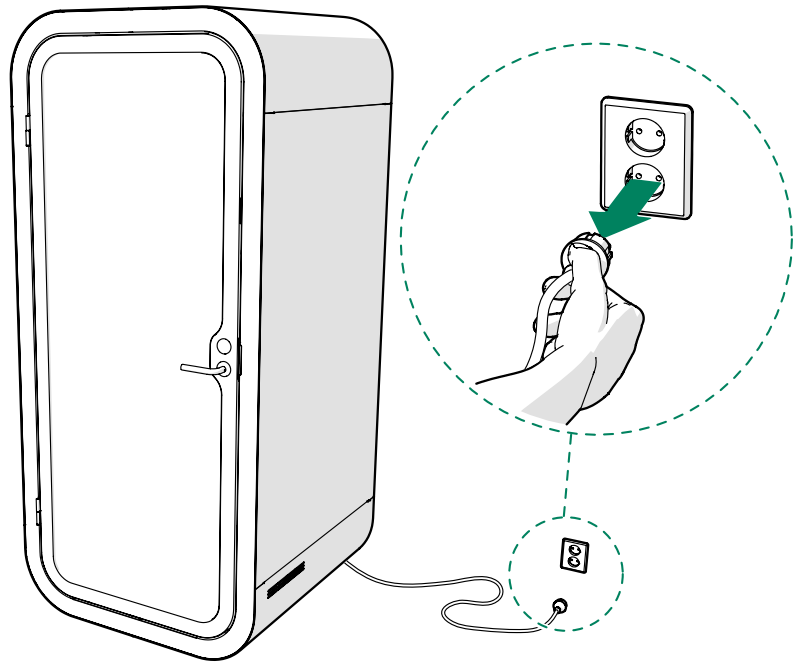
Condition

The fans and light work normally. There is no electricity in the power outlet in the table.

Cause: The power outlet cord is disconnected.

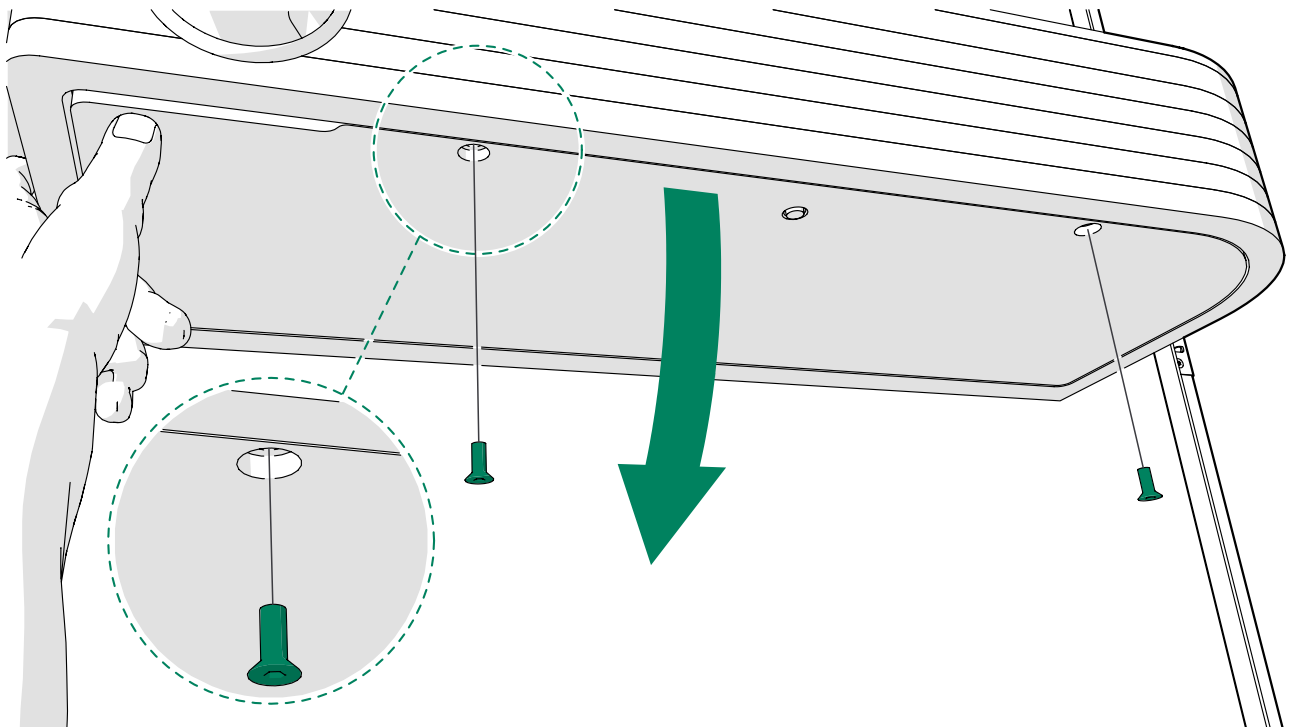
Solution: Check that the power outlet cord is connected to the power unit inside the table.

1. Disconnect the power cord.

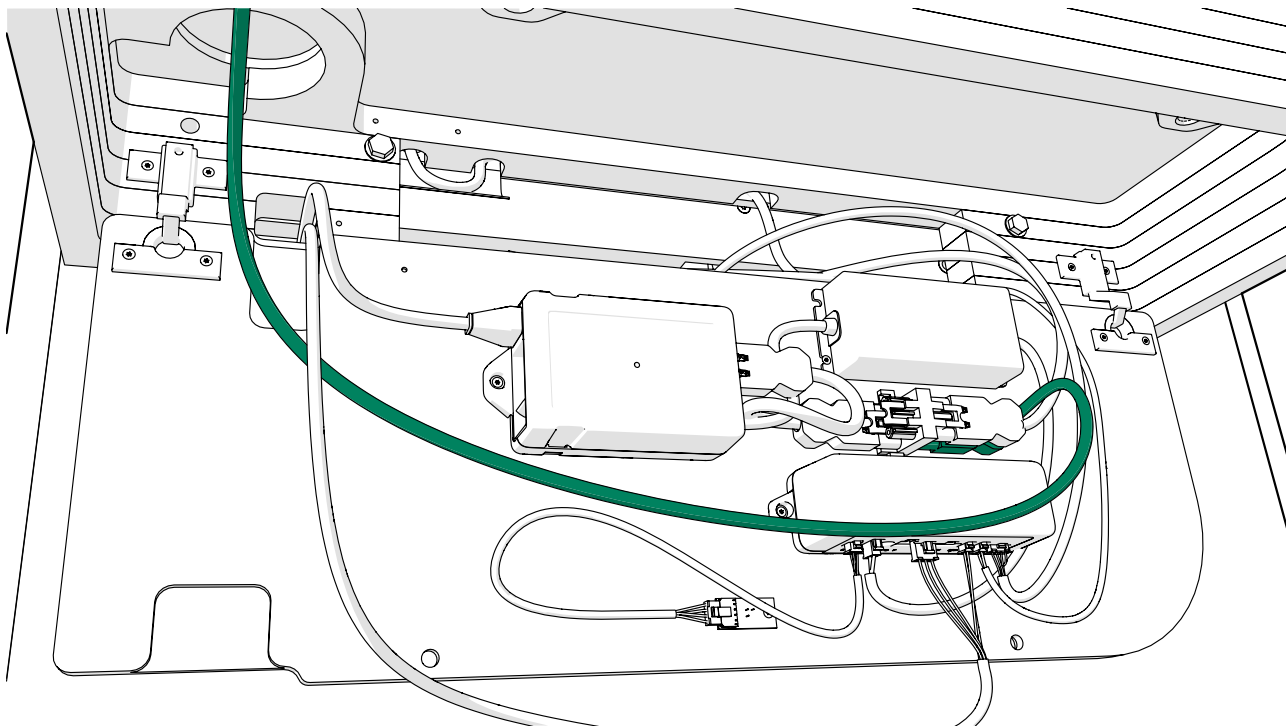


2. Remove the 4x30 screws (2 pcs) from the standard table bottom board and open the table bottom board.

The wide table bottom board has countersunk M6x25 screws (2 pcs). Use a hex key.

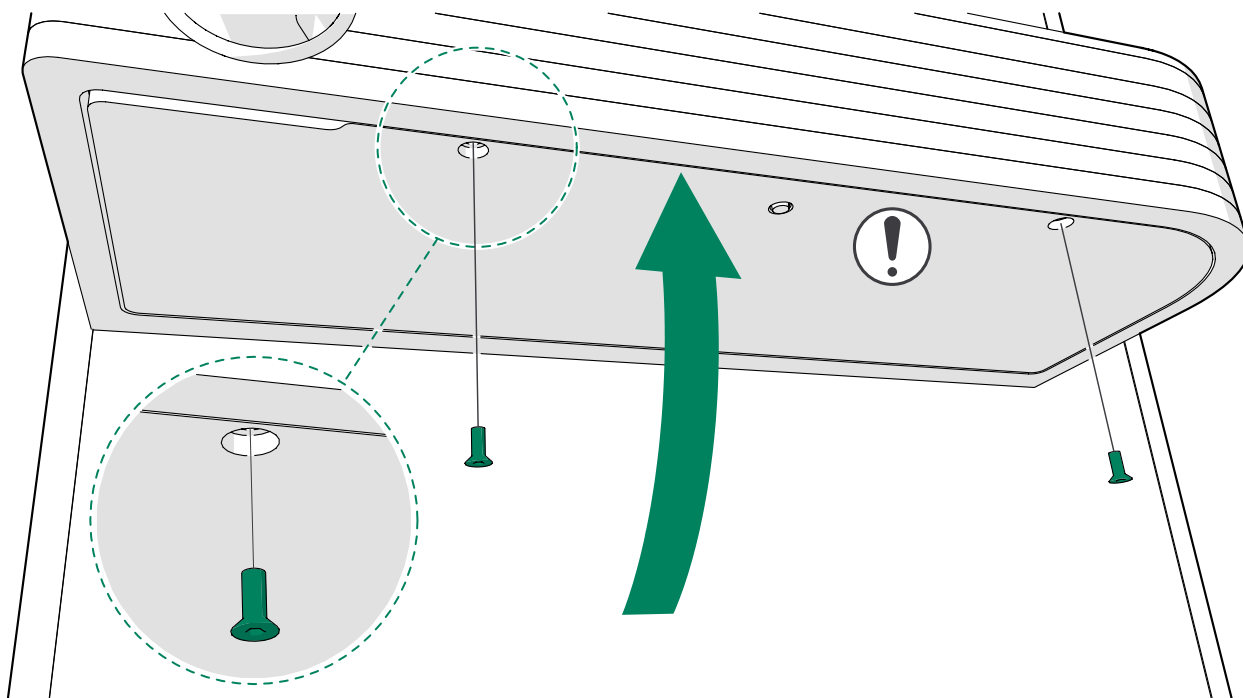


3. Check that the power outlet cord is securely connected to the power unit.

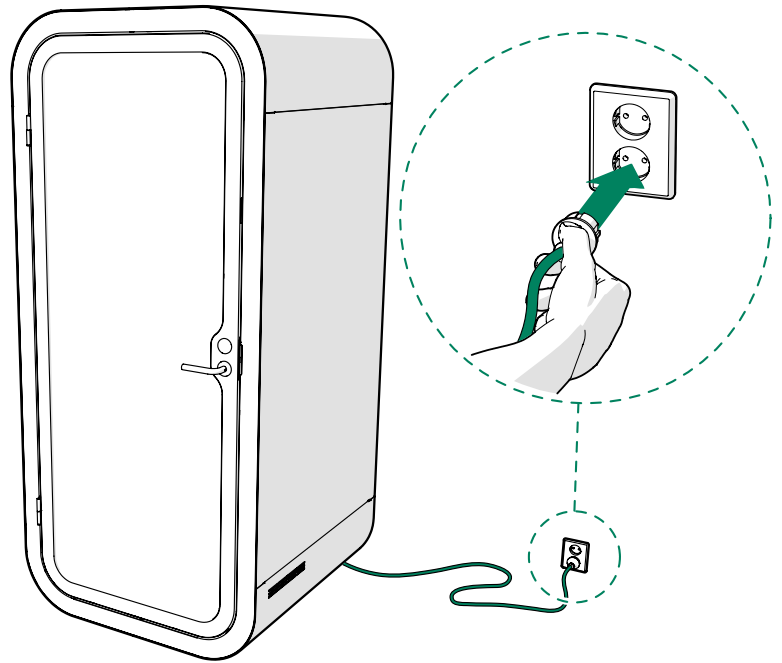


4. Fasten the standard table bottom board with 4x30 screws (2 pcs).
The wide table bottom board has countersunk M6x25 screws (2 pcs). Use a hex key.

⚠ **Note:** Make sure that the cords are not between the table boards.



5. Connect the power cord.



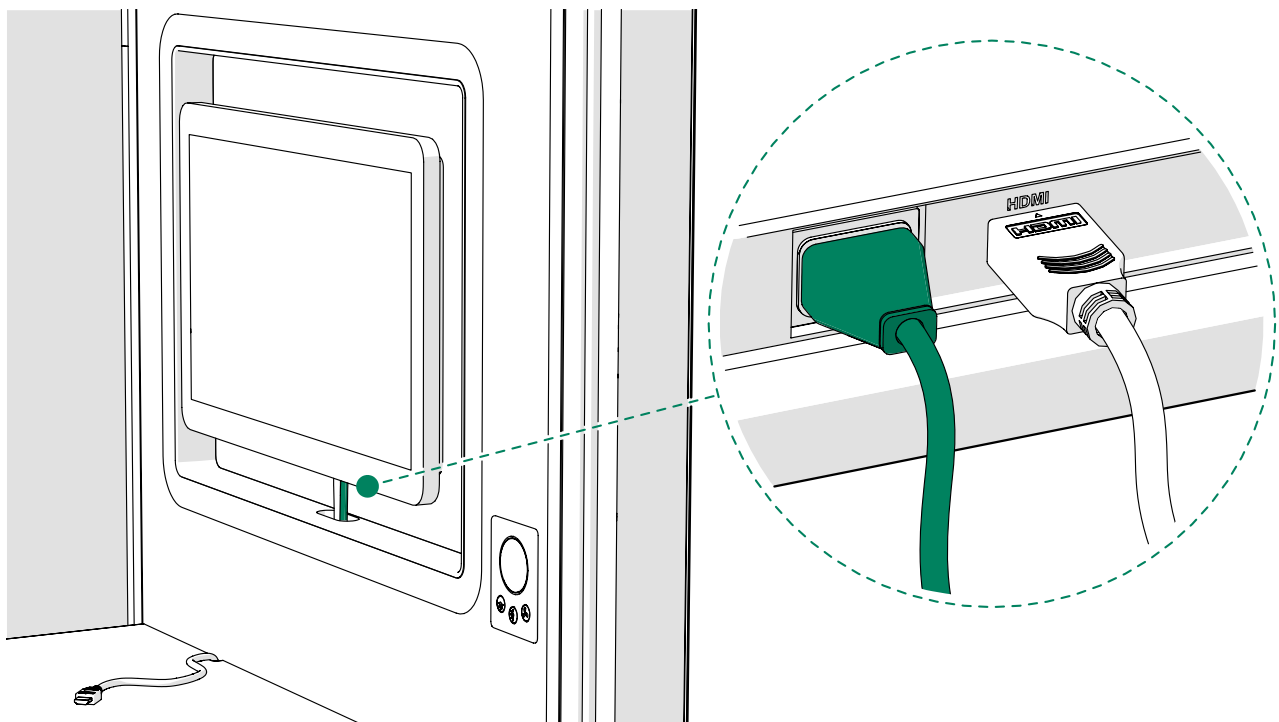
5.3 The display does not work

Condition

The fans and light work normally. There is no electricity in the display.

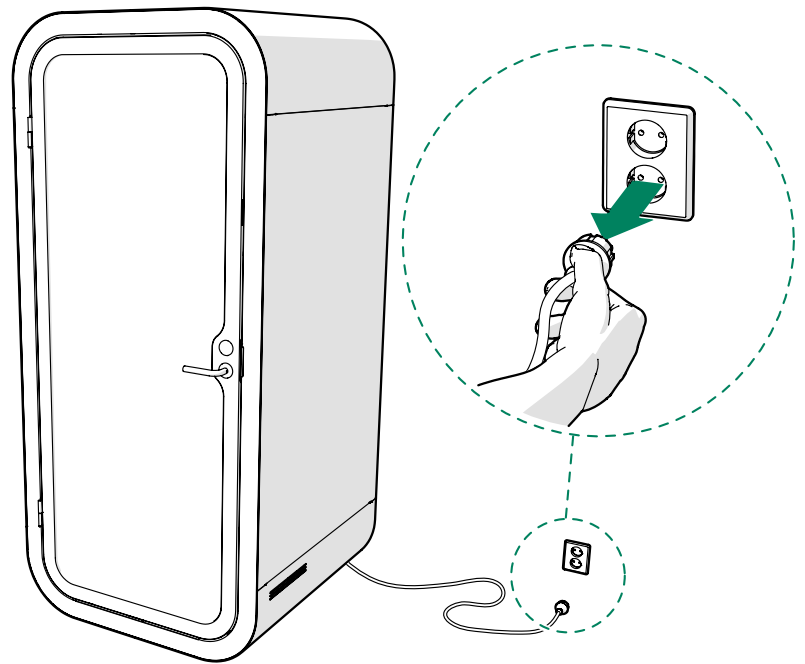
Cause: The display power connector is disconnected.

Solution: Check that the display power connector is connected to the display.

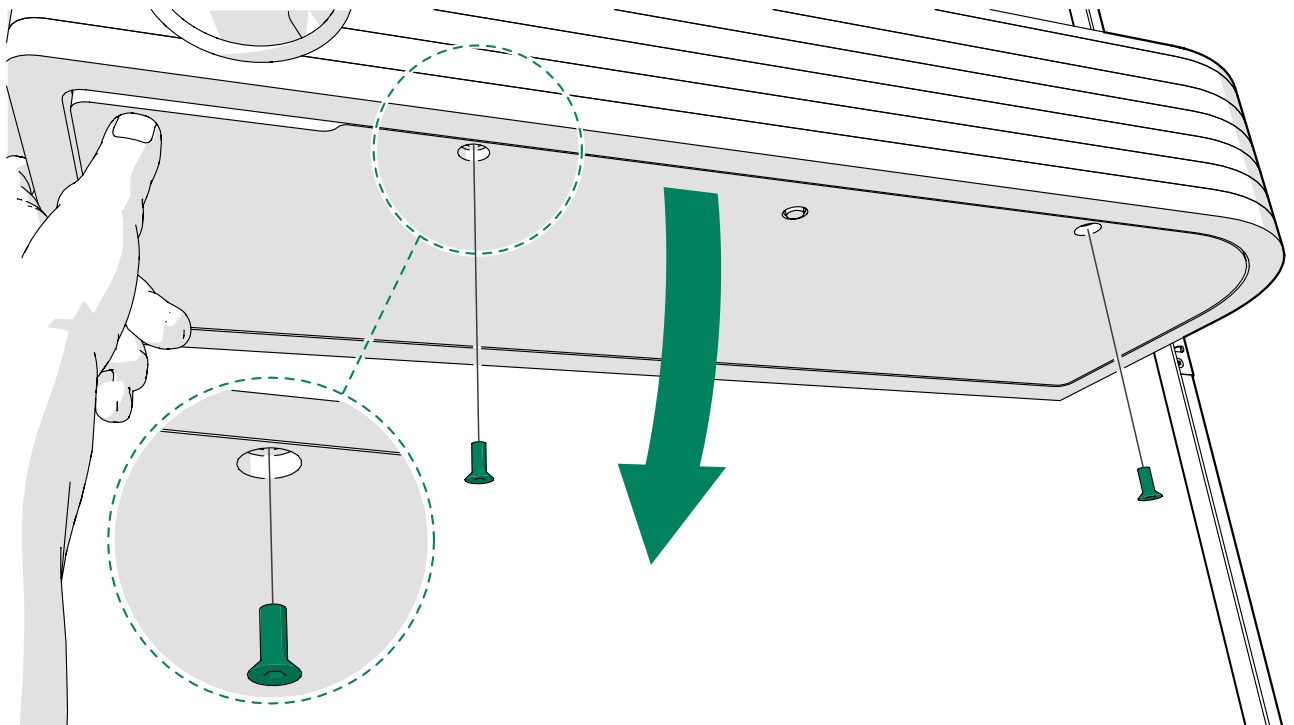


Solution: Check that the display power connector is connected to the power unit inside the table.

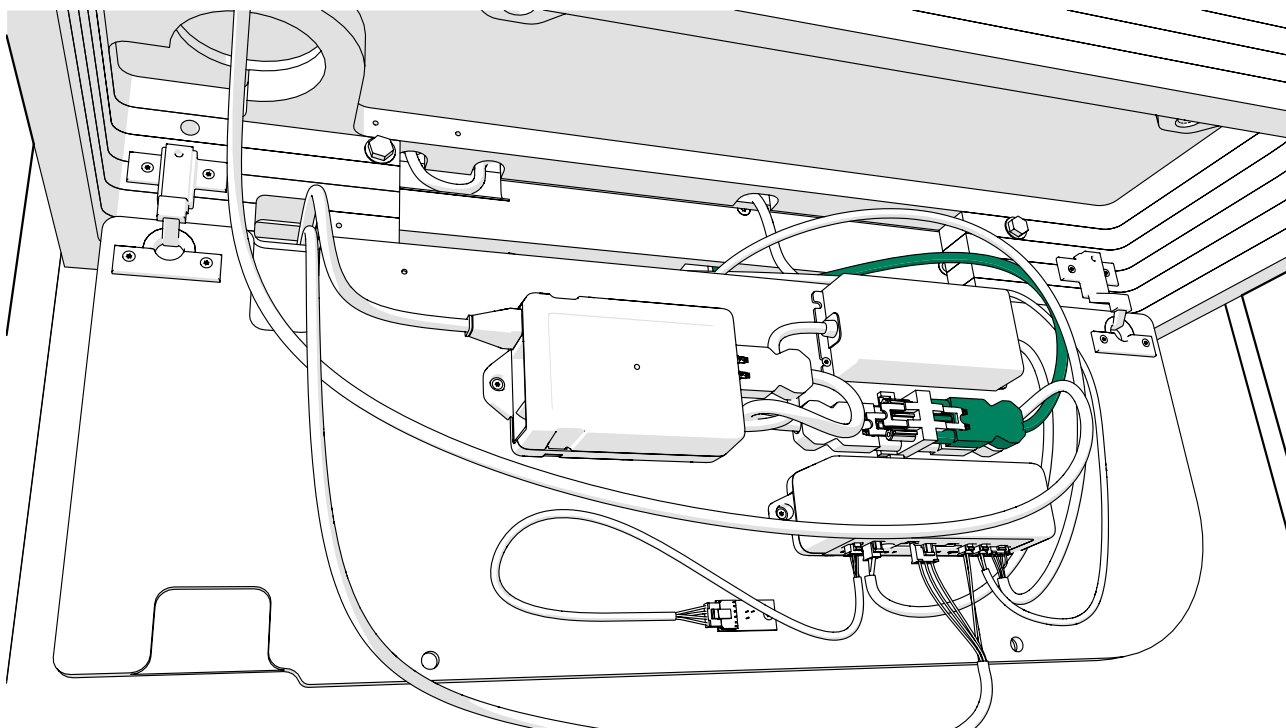
1. Disconnect the power cord.



2. Remove the countersunk M6x25 screws (2 pcs). Use a hex key.



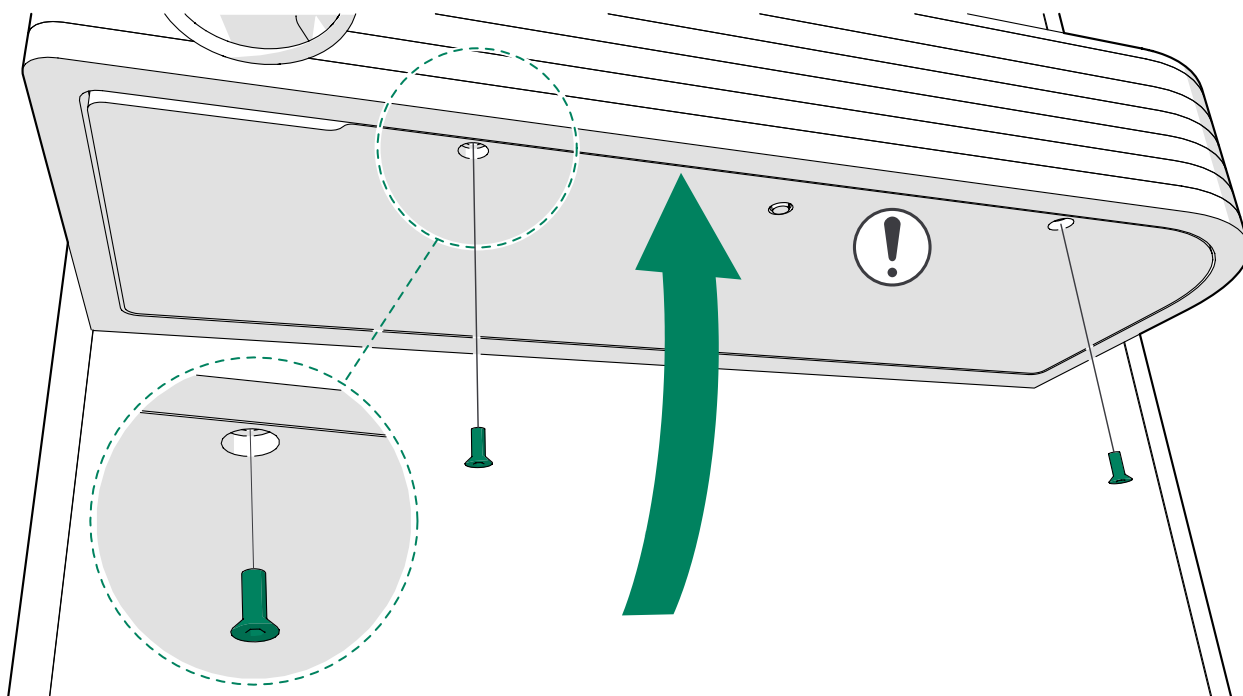
3. Check that the display power connector is securely connected to the power unit.



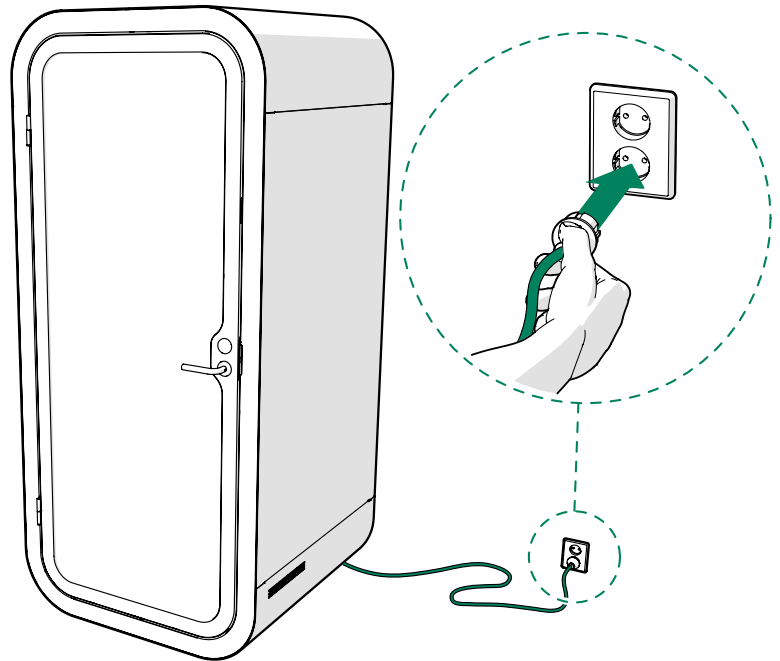
4. Fasten the table bottom board with countersunk M6x25 screws (2 pcs). Use a hex key.



Note: Make sure that the cords are not between the table boards.



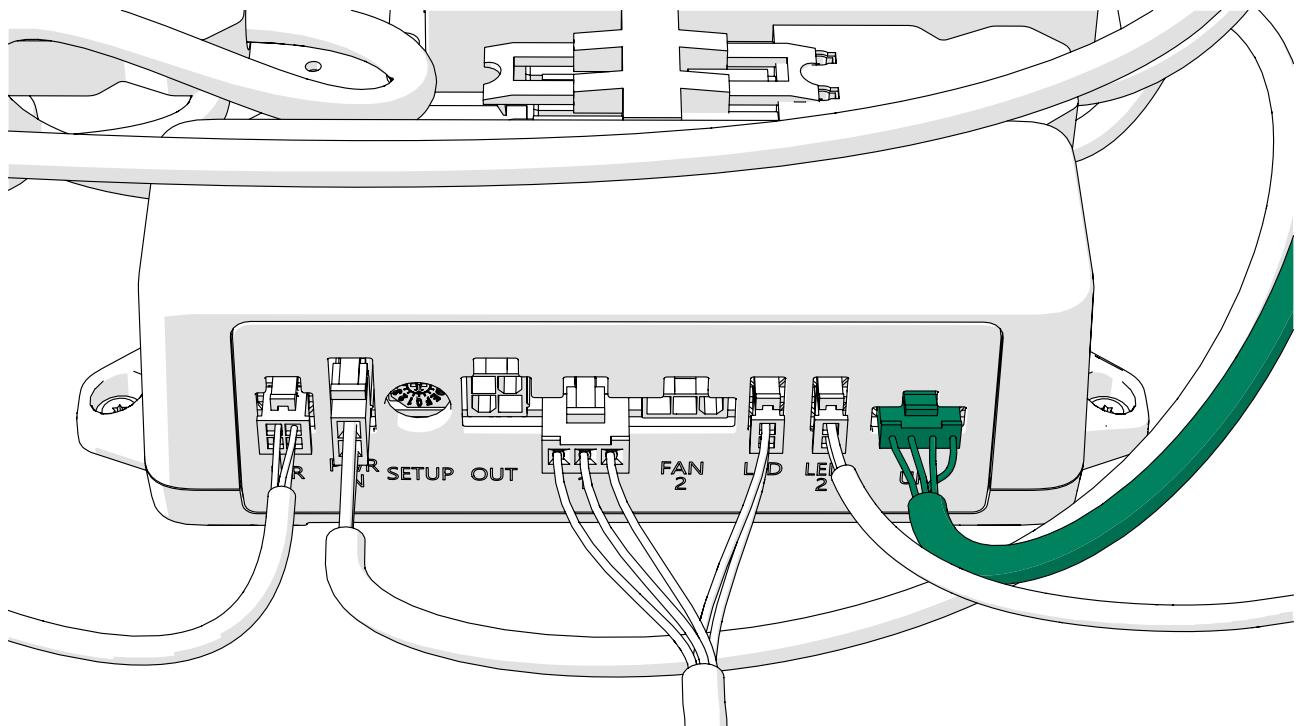
5. Connect the power cord.



5.4 The control panel does not work

Cause: The control panel cord is disconnected.

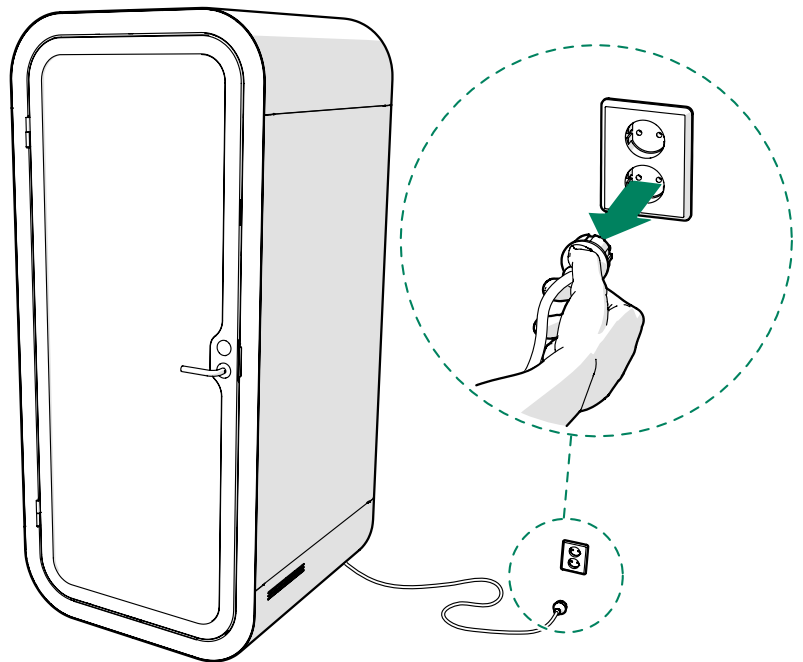
Solution: Check that the control panel cord is connected.



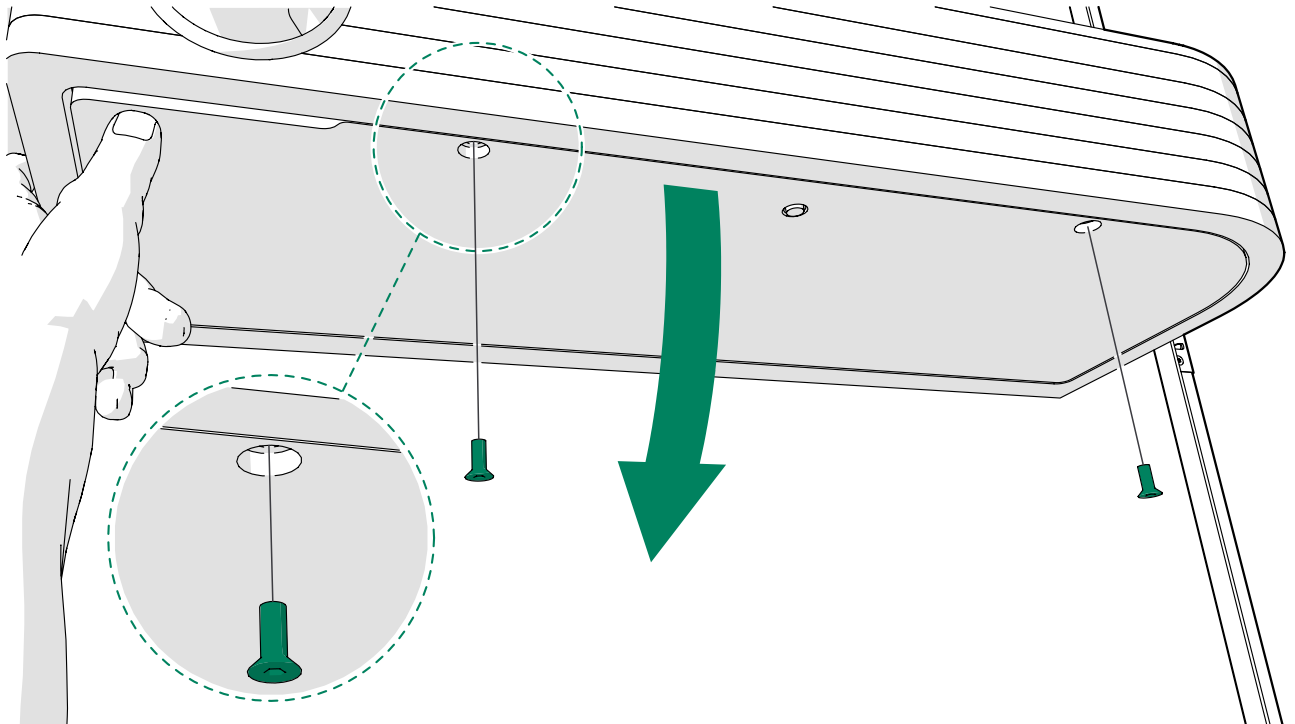
Cause: The control panel cord is not connected to the control unit.

Solution: Check that the control panel cord is connected to the control unit.

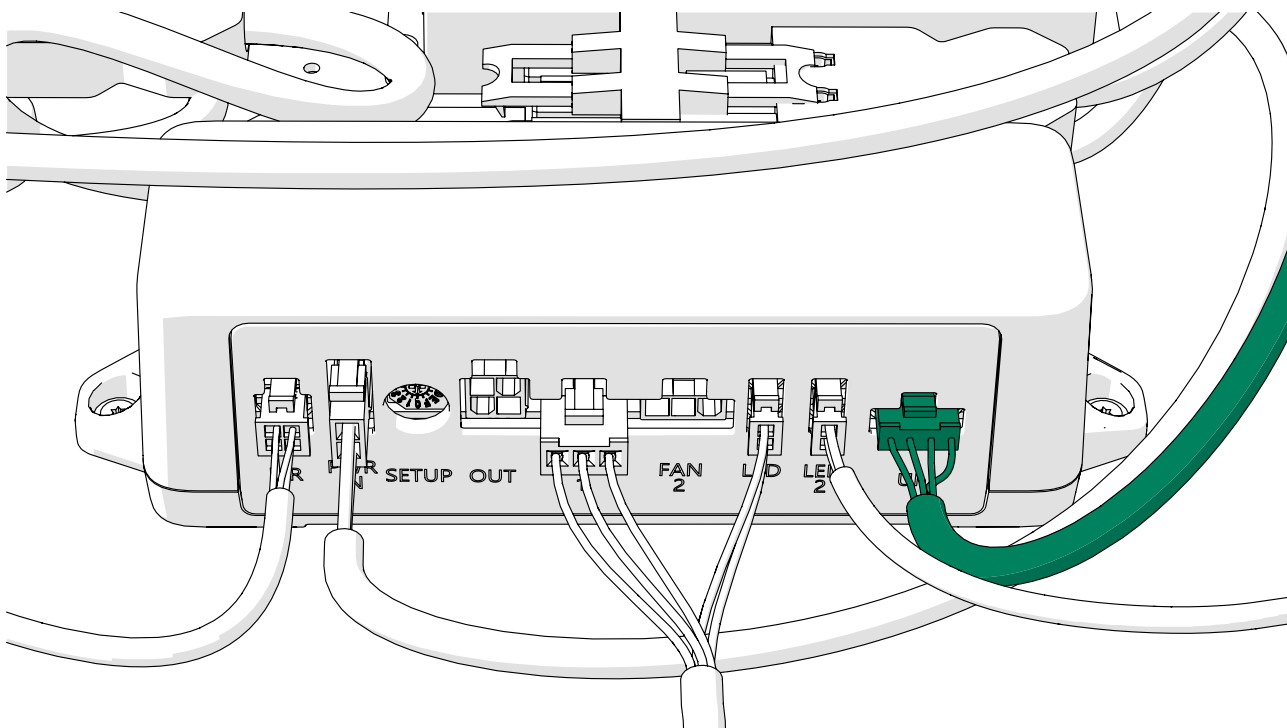
1. Disconnect the power cord.



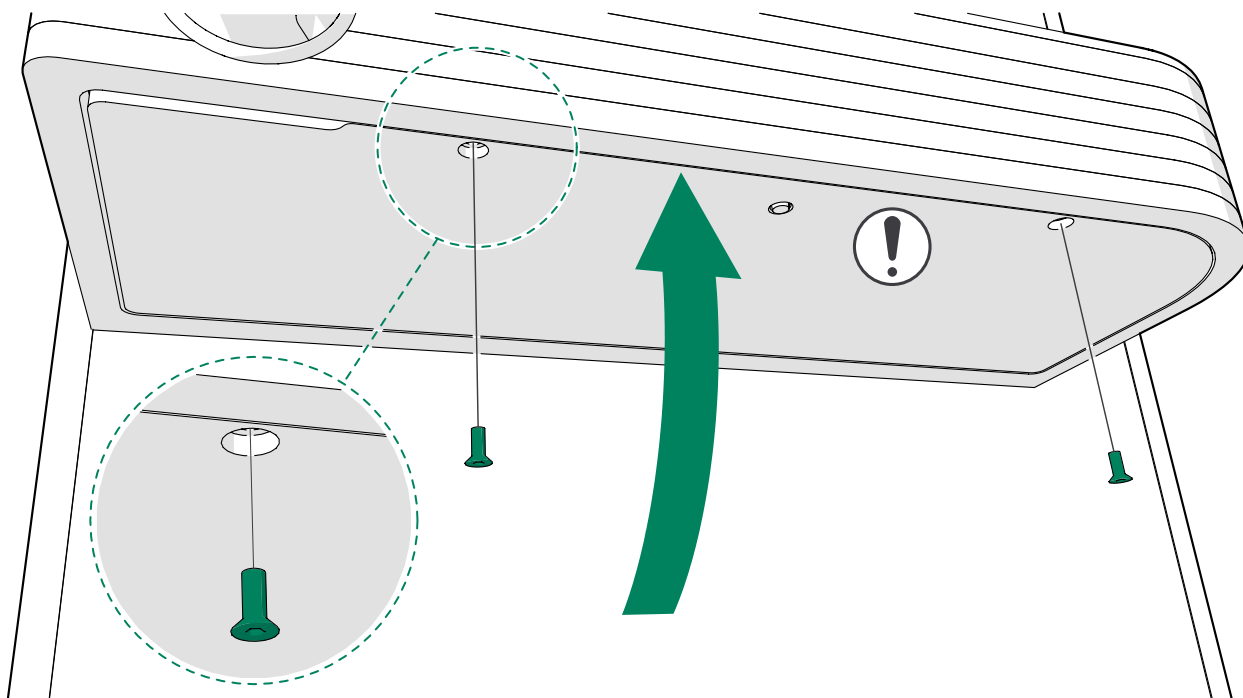
2. Remove countersunk M6x25 screws (2 pcs) from the table bottom board and open the table bottom board.



3. Check that the control panel cord is connected to the UI connector of the control unit.

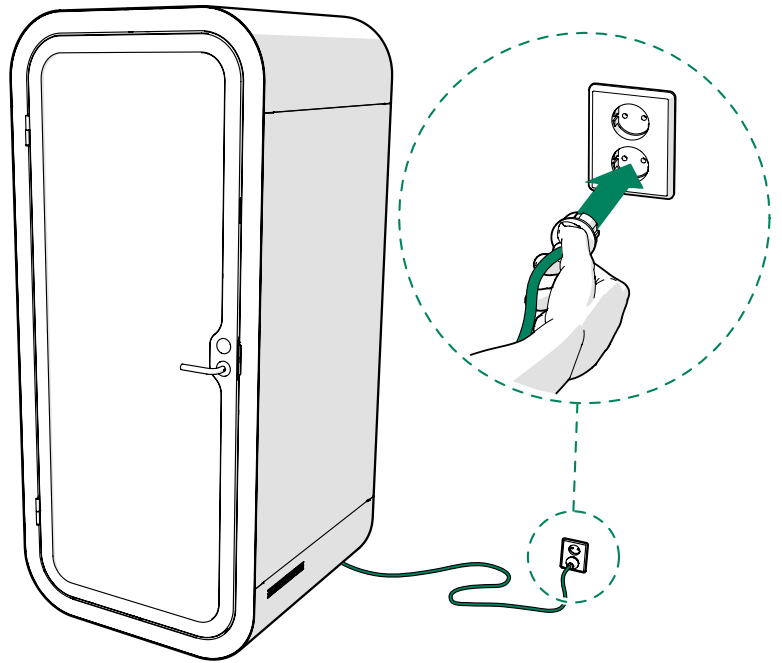


4. Fasten the table bottom board with countersunk M6x25 screws (2 pcs).



Note: Make sure that the cords are not between the table boards.

5. Connect the power cord.



6 Fans and light

6.1 There is no power to the fans and light

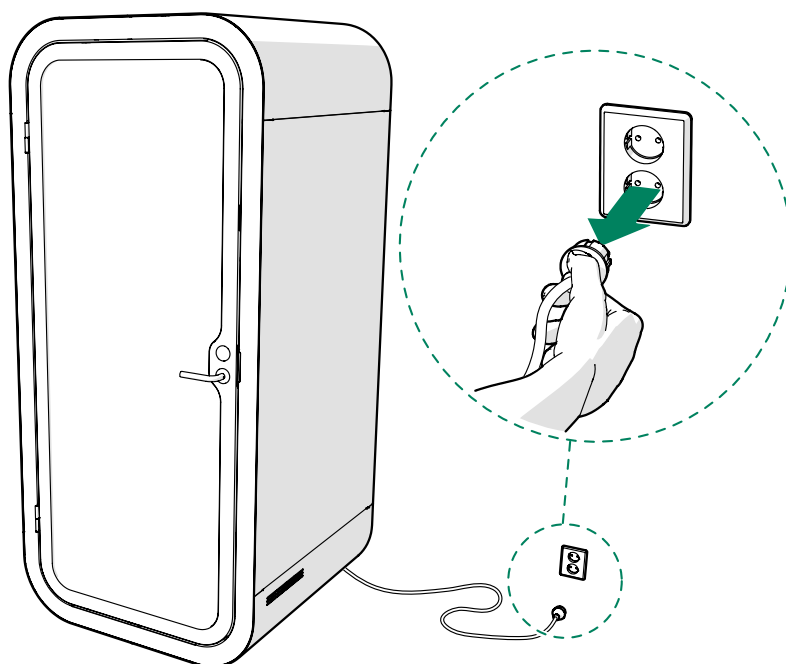
Condition

The fans and light do not switch on when a person enters the pod but the power outlet in the table works.

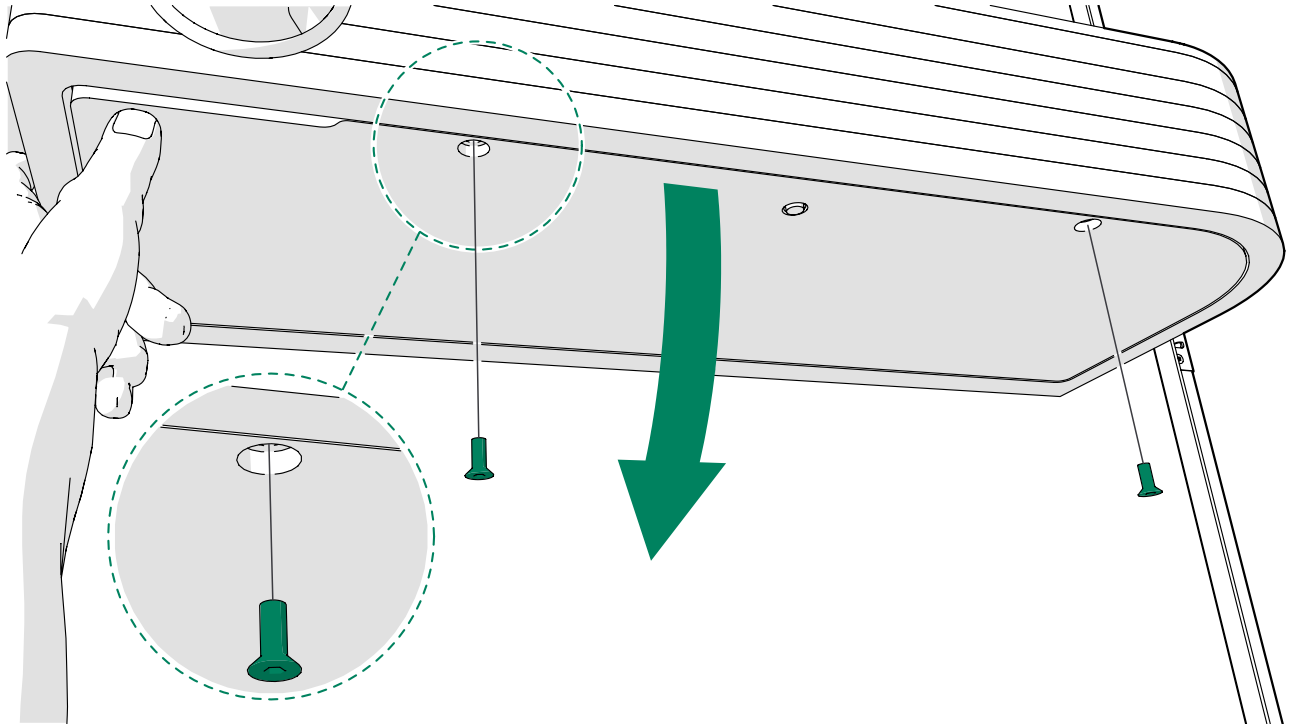
Cause: One or more electrical connections are disconnected.

Solution: Check all the electrical connections inside the table.

1. Disconnect the power cord.



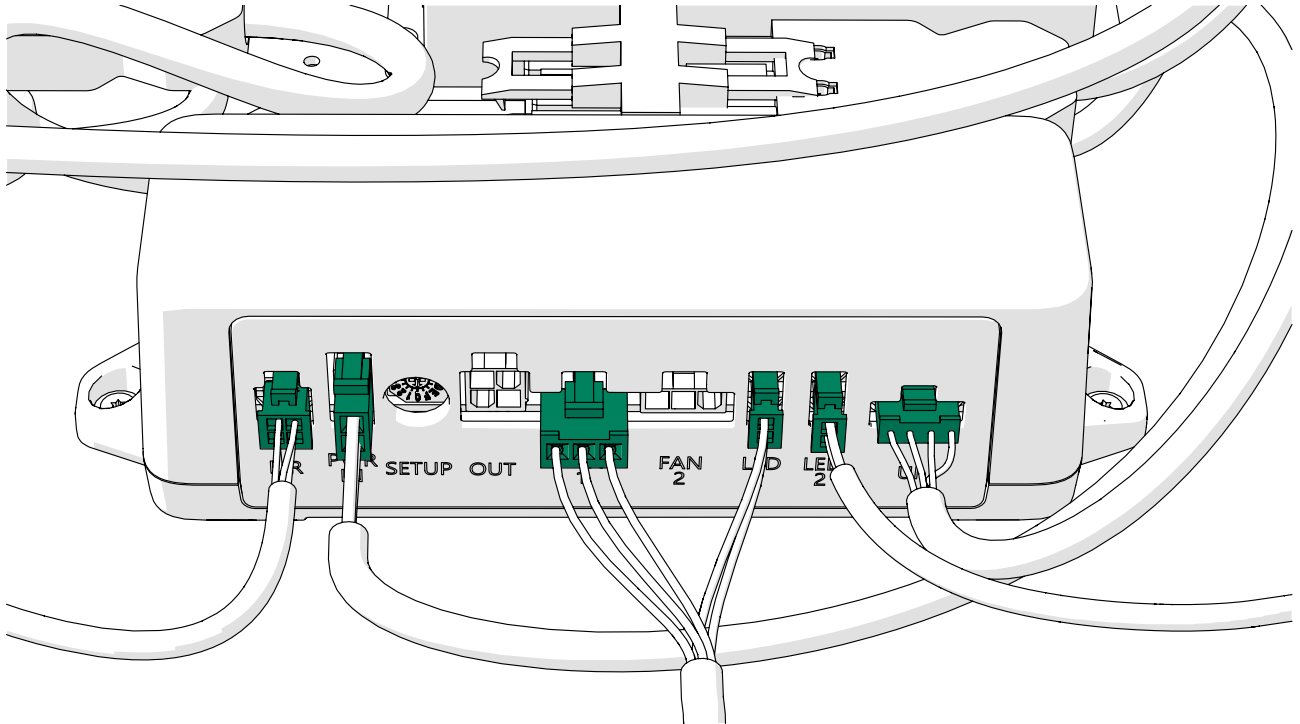
2. Remove the countersunk M6x25 screws (2 pcs) from the table bottom board and open the table bottom board.



3. Check that all the electrical connections are secure.

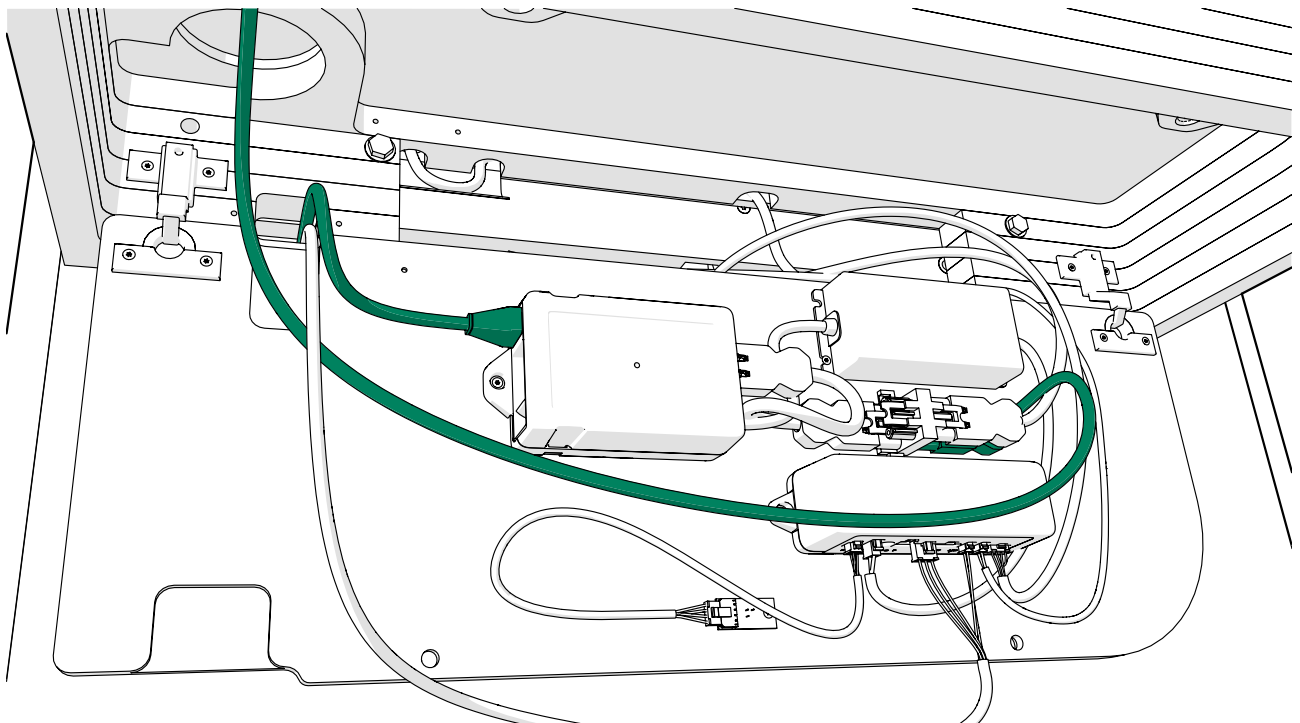
Control unit connections:

- PIR
- PWR IN
- FAN 1
- LED 1
- UI

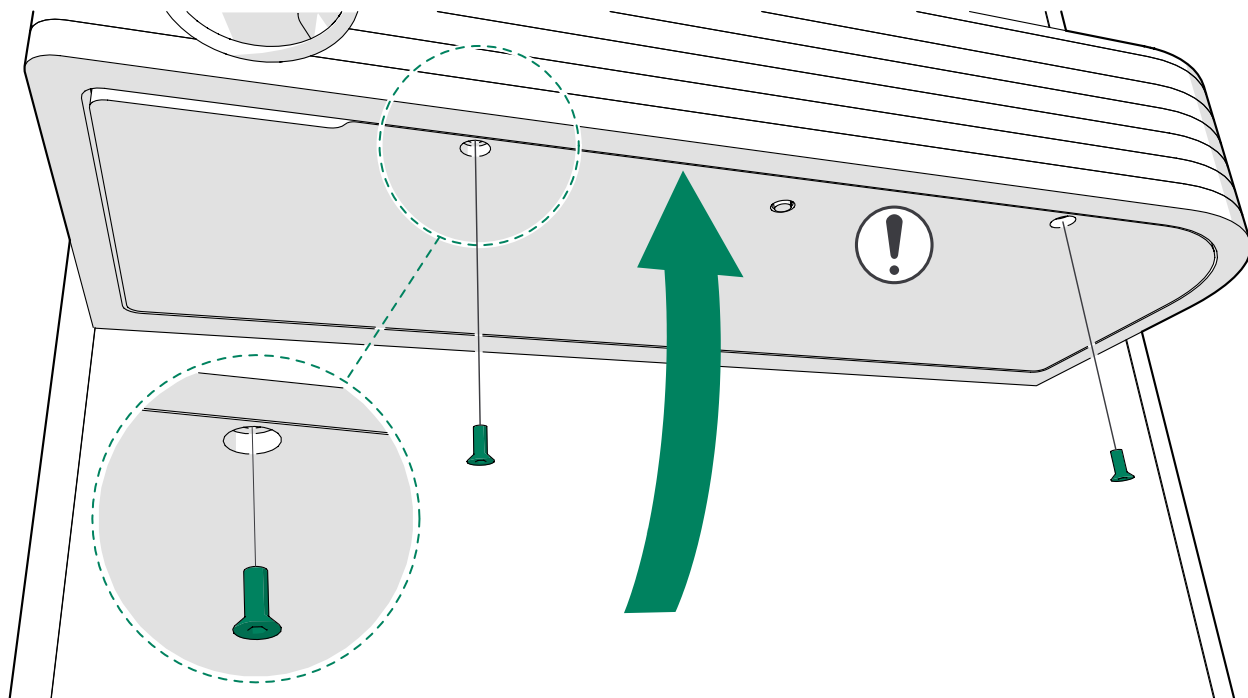


Other connections:

- AC power-in
- Power socket (GST connector)

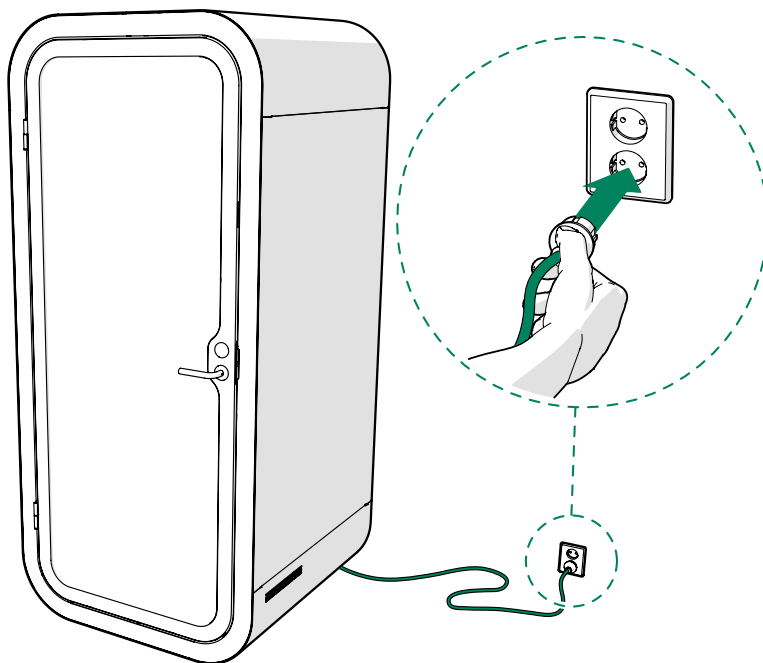


4. Fasten the table bottom board with countersunk M6x25 screws (2 pcs).



⚠ **Note:** Make sure that the cords are not between the table boards.

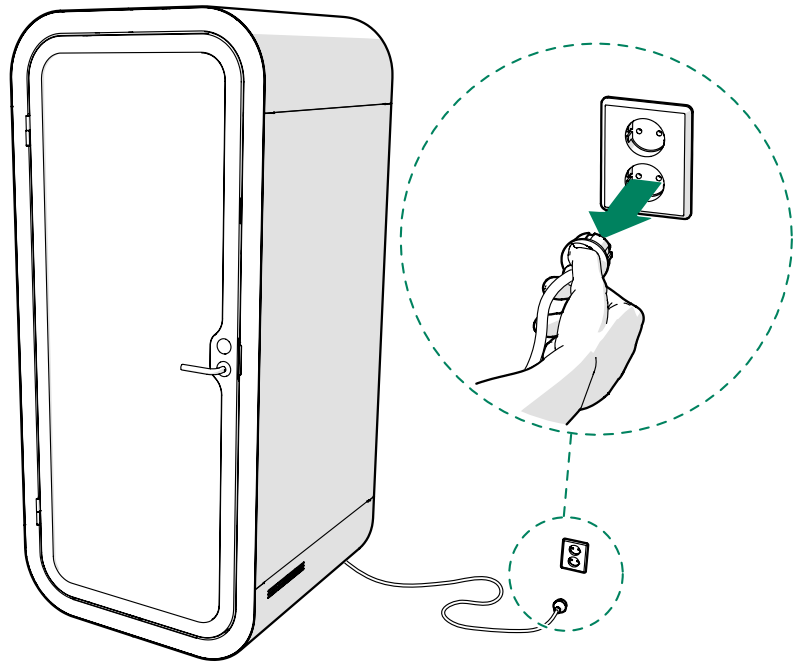
5. Connect the power cord.



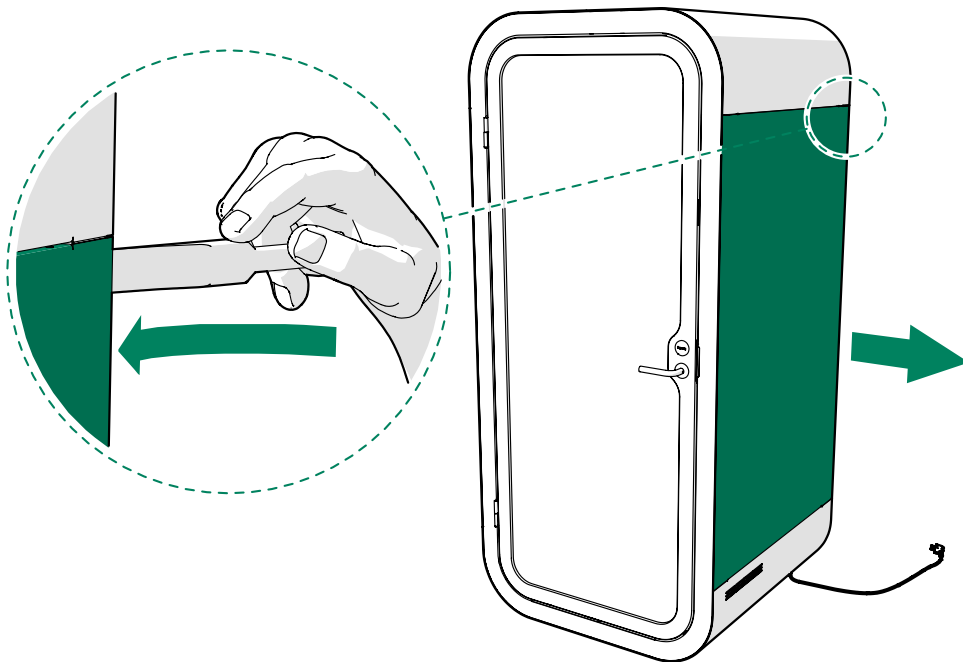
Cause: The roof module DC cord and wall module DC cord are disconnected.

Solution: Check that the connection between the roof module DC cord and wall module DC cord is secure.

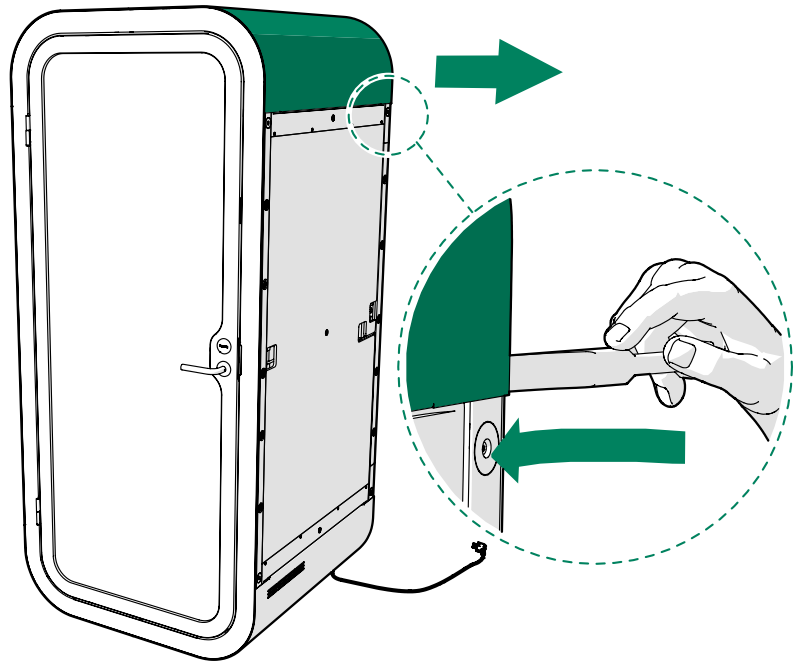
1. Disconnect the power cord.



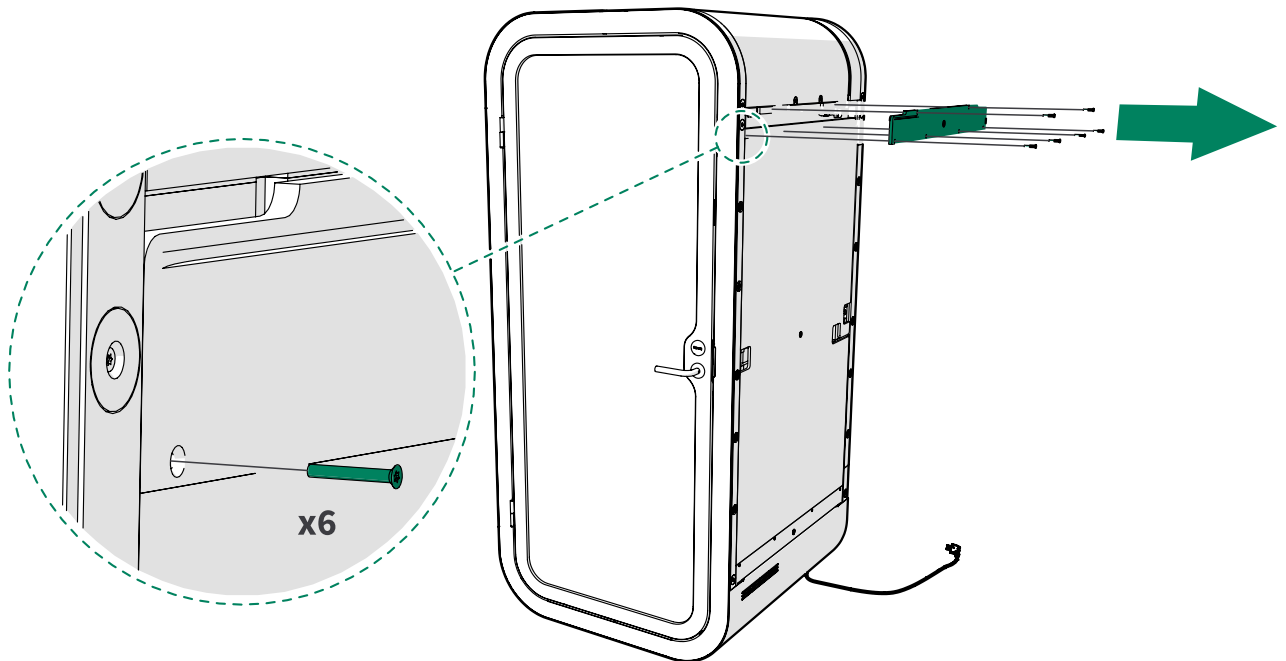
2. Remove the wall body cover from the techwall.



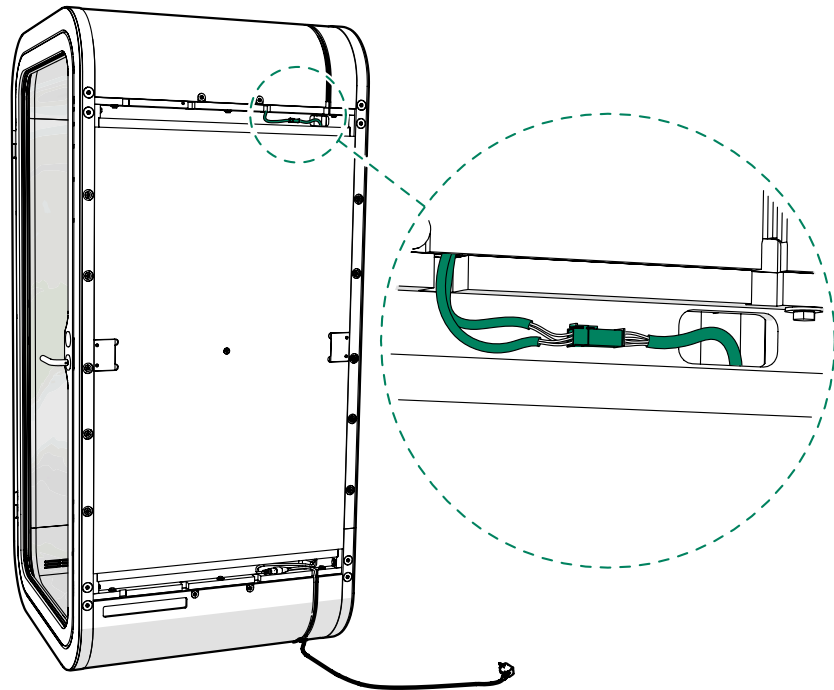
3. Remove the roof body cover.



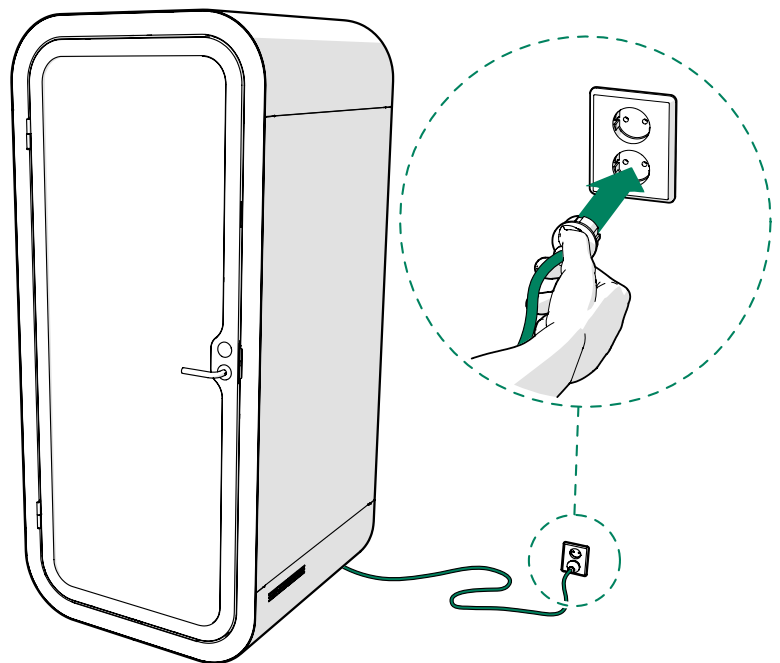
4. Unscrew the 4x30 screws (8 pcs) and remove the wall cover panel.



5. Check that the connection between the roof module DC cord and wall module DC cord is secure.



6. Reinstall the cover panel and body covers.
7. Connect the power cord.



Cause: The motion detector is broken.

To determine if the motion detector is broken, disconnect the power cord of the pod and reconnect it. If the fans and light switch on normally and go off after 8 minutes, but do not switch on when a person enters the pod, the motion detector is broken.

Solution: Contact Framery support for a replacement part.

Cause: The converter that supplies power to the control unit is broken.

To determine if the converter is broken, first open the table bottom board. Check the following:

- The power cord of the pod is connected to a power outlet.
- All the electrical connections inside the table are secure.
- The ON/OFF switch of the power unit is in the "I" position.

If the green LED in the PWR IN connector of the control unit is not lit, the converter that supplies power to the control unit is broken.

Solution: Contact Framery support for a replacement part.

6.2 The ceiling light does not switch on

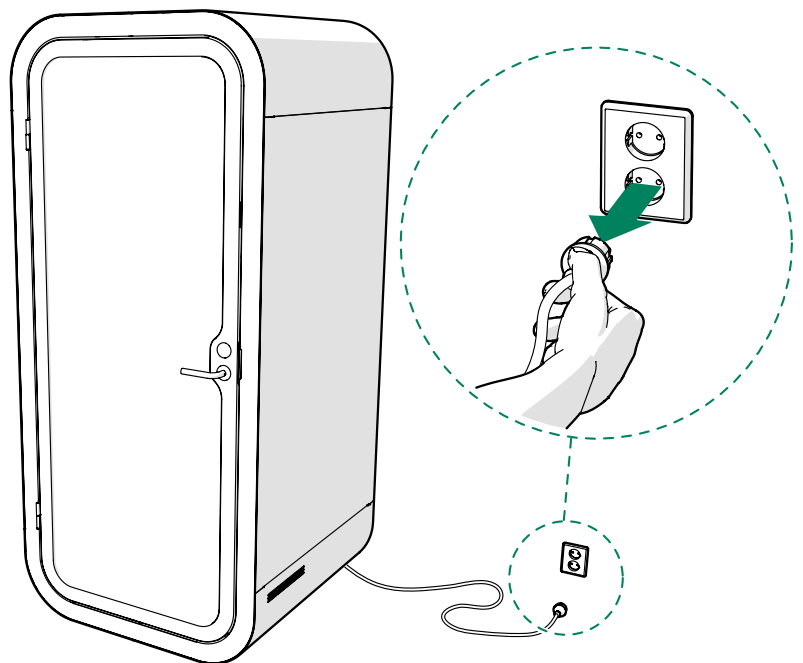
Condition

The ceiling light does not work. The fans and the power outlet in the table work normally.

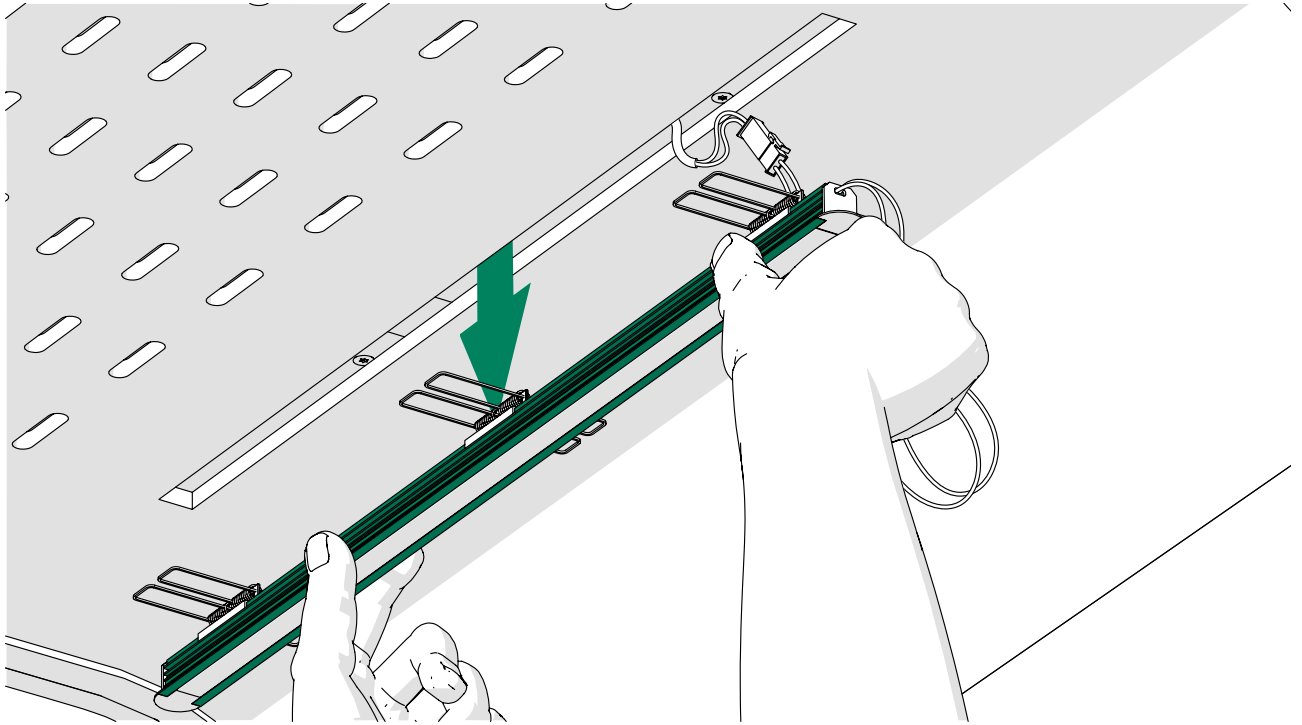
Cause: The light's electrical connections are disconnected.

Solution: Check that the light's electrical connections are secure.

1. Disconnect the power cord.

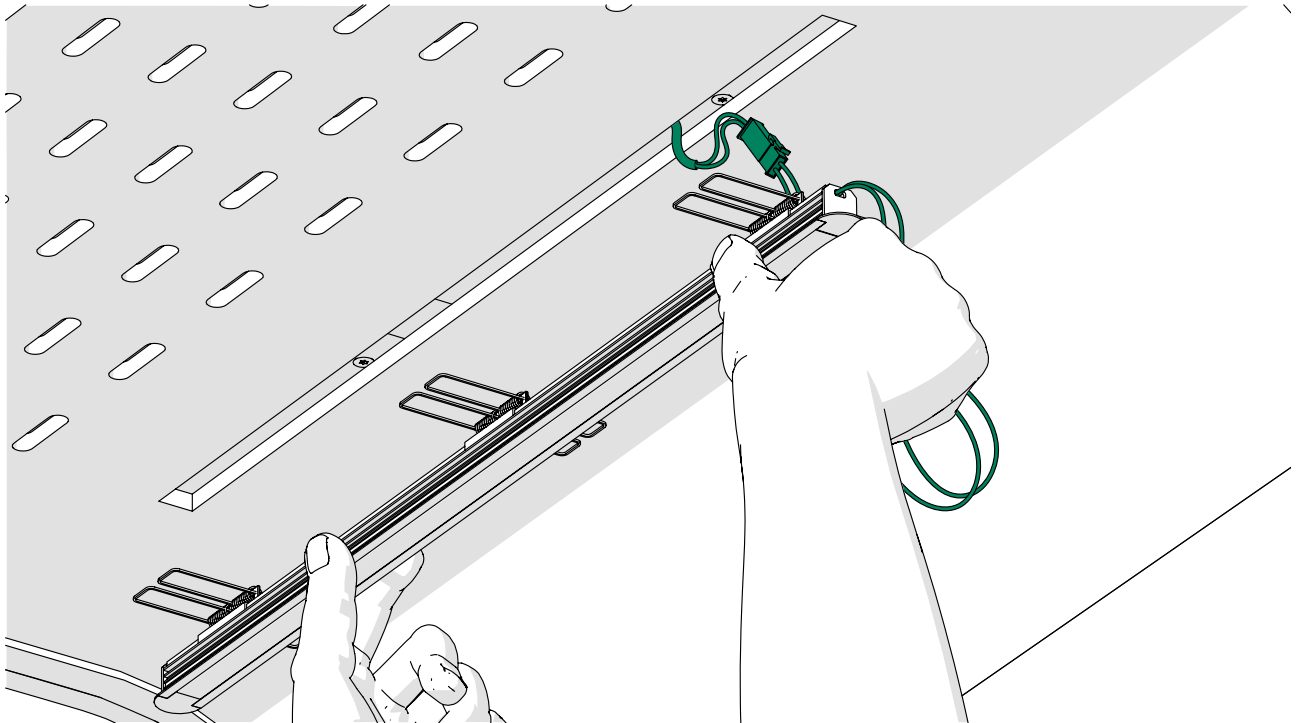


2. Gently pull out the light from the ceiling.

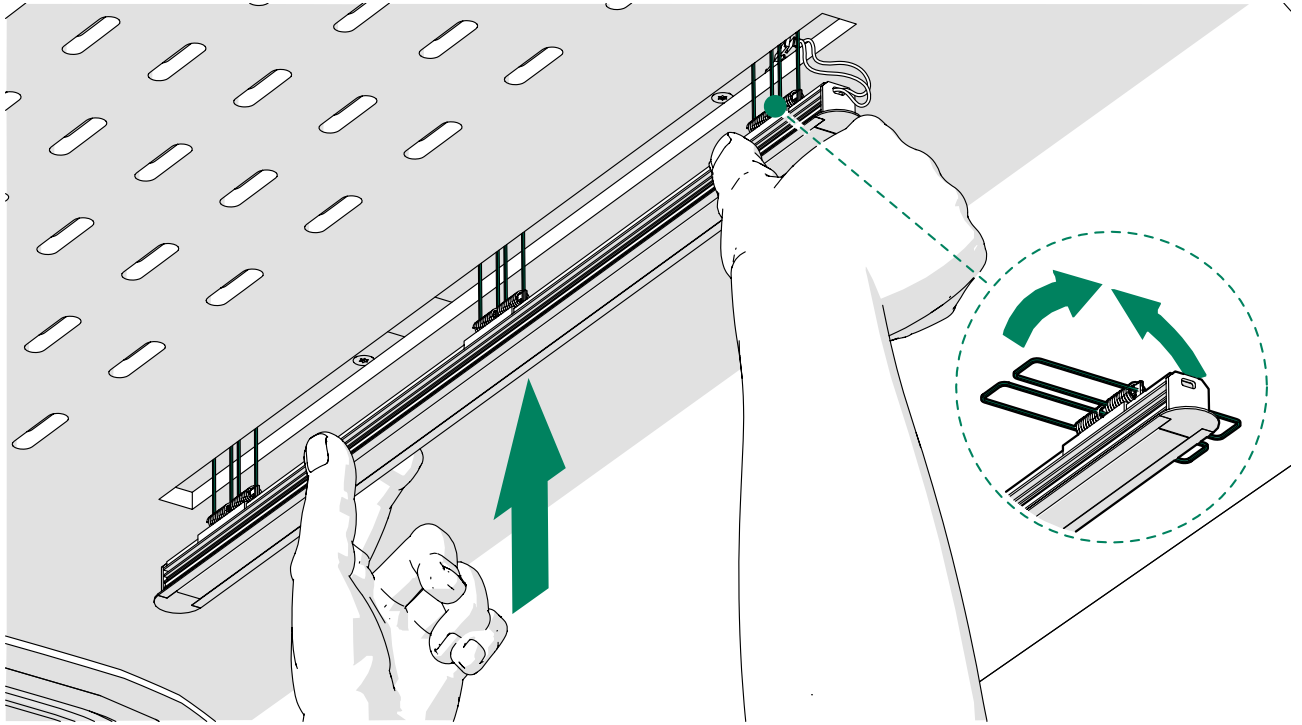


⚠ **Note:** Be careful when removing the light. The metal springs holding the light in place may break.

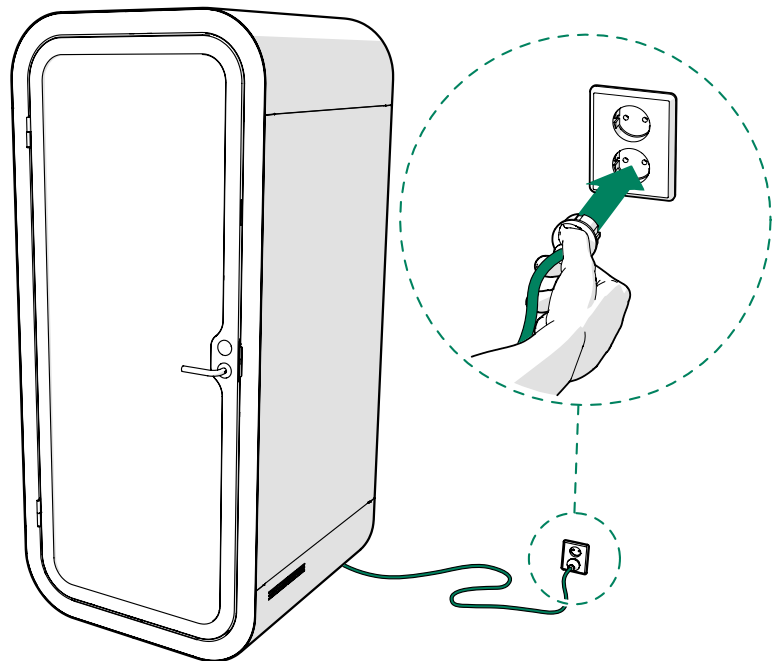
3. Check that the connectors are securely connected.



4. Push the light back into the ceiling.



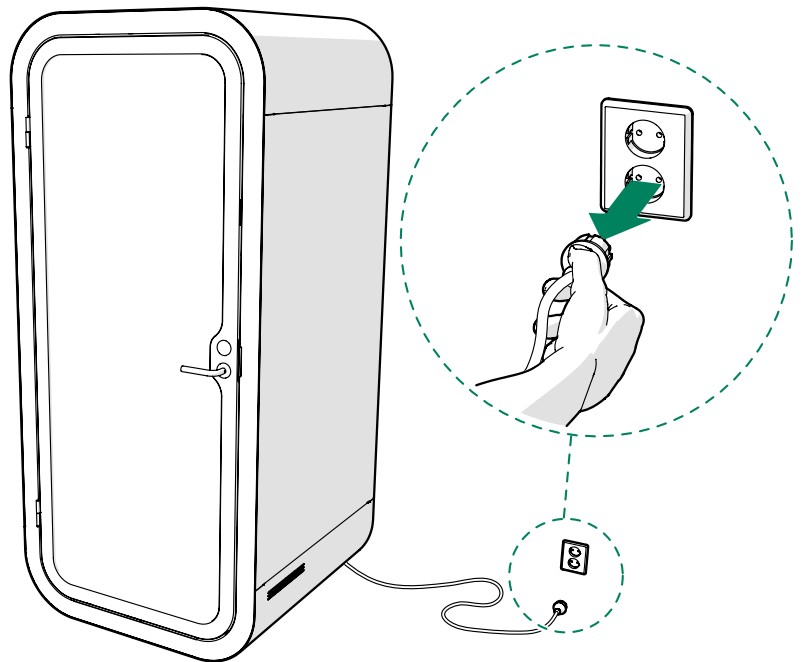
5. Connect the power cord.



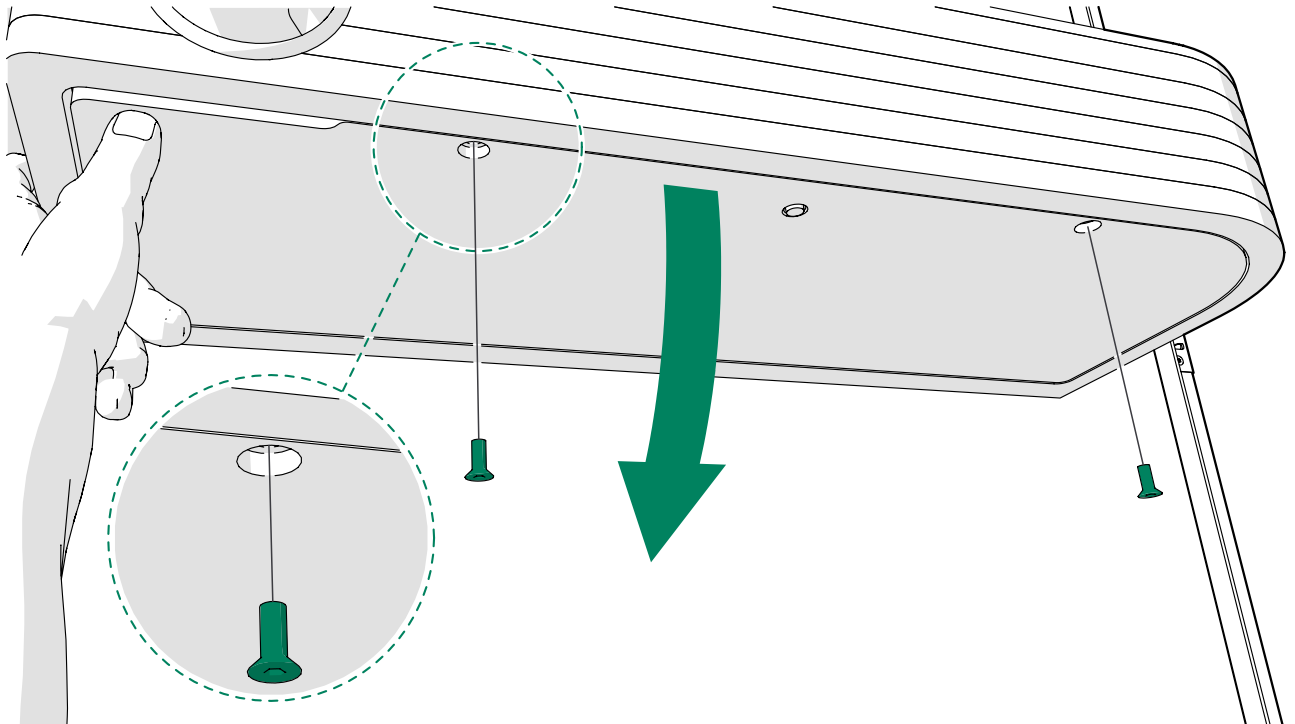
Cause: The light cord is not connected to the control unit.

Solution: Check that the light cord is connected to the control unit.

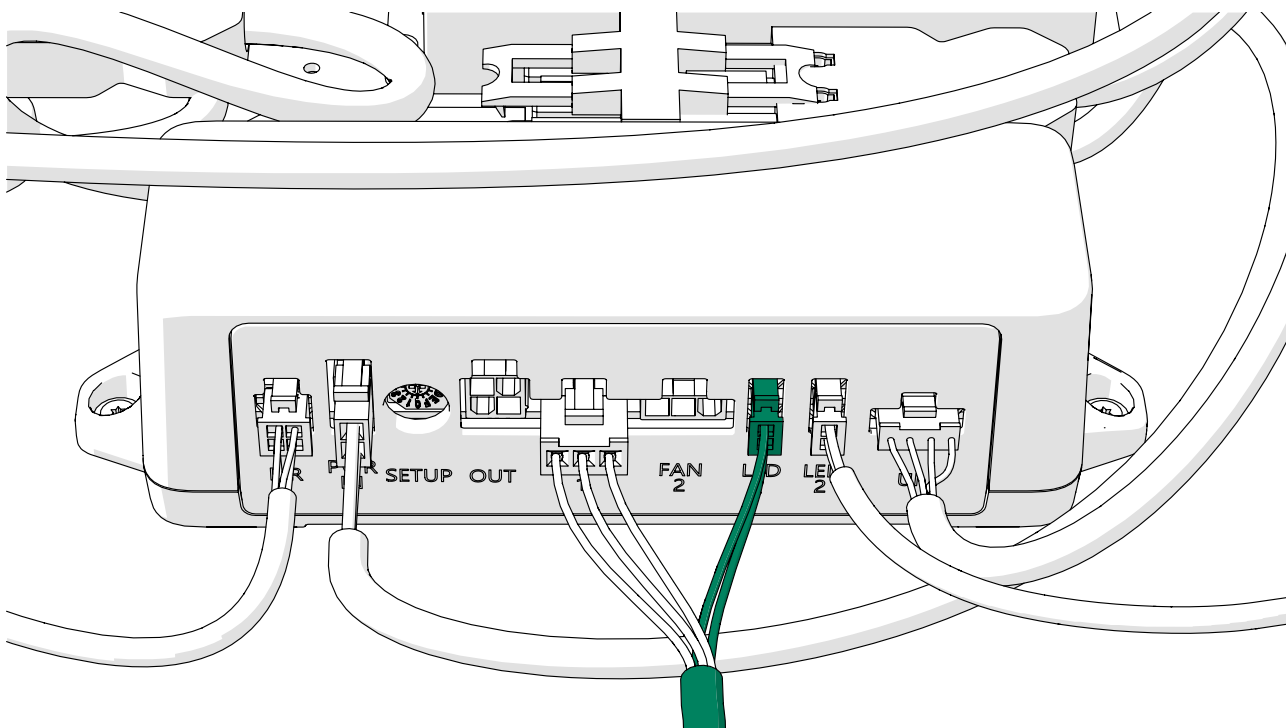
1. Disconnect the power cord.



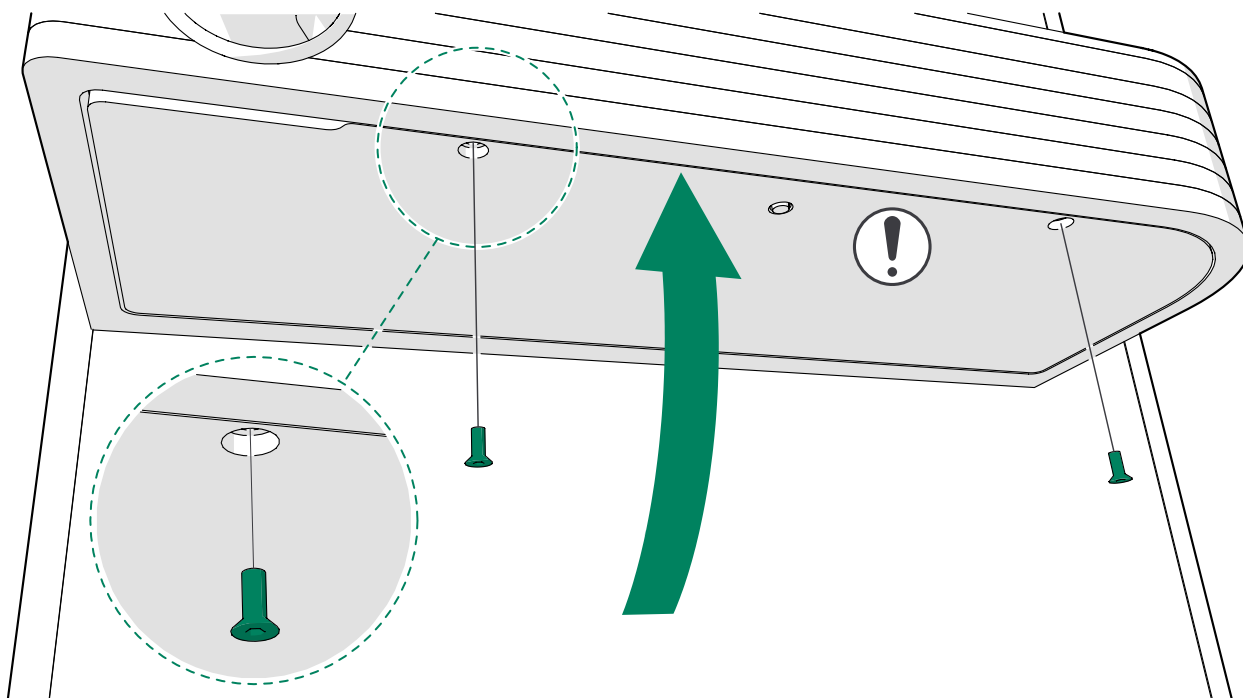
2. Remove countersunk M6x25 screws (2 pcs) from the table bottom board and open the table bottom board.



3. Check that the light cord is connected to the LED 1 connector of the control unit.

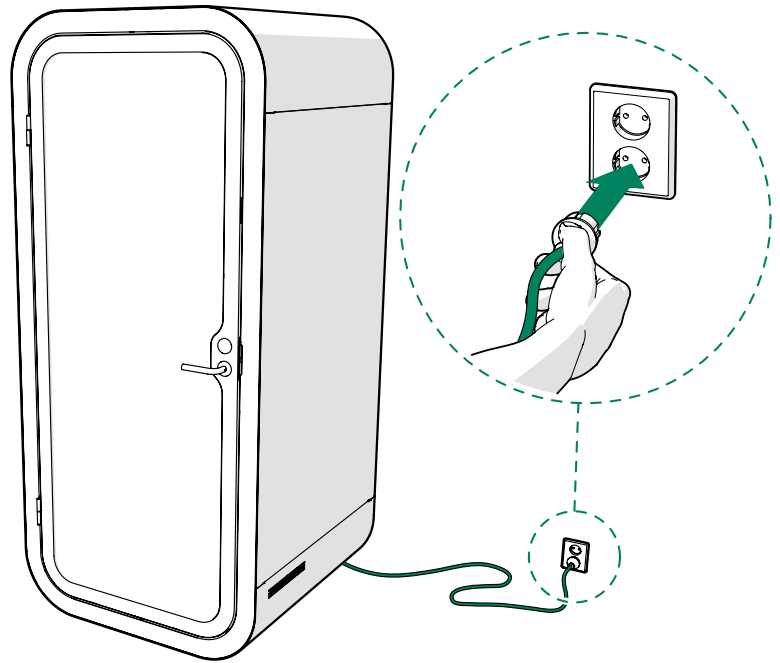


4. Fasten the table bottom board with countersunk M6x25 screws (2 pcs).



⚠ **Note:** Make sure that the cords are not between the table boards.

5. Connect the power cord.



Cause: One of the wires of the roof module or wall module DC cord is broken or disconnected.

Solution: Contact Framery support for a replacement part.

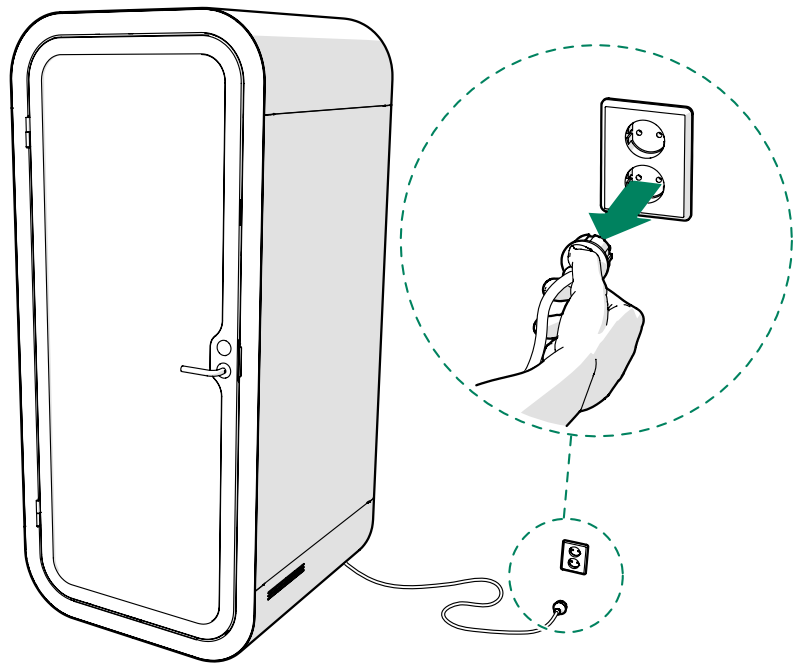
6.3 When you adjust the ceiling light, the display light is also adjusted

Cause: The lights' connectors are incorrectly connected.

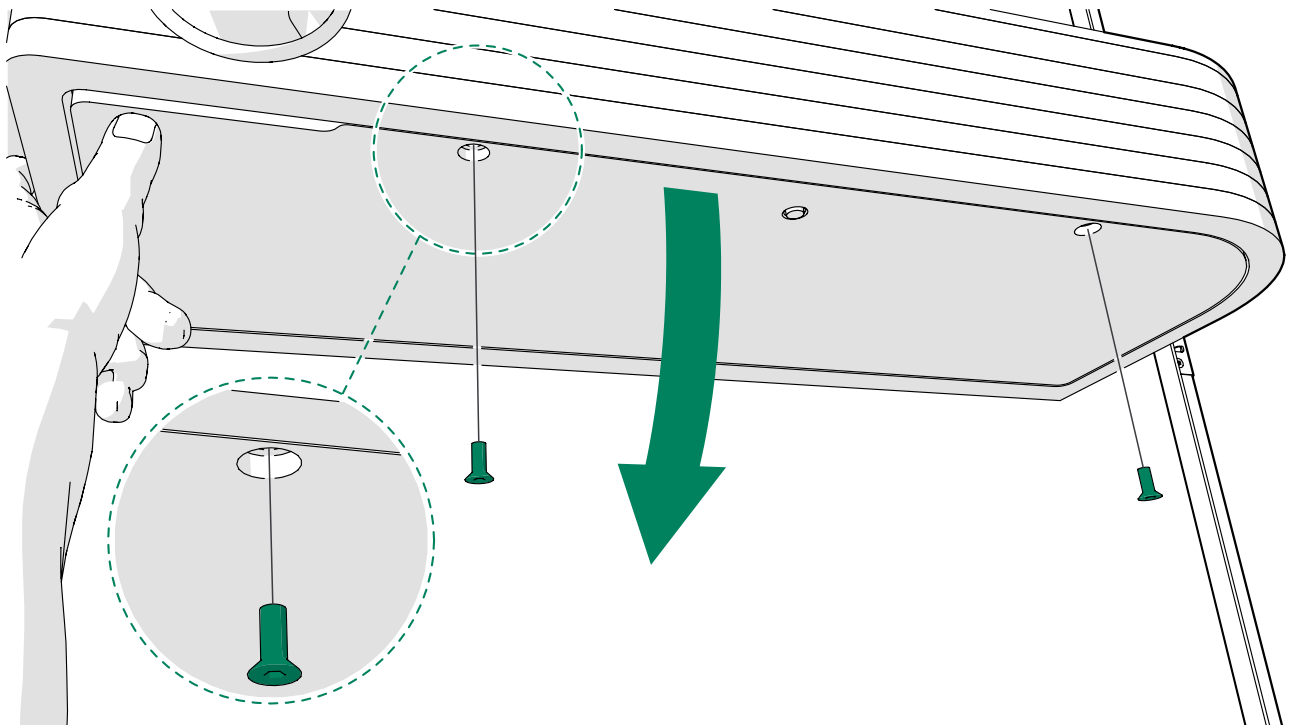
If the ceiling light is connected to the connector reserved for the display light (LED 2) and vice versa, the lights are controlled together.

Solution: Check that the lights are connected to the correct connectors of the control unit.

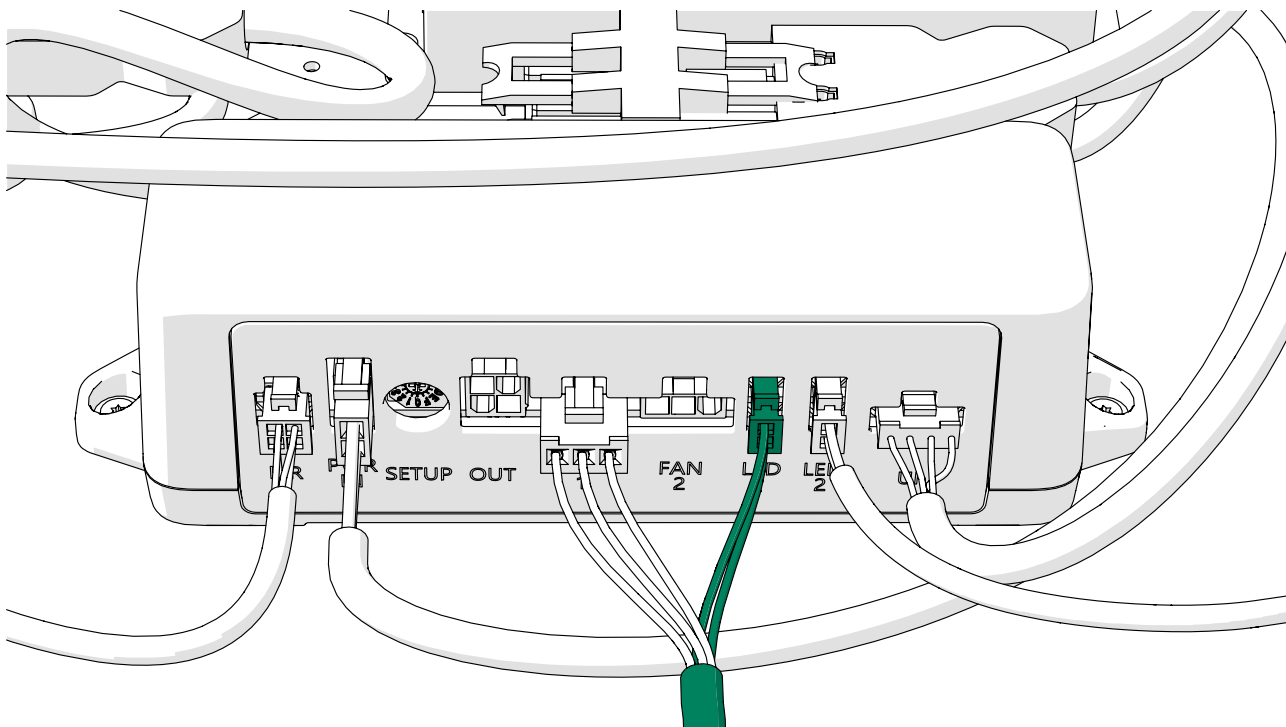
1. Disconnect the power cord.



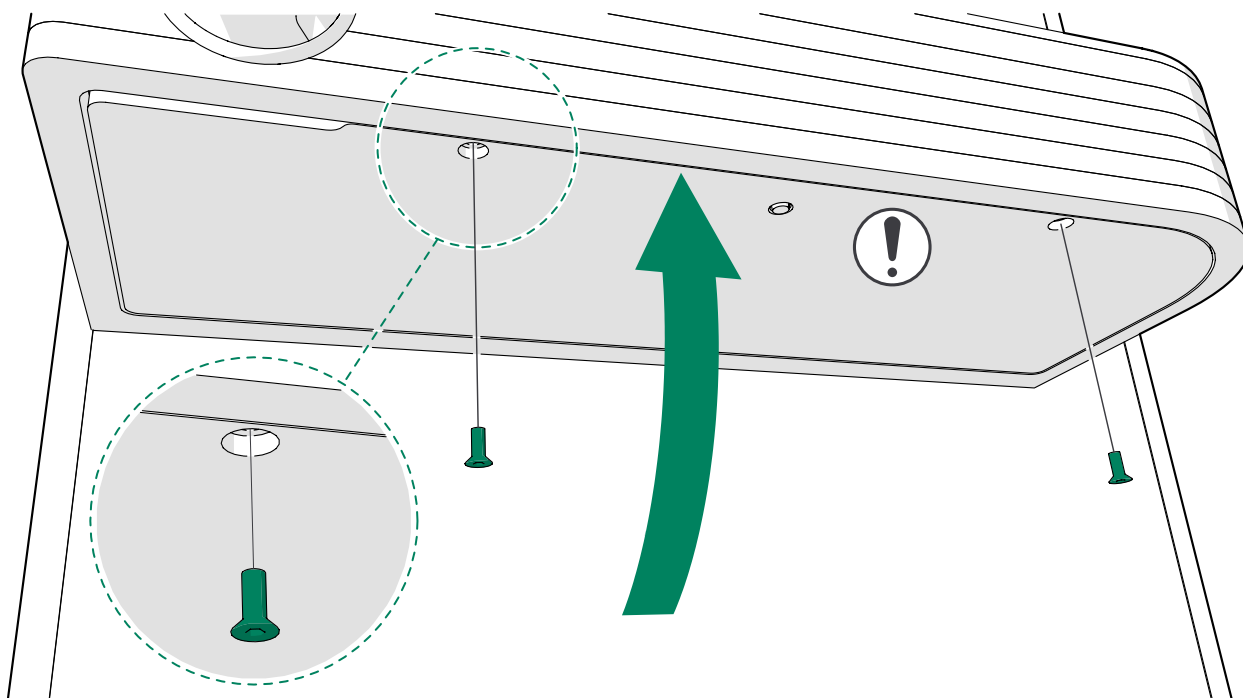
2. Remove countersunk M6x25 screws (2 pcs) from the table bottom board.



3. Check that the ceiling light cord is connected to the LED 1 connector and the display light cord is connected to the LED 2 connector of the control unit.

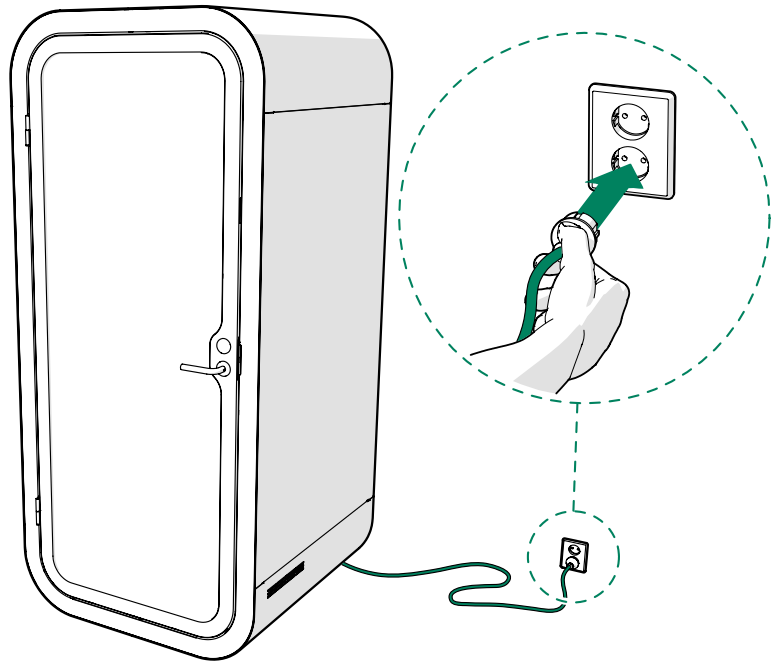


4. Fasten the table bottom board with countersunk M6x25 screws (2 pcs).



⚠ **Note:** Make sure that the cords are not between the table boards.

5. Connect the power cord.



6.4 The display light does not switch on

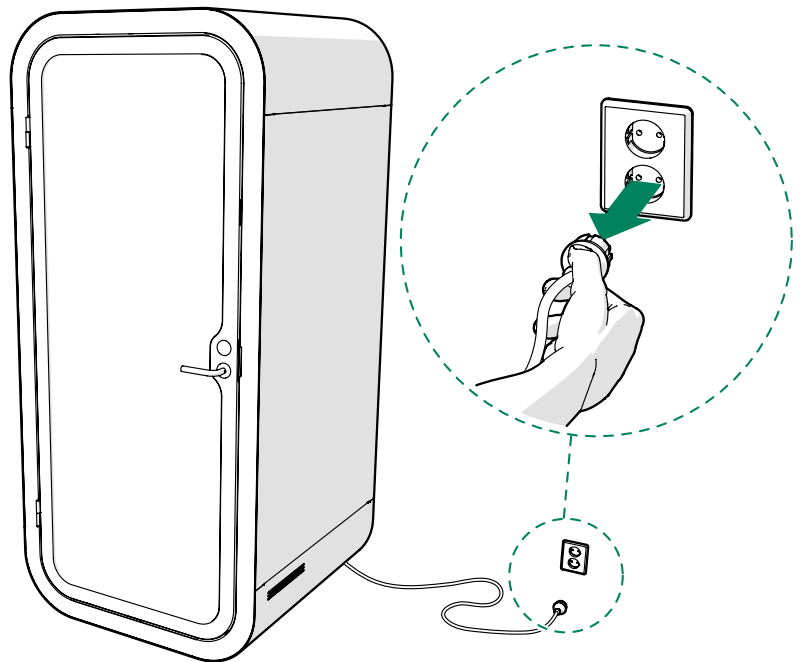
Condition

The display light does not work. The fans, ceiling light, and power outlet in the table work normally.

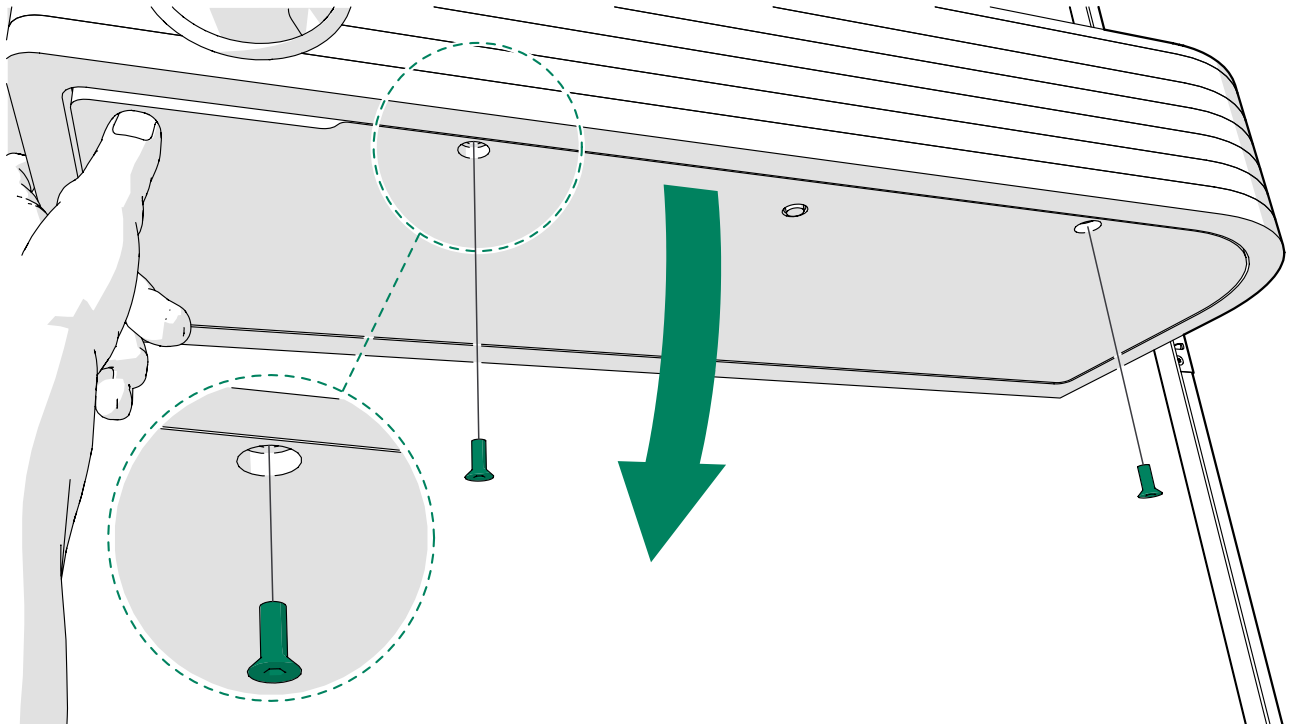
Cause: The display light cord is not connected to the control unit.

Solution: Check that the display light cord is connected to the control unit.

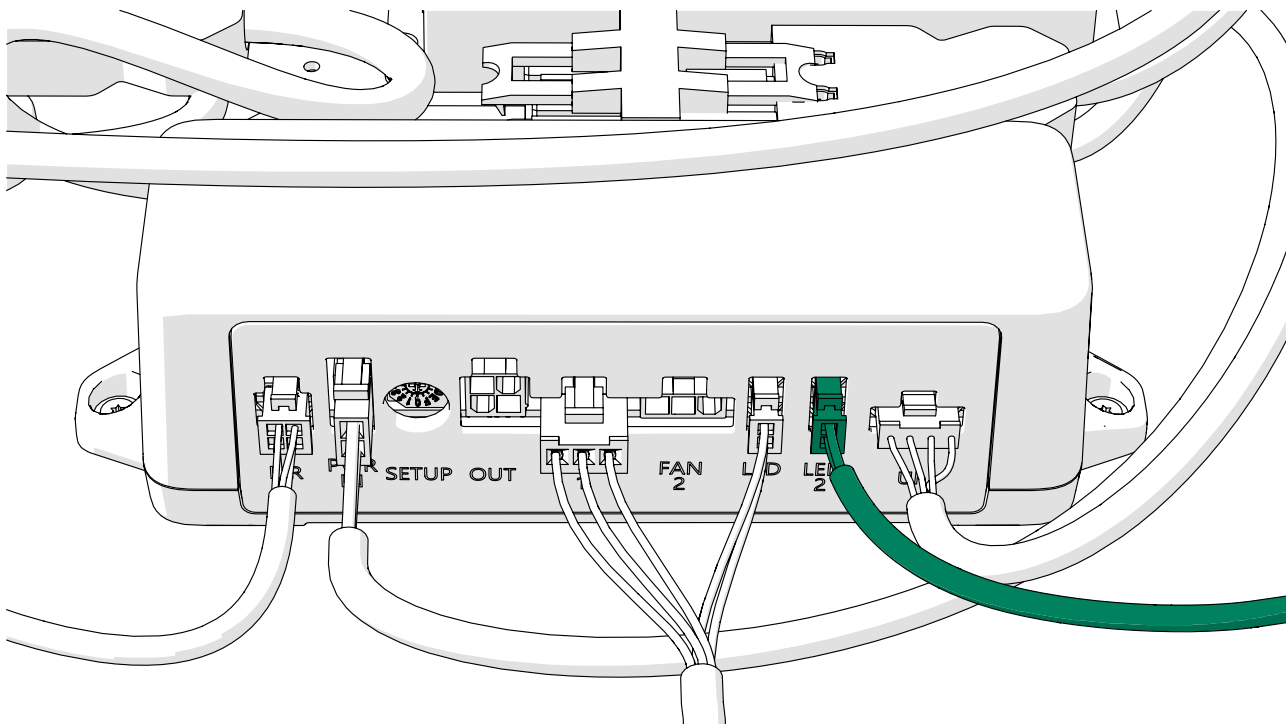
1. Disconnect the power cord.



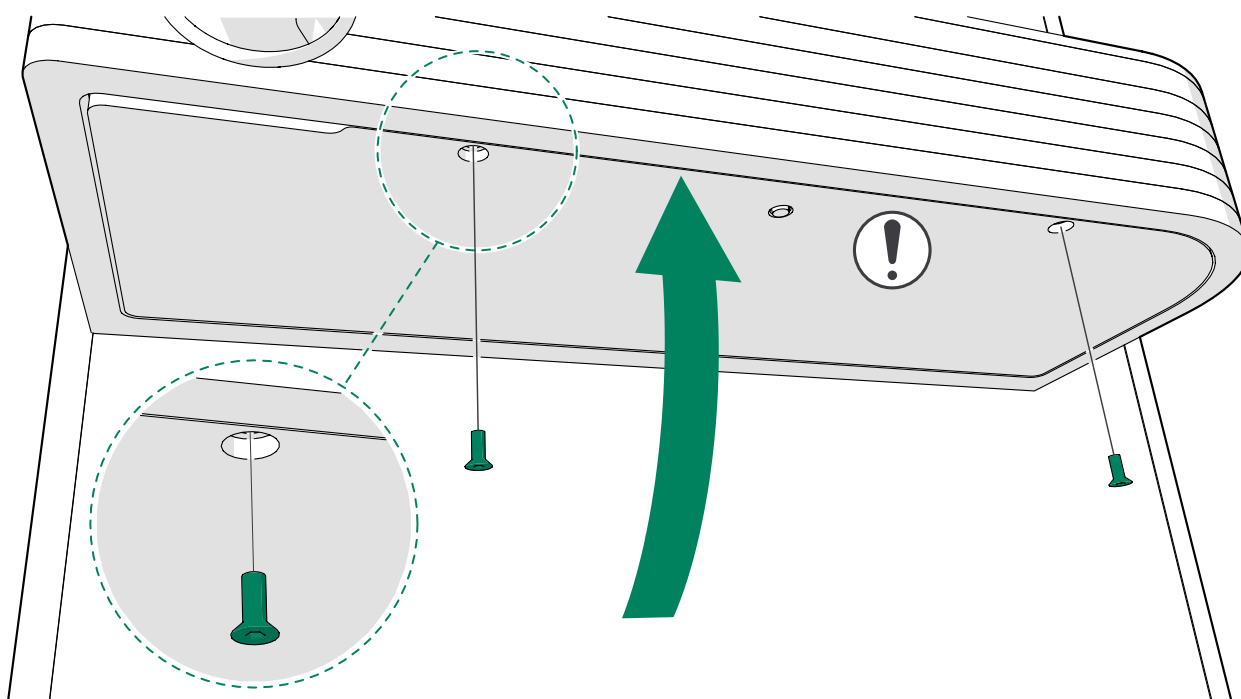
2. Remove countersunk M6x25 screws (2 pcs) from the table bottom board and open the table bottom board.



3. Check that the display light cord is connected to the LED 2 connector of the control unit.

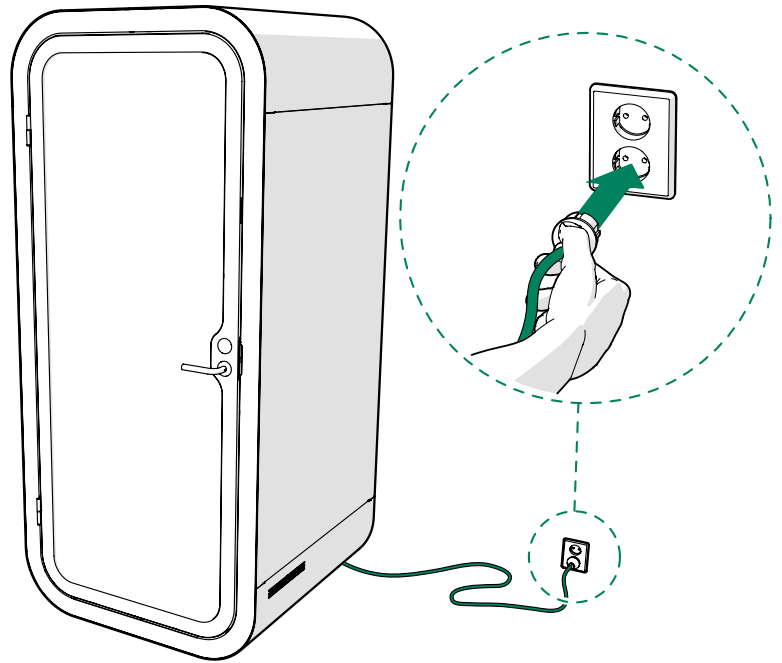


4. Fasten the table bottom board with countersunk M6x25 screws (2 pcs).



⚠ **Note:** Make sure that the cords are not between the table boards.

5. Connect the power cord.



6.5 One or both fans do not work

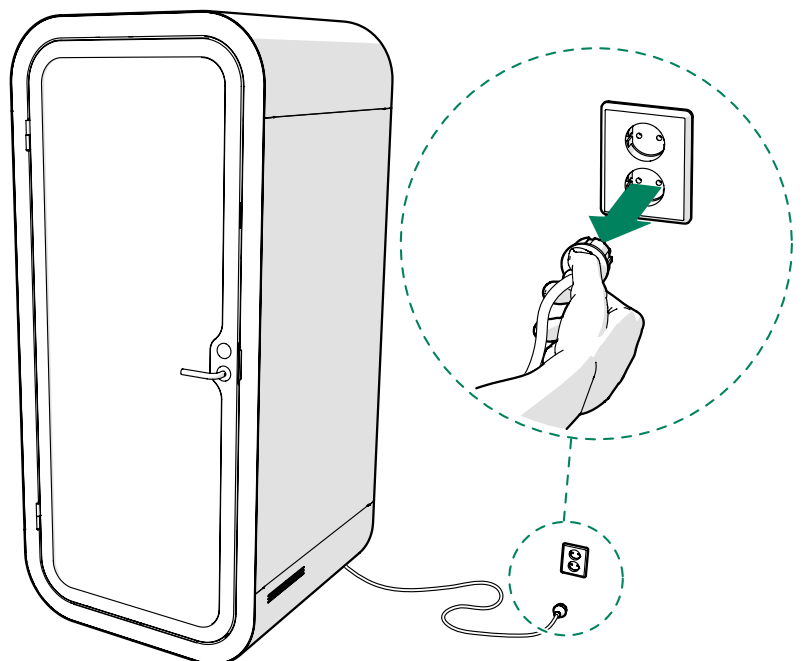
Condition

The light and power outlet work normally. The fans are not running.

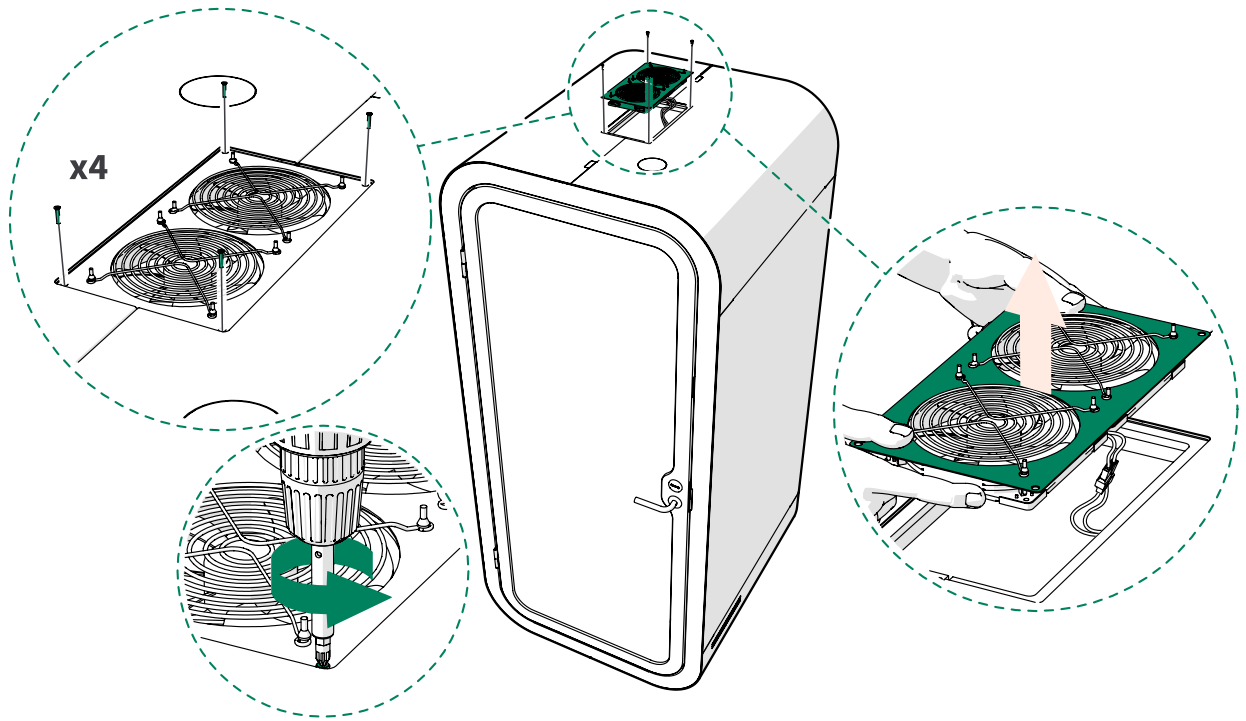
Cause: The fan module's electrical connections are disconnected.

Solution: Check that the fan module's electrical connections are secure.

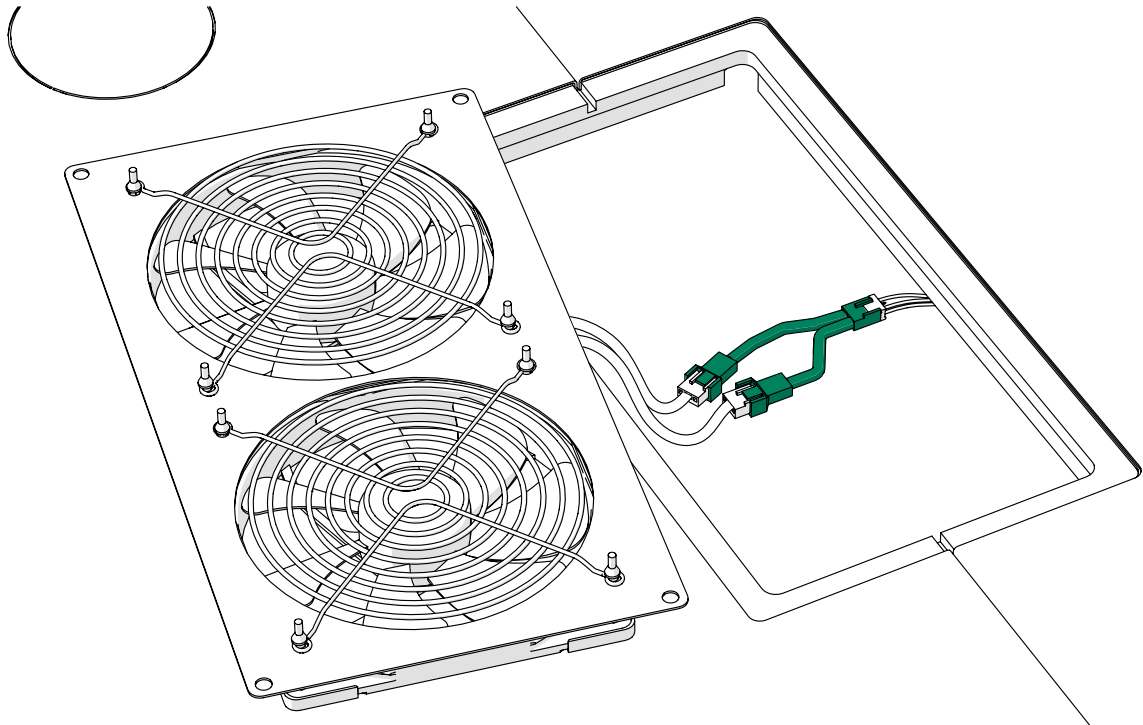
1. Disconnect the power cord.



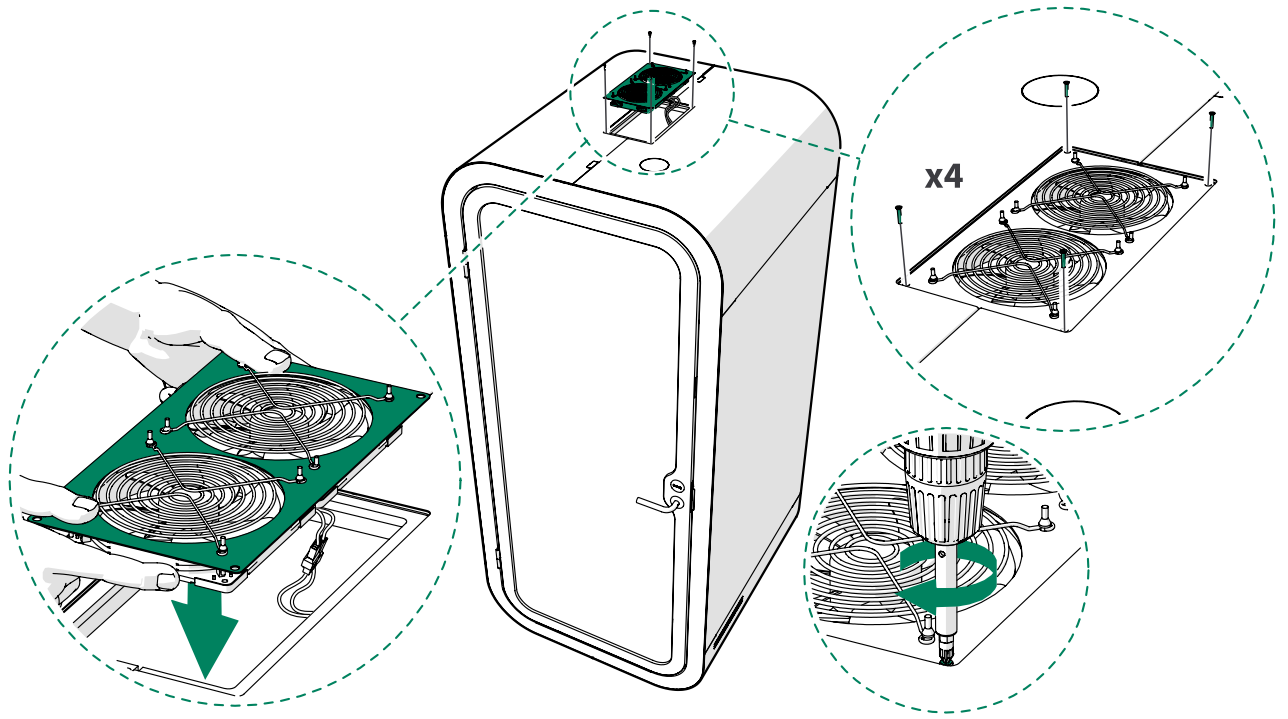
2. Remove the 3.5x16 screws (4 pcs) and take out the fan module.



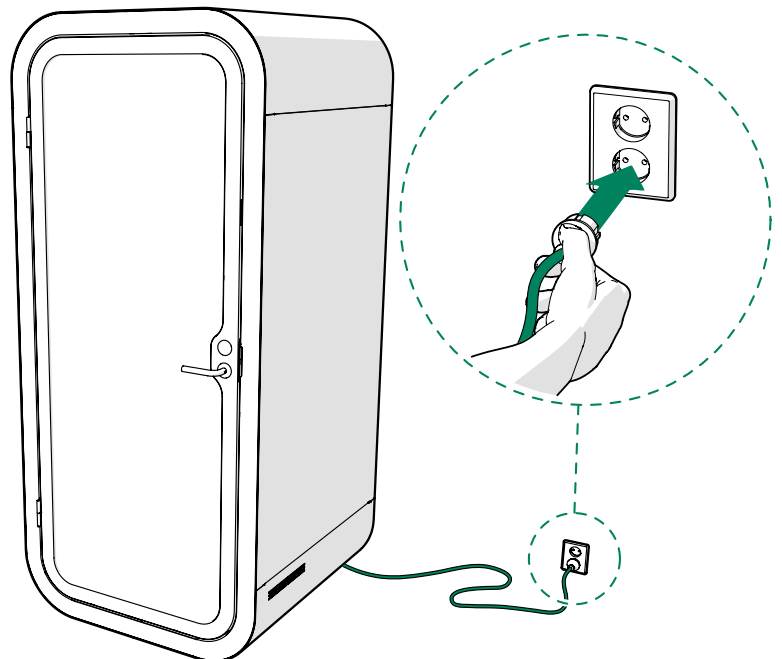
3. Check that the fan DC cord and the DC extension cord are securely connected.



4. Reinstall the fan module.



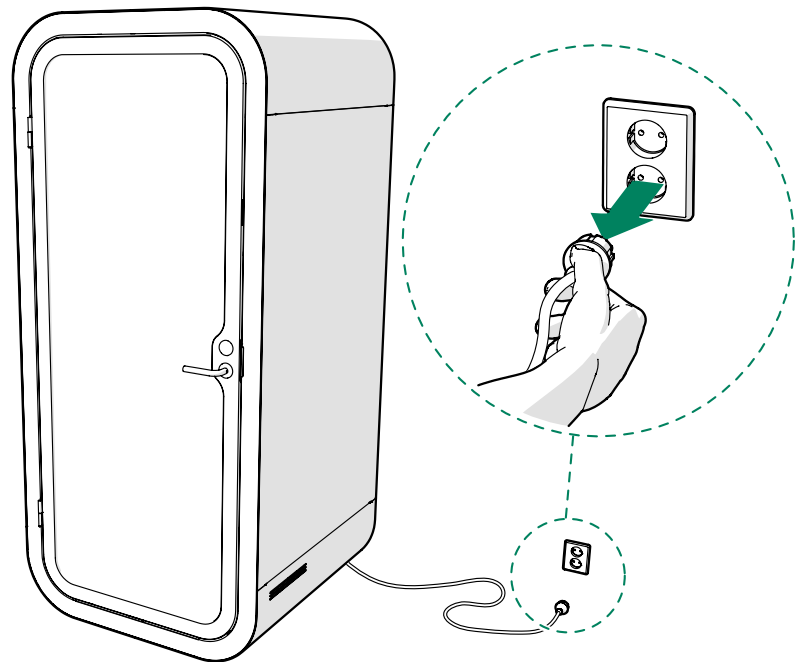
5. Connect the power cord.



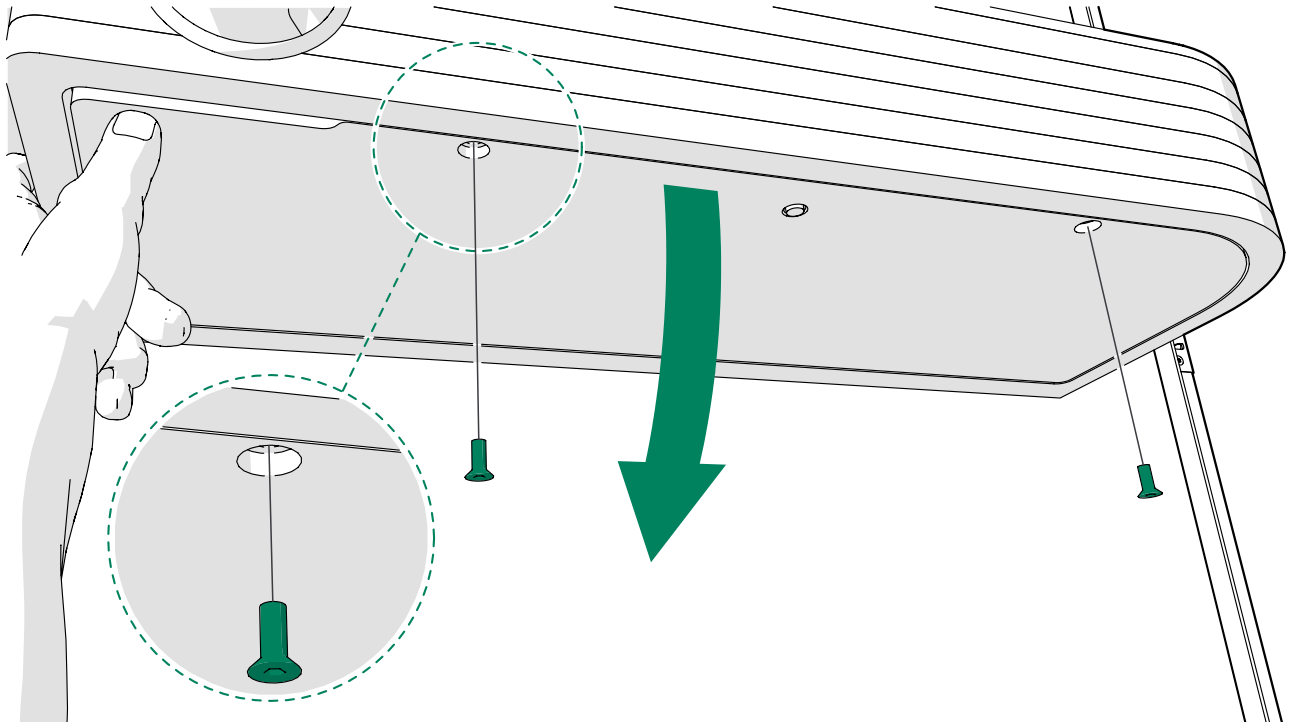
Cause: The fan cord is not connected to the control unit.

Solution: Check that the fan cord is connected to the control unit.

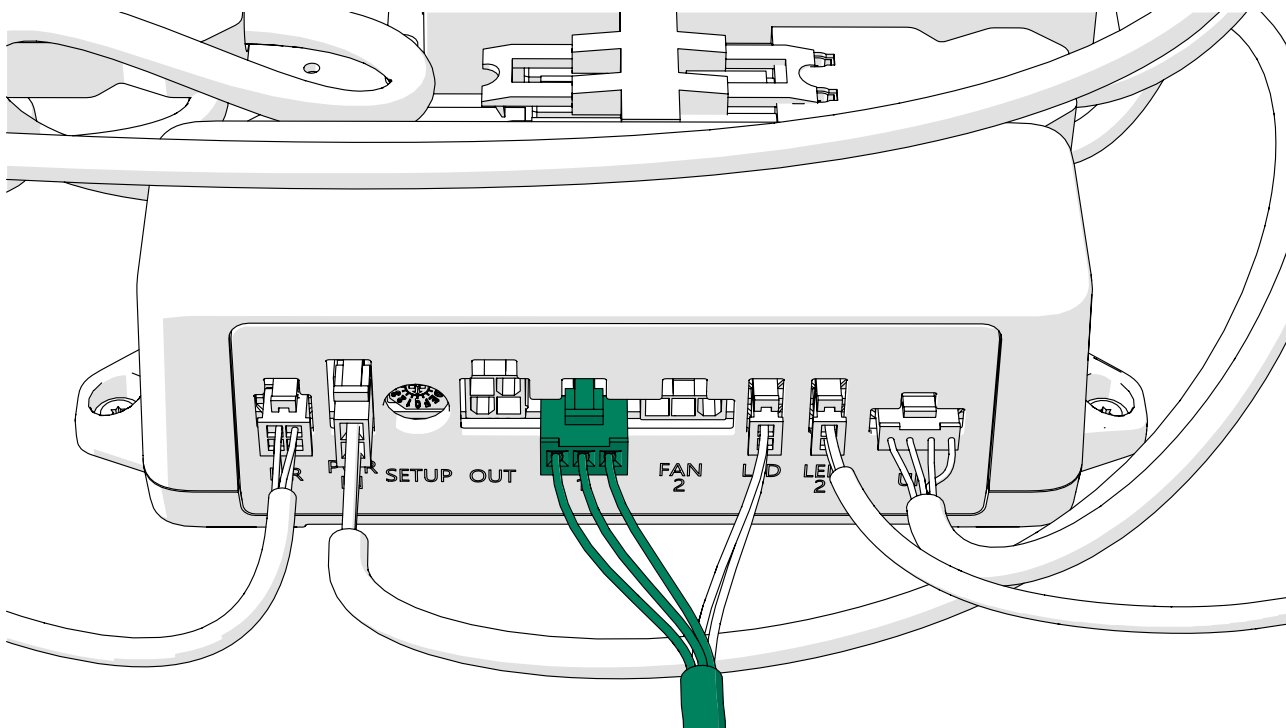
1. Disconnect the power cord.



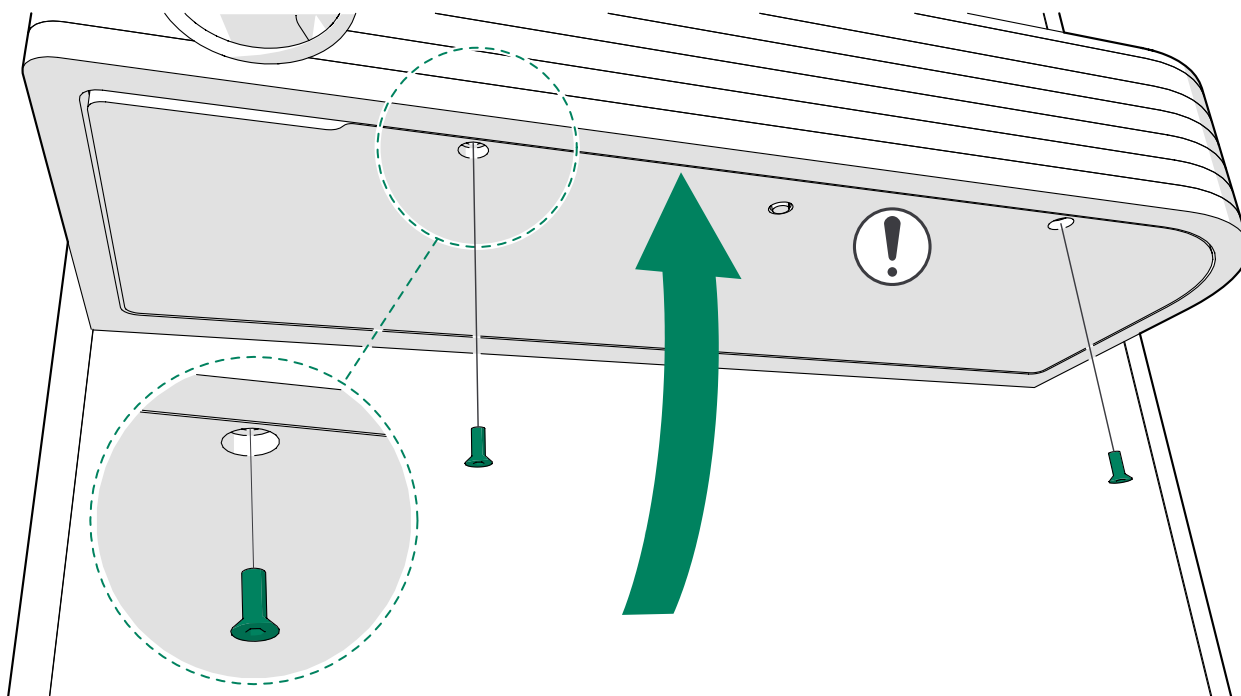
2. Remove countersunk M6x25 screws (2 pcs) from the table bottom board and open the table bottom board.



3. Check that the fan cord is connected to the FAN 1 connector of the control unit.

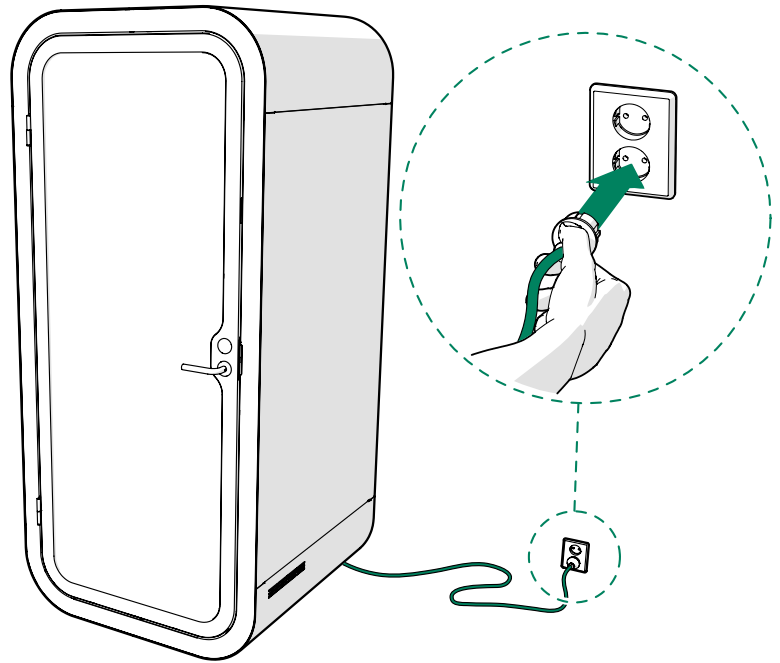


4. Fasten the table bottom board with countersunk M6x25 screws (2 pcs).



⚠ **Note:** Make sure that the cords are not between the table boards.

5. Connect the power cord.



Cause: One of the wires of the roof module or wall module DC cord is broken or disconnected.

Solution: Contact Framery support for a replacement part.

6.6 The fans are noisy

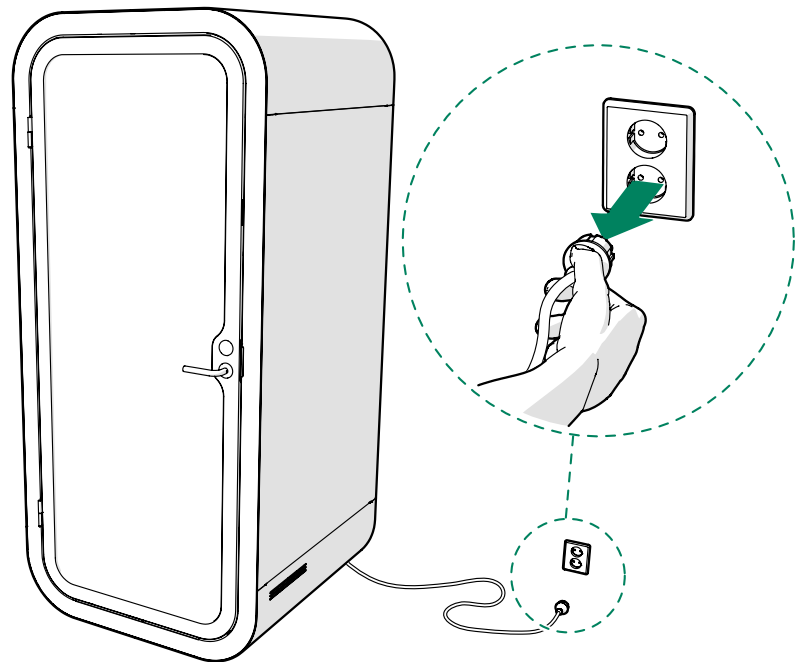
Condition

The fans are exceptionally loud or make an abnormal sound.

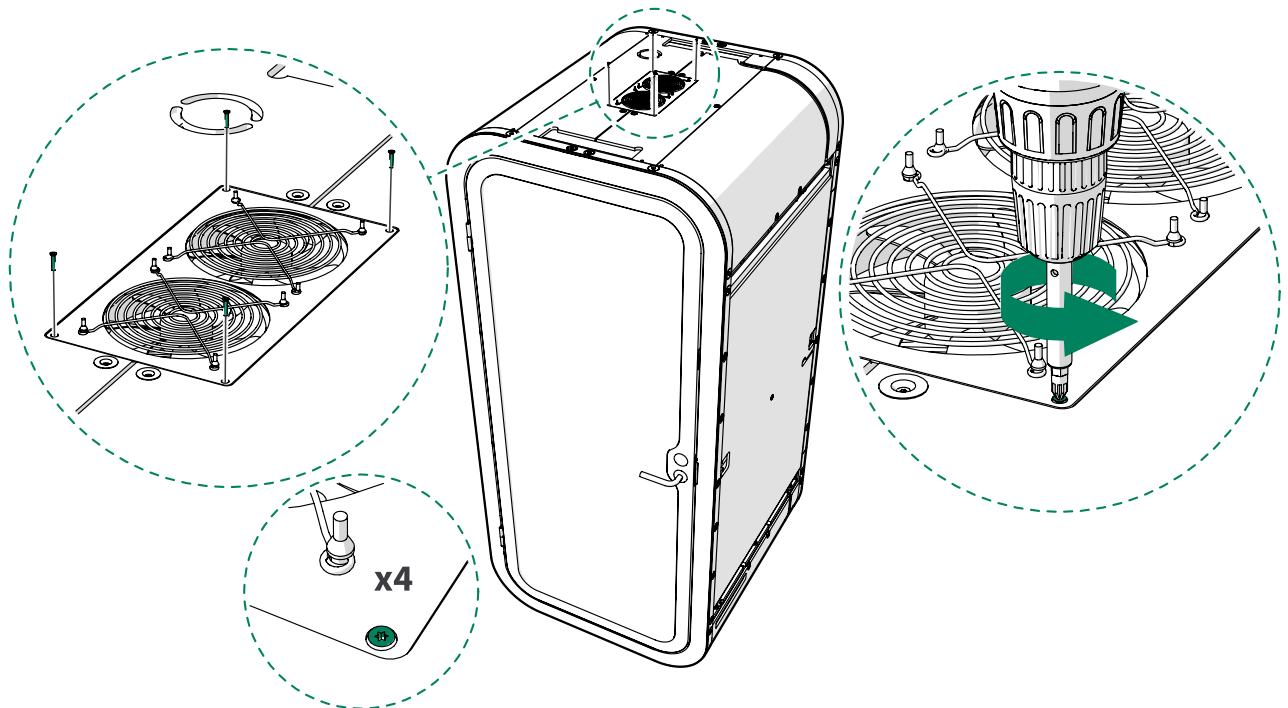
Cause: There is something touching the fan blades.

Solution: Check that there is nothing touching the fan blades.

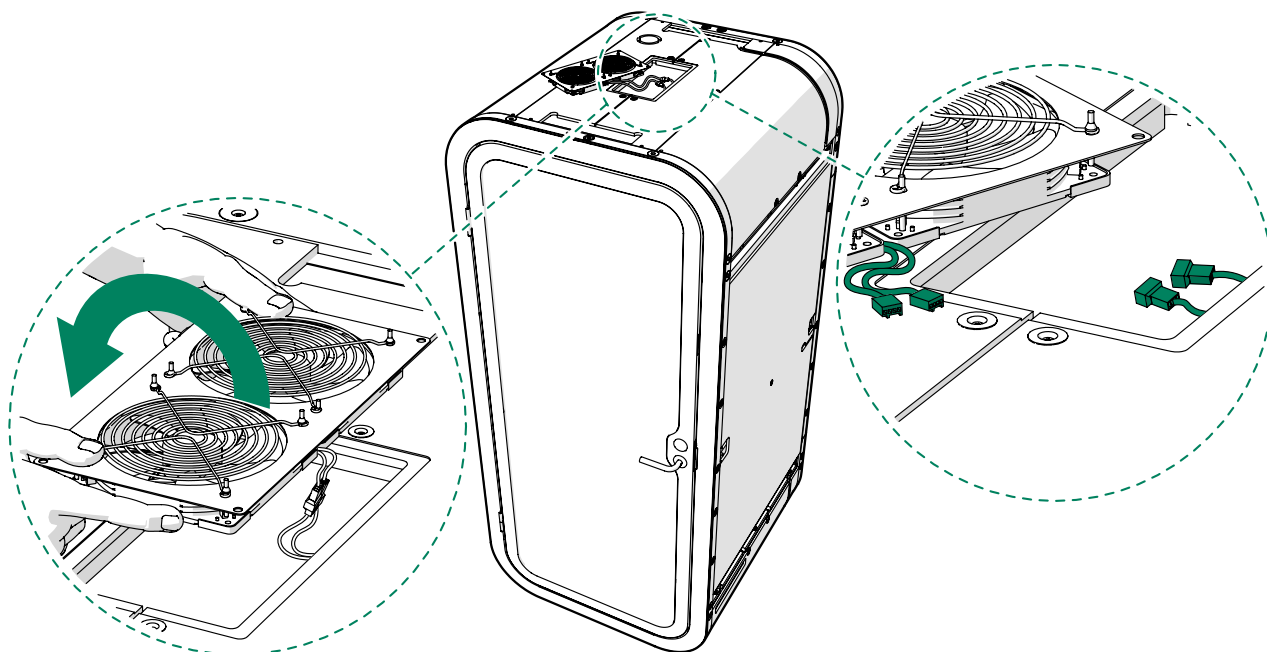
1. Disconnect the power cord.



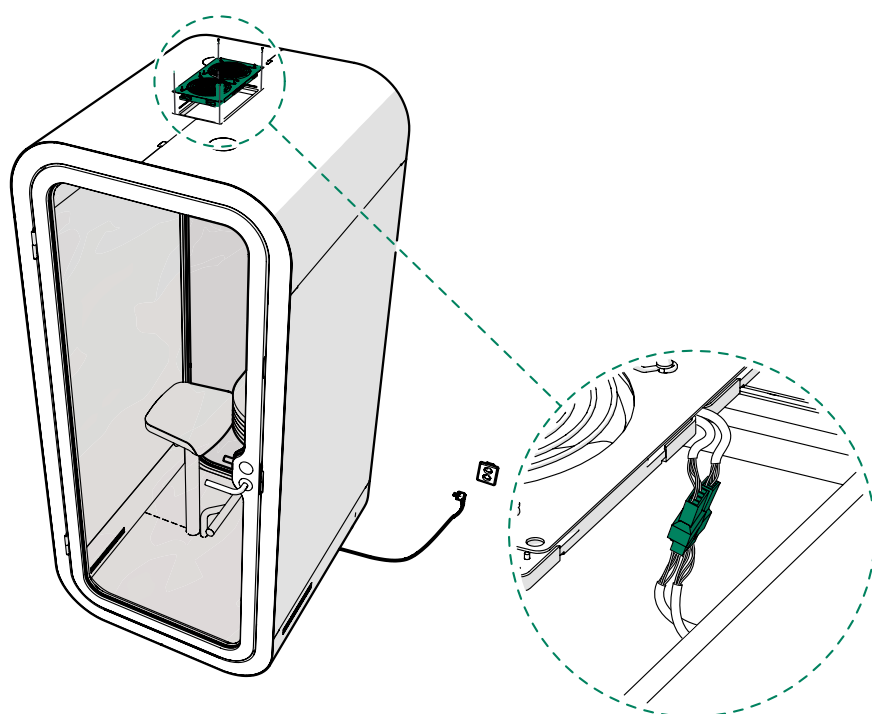
2. Remove the 3.5x16 screws (4 pcs) from the fan module.



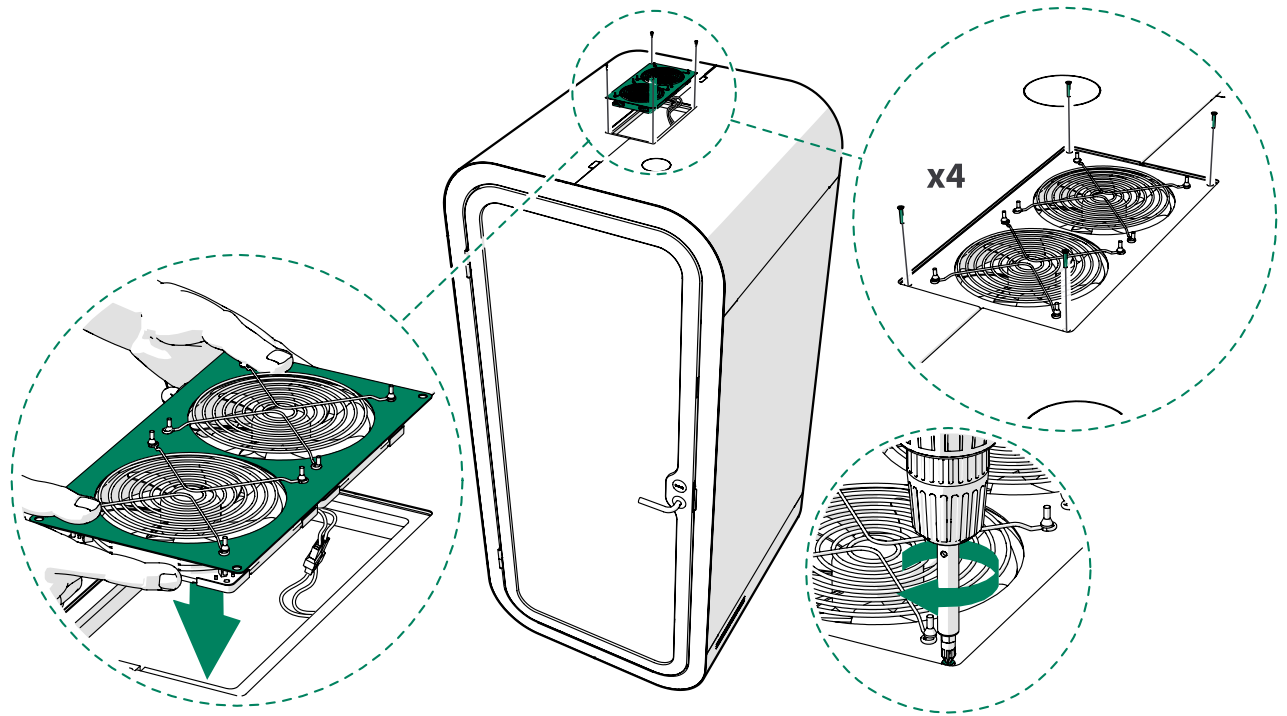
3. Take out the fan module and disconnect the fan DC cord.



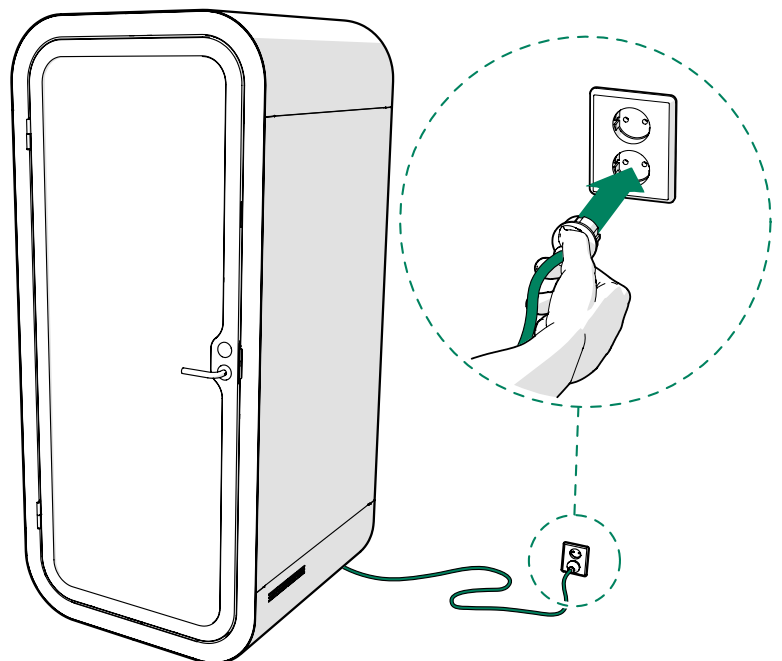
4. Check that there is nothing touching the blades.
5. Connect the fan DC cord.



6. Reinstall the fan module.



7. Connect the power cord.



Cause: The pod is improperly positioned.

Placing the pod under a low ceiling or ventilation pipe with a hard surface may increase the fan noise by reflecting sound.

Solution: If needed, move the pod to a more suitable location.

Cause: The fan speed is set to 100%.

By default, the fan speed is set to the maximum speed. Reducing the fan speed, reduces the noise the fans produce.

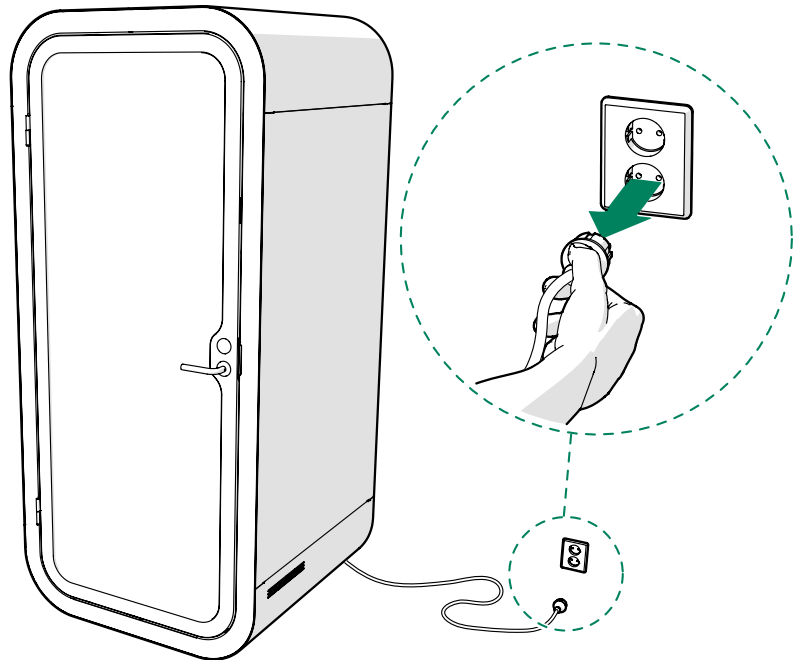
If the fan noise is disturbing, you can set the fan speed to less than 100 %.

- ❗ **Note:** Reducing the fan speed decreases the rate of air flow inside the pod.
Adjusting the fan speed to under 80 % when occupied is not recommended. It is at your own risk to set the fan speed to under 80 % (when occupied).

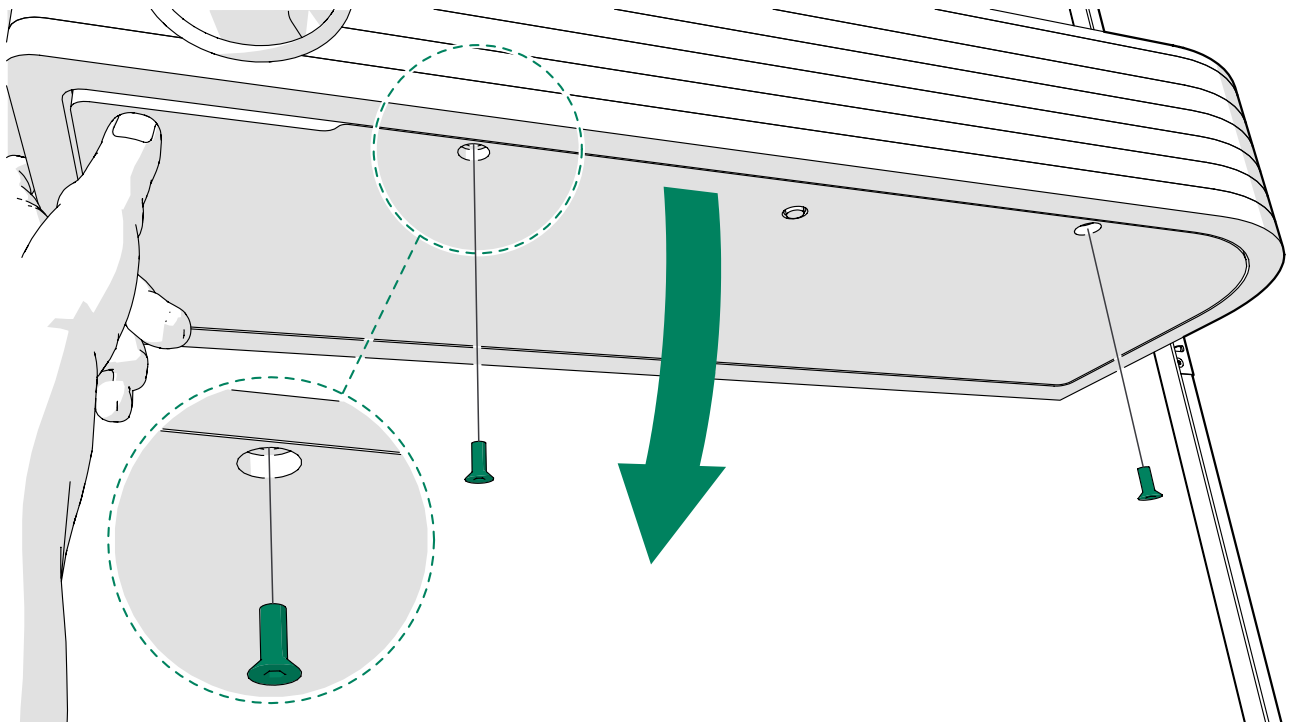
Solution: Reduce the fan speed.

Solution: Reduce the fan speed.

1. Disconnect the power cord.



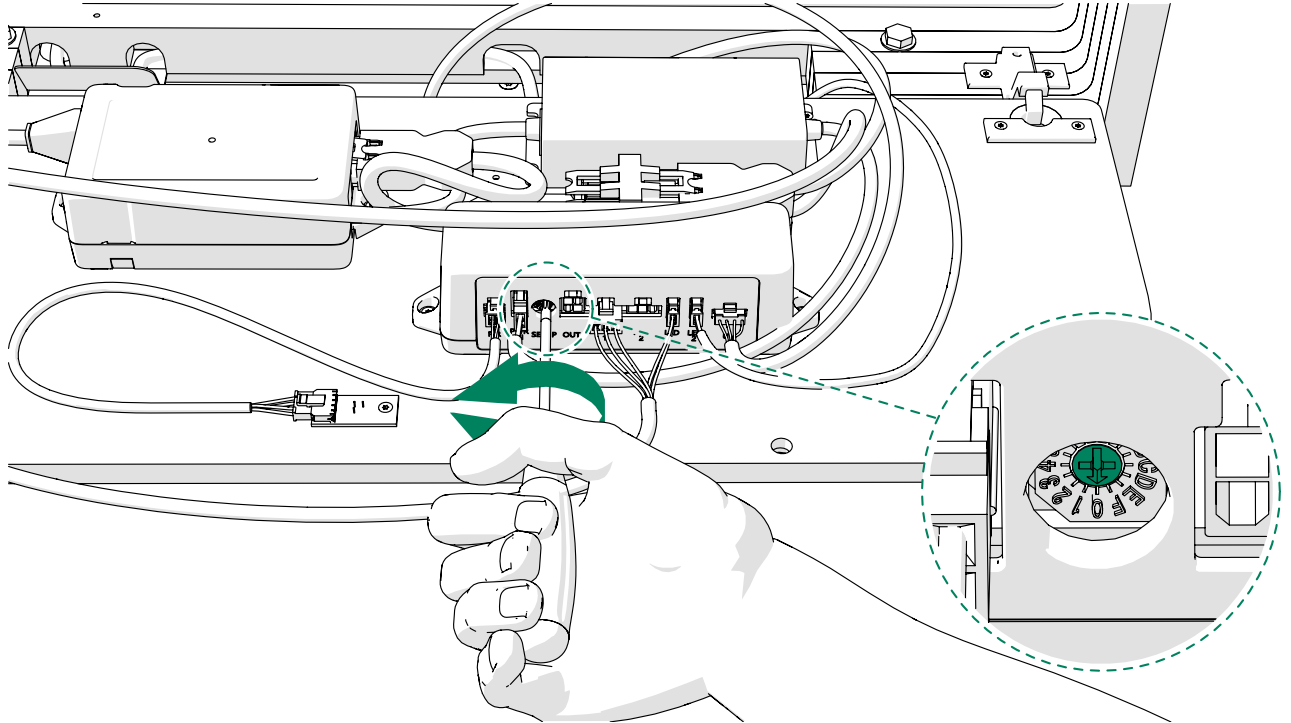
2. Remove the countersunk M6x25 screws (2 pcs) from the table bottom board and open the table bottom board.



3. Use a flat-head screwdriver to turn the arrow on the SETUP switch to the desired position.

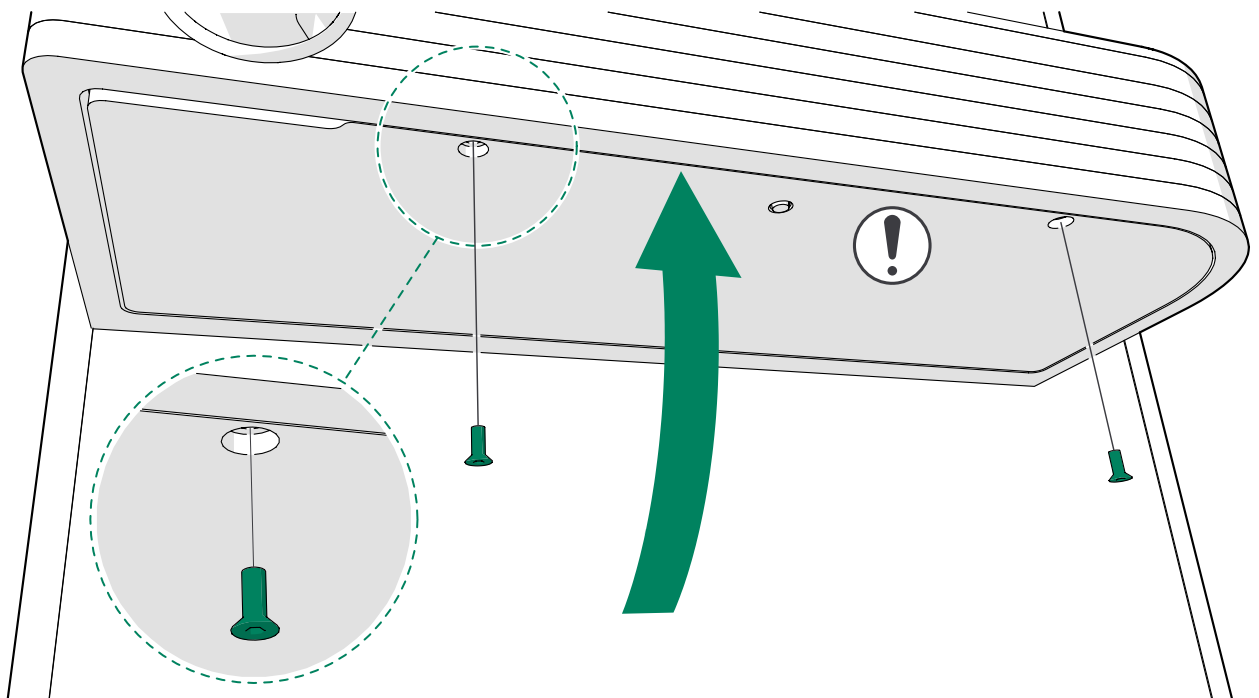
The default position is 0.

- ⚠ **Note:** The light switches off after 8 minutes of no activity in each of the settings.
- ⚠ **Note:** Reducing the fan speed decreases the rate of air flow inside the pod. Adjusting the fan speed to under 80 % when occupied is not recommended. It is at your own risk to set the fan speed to under 80 % (when occupied).



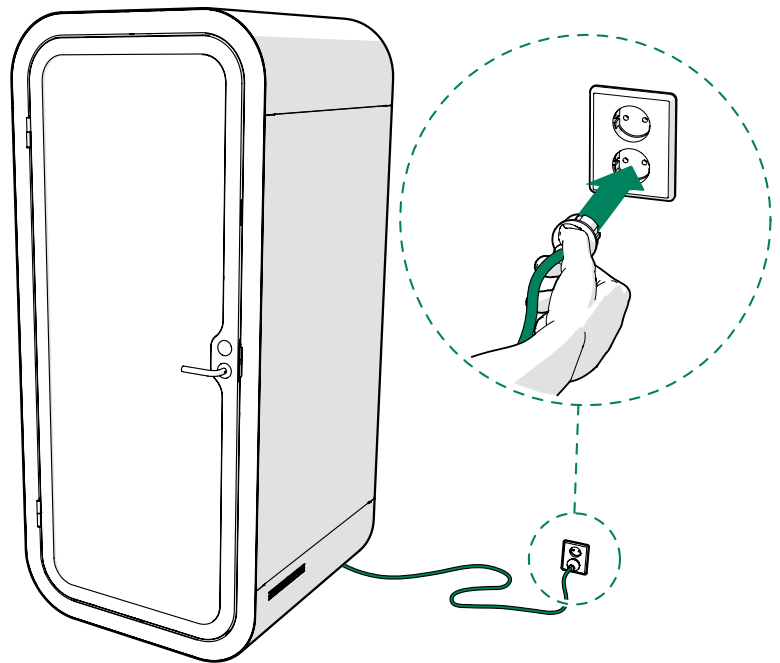
| Setting | Fan speed (pod occupied) | Fan speed (pod unoccupied) | Ceiling light | Wall light |
|---------|--------------------------|----------------------------|---------------|------------|
| 0 | 100 % | 25 % | 92 % | 50 % |
| 1 | 80 % | 25 % | 92 % | 50 % |
| 2 | 100 % | 25 % | 100 % | 50 % |
| 3 | 80 % | 25 % | 100 % | 50 % |
| 4 | 100 % | 25 % | 80 % | 50 % |
| 5 | 80 % | 25 % | 80 % | 50 % |
| 6 | 100 % | 0 % | 92 % | 50 % |
| 7 | 80 % | 0 % | 92 % | 50 % |
| 8 | 80 % | 0 % | 100 % | 50 % |
| 9 | 100 % | 0 % | 100 % | 50 % |
| A | 60 % | 0 % | 92 % | 50 % |
| B | 70 % | 0 % | 92 % | 50 % |
| C | 50% | 25 % | 92 % | 50 % |
| D | 60 % | 25 % | 92 % | 50 % |
| E | 70 % | 25 % | 92 % | 50 % |
| F | 100 % | 25 % | 92 % | 50 % |

4. Fasten the table bottom board with countersunk M6x25 screws (2 pcs).



⚠ **Note:** Make sure that the cords are not between the table boards.

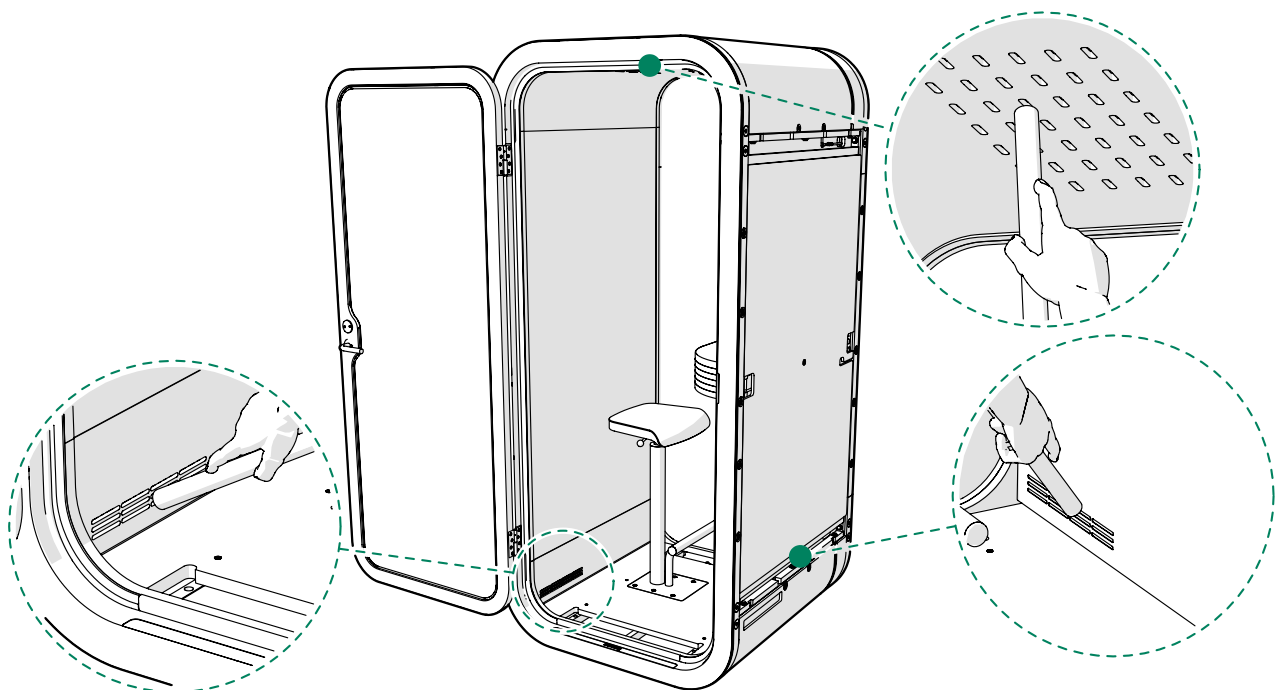
5. Connect the power cord.



6.7 The air inside the pod does not feel fresh

Cause: The ventilation channels are dirty.

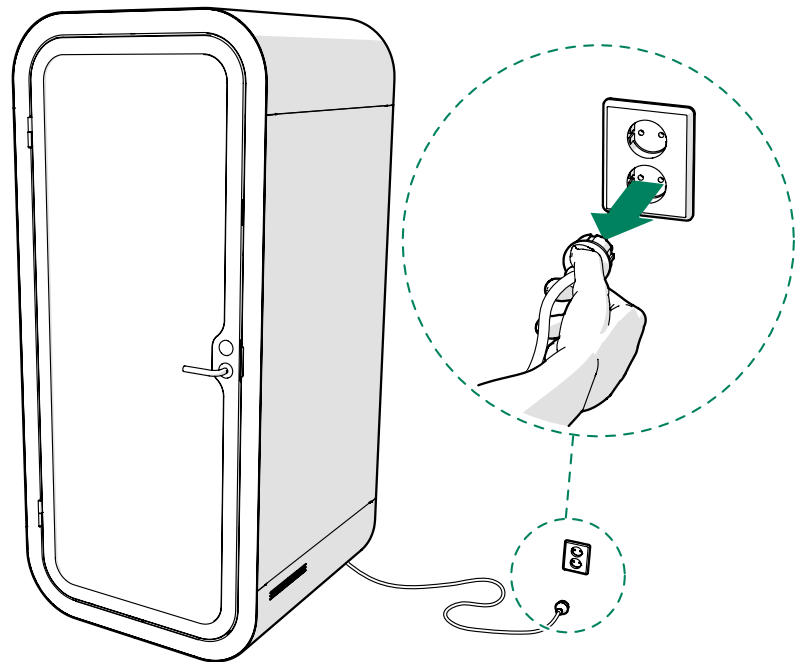
Solution: Clean the ventilation channels with a vacuum cleaner.



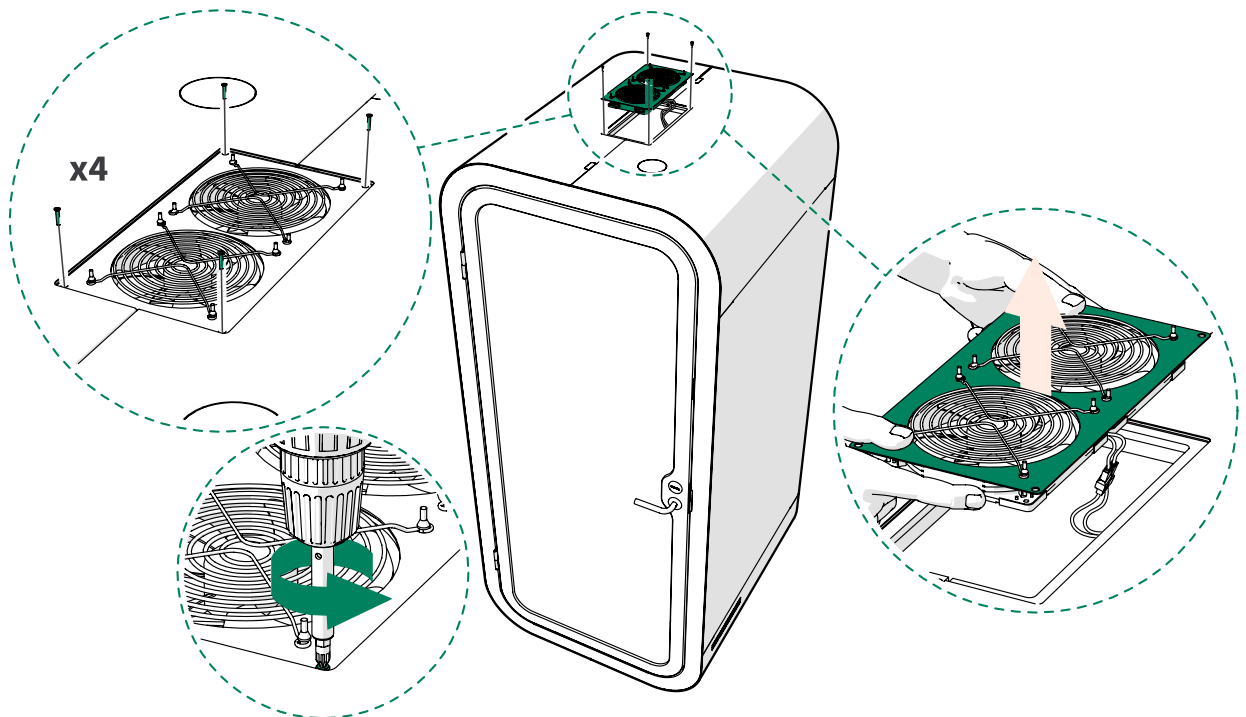
Cause: The fans do not work.

Solution: Check that the fan module's electrical connections are secure.

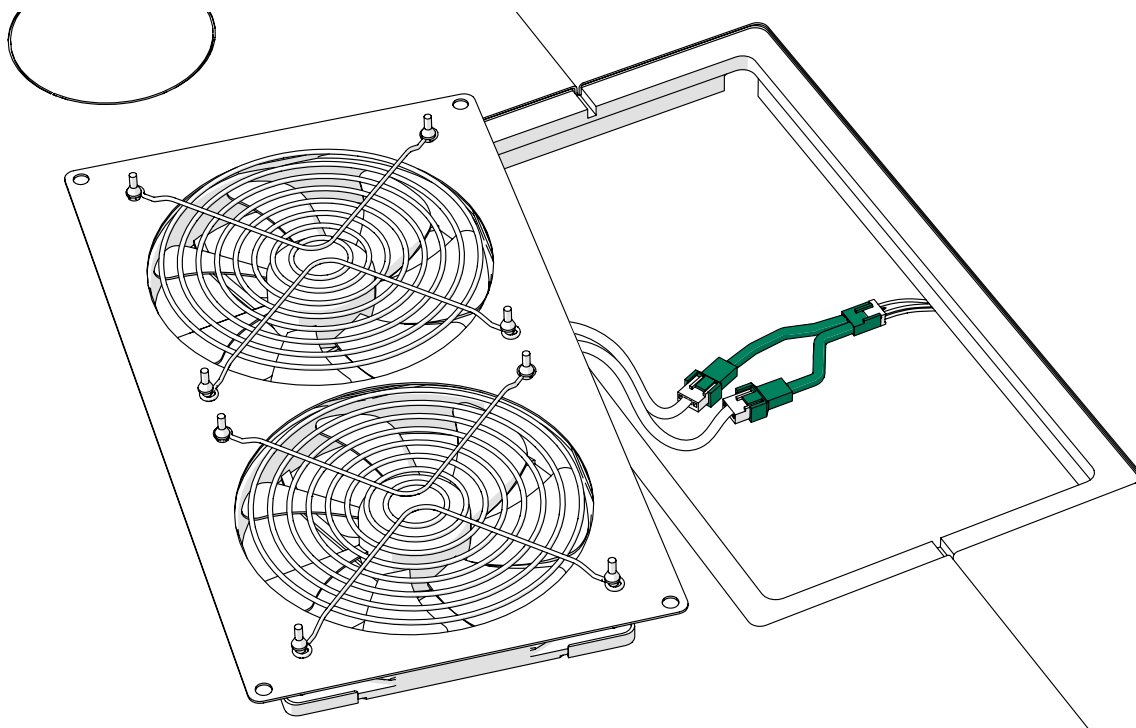
1. Disconnect the power cord.



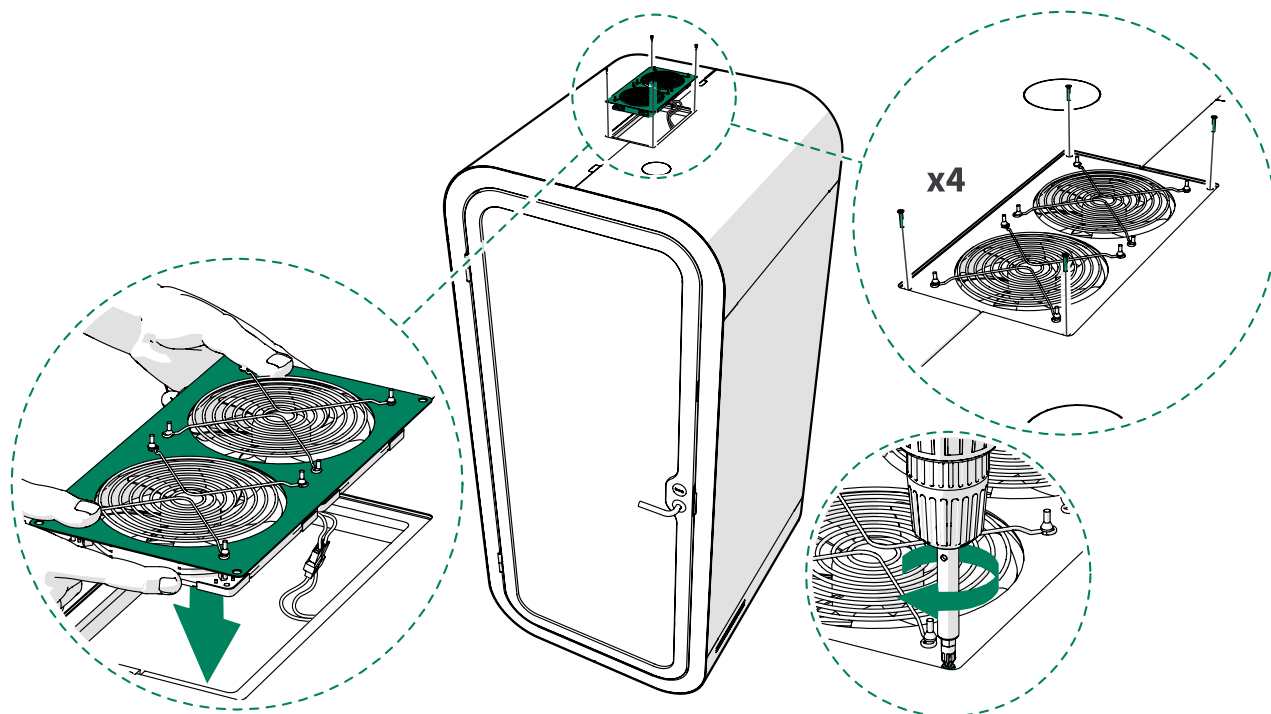
2. Remove the 3.5x16 screws (4 pcs) and take out the fan module.



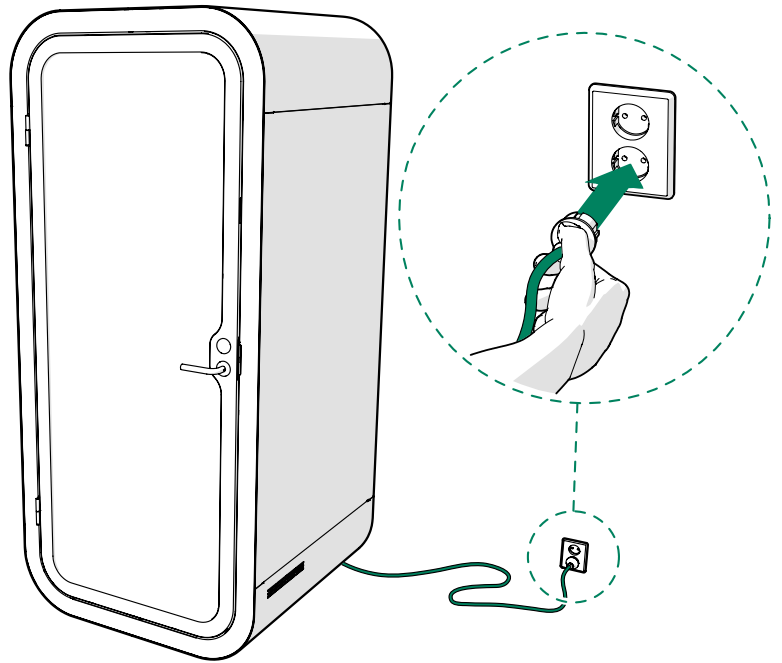
3. Check that the fan DC cord and the DC extension cord are securely connected.



4. Reinstall the fan module.

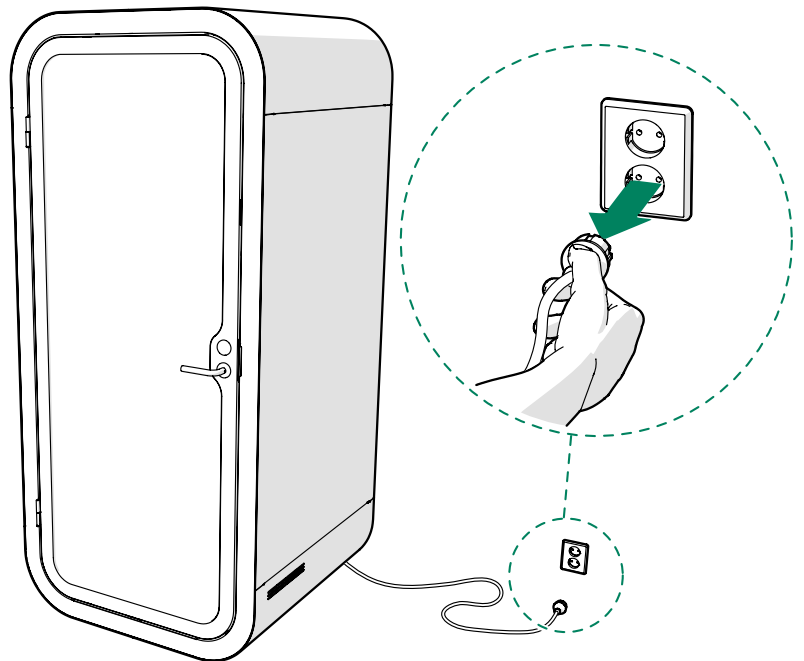


5. Connect the power cord.

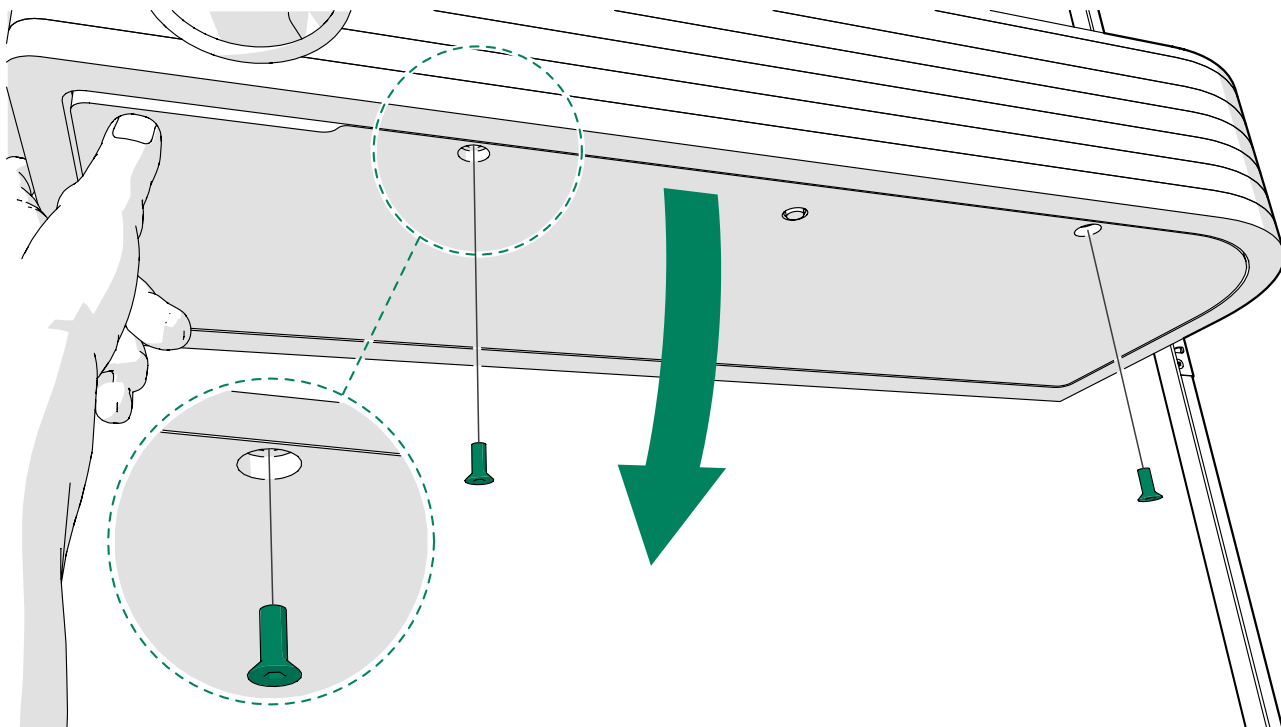


Solution: Check that the fan cord is connected to the control unit.

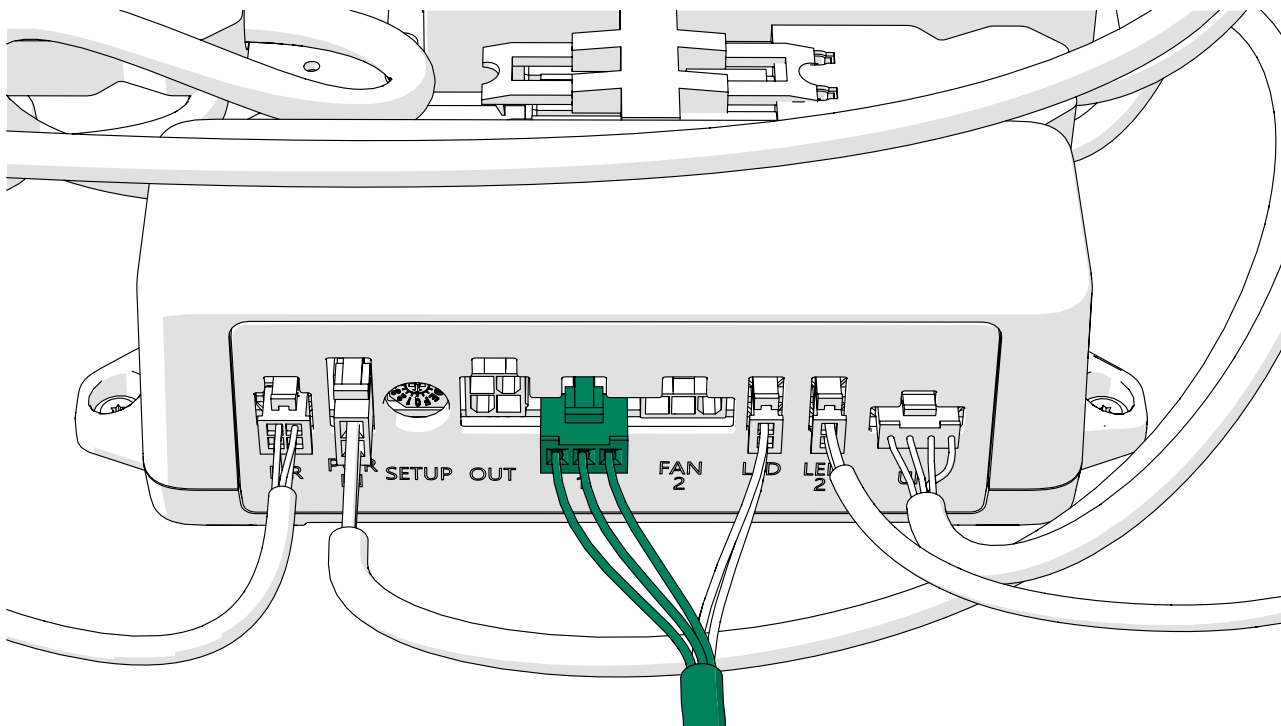
1. Disconnect the power cord.



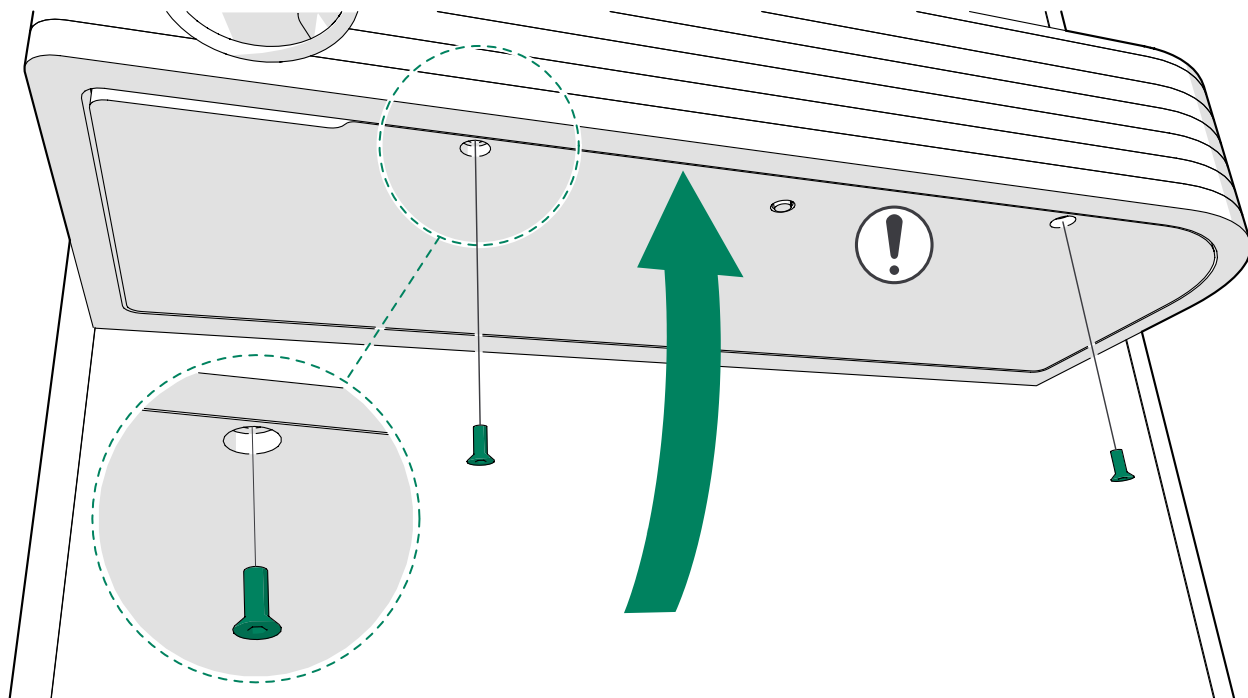
2. Remove countersunk M6x25 screws (2 pcs) from the table bottom board and open the table bottom board.



3. Check that the fan cord is connected to the FAN 1 connector of the control unit.

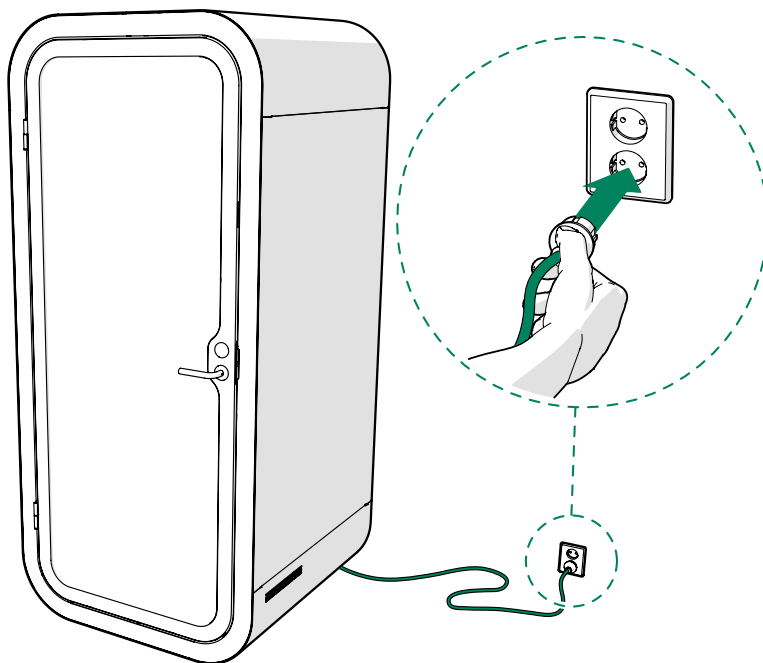


4. Fasten the table bottom board with countersunk M6x25 screws (2 pcs).



⚠ **Note:** Make sure that the cords are not between the table boards.

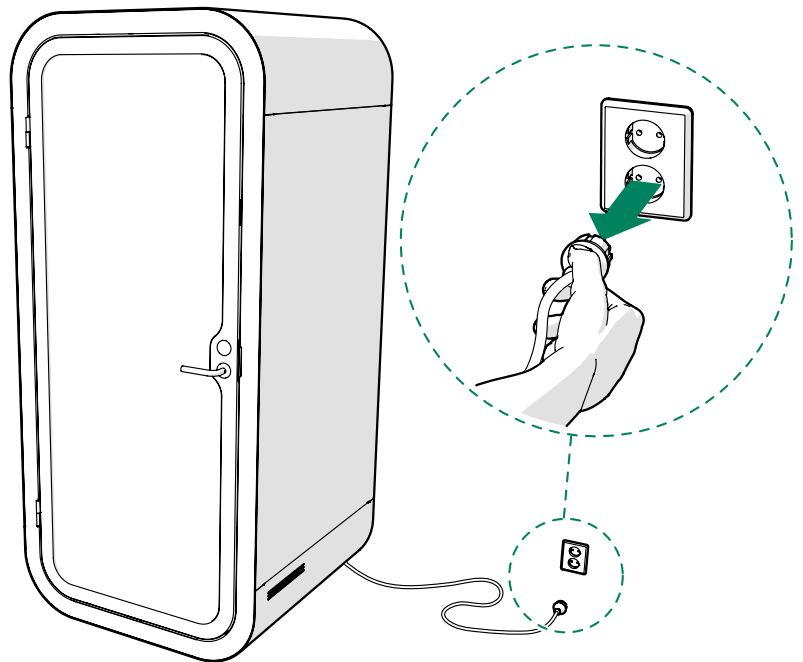
5. Connect the power cord.



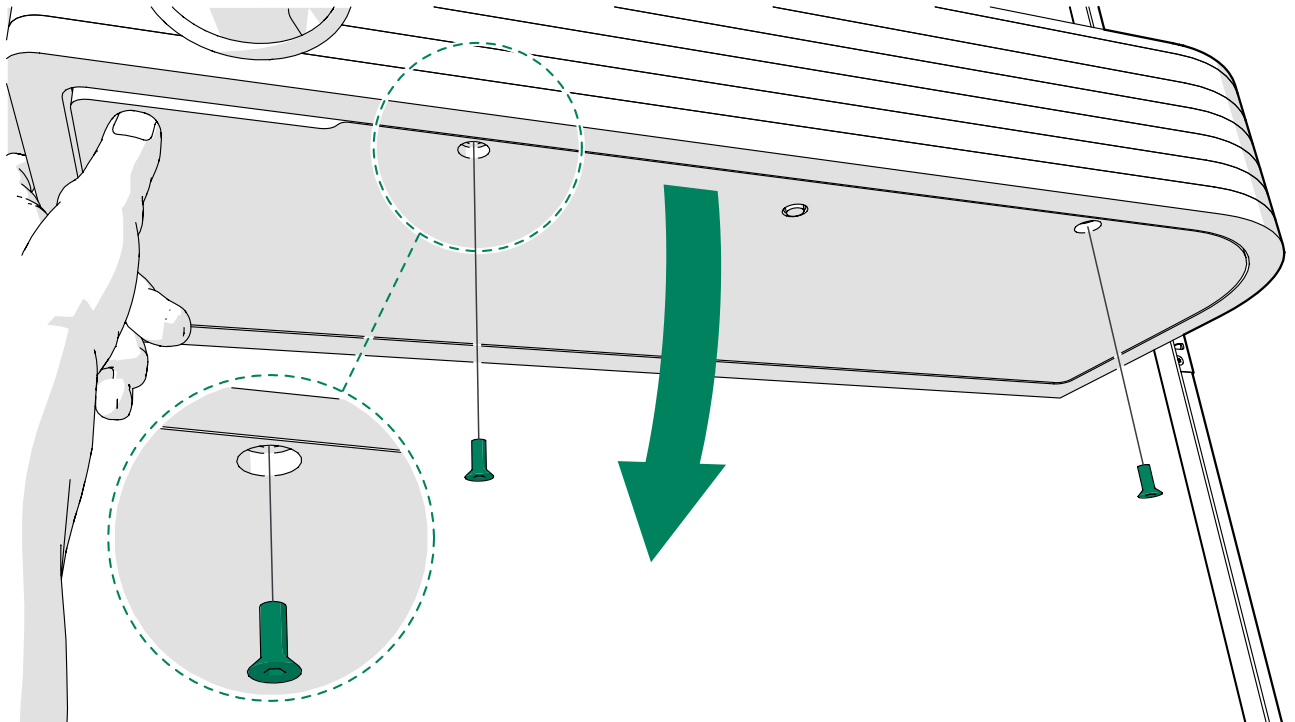
Cause: The motion detector is incorrectly set.

Solution: Adjust the settings of the motion detector.

1. Disconnect the power cord.



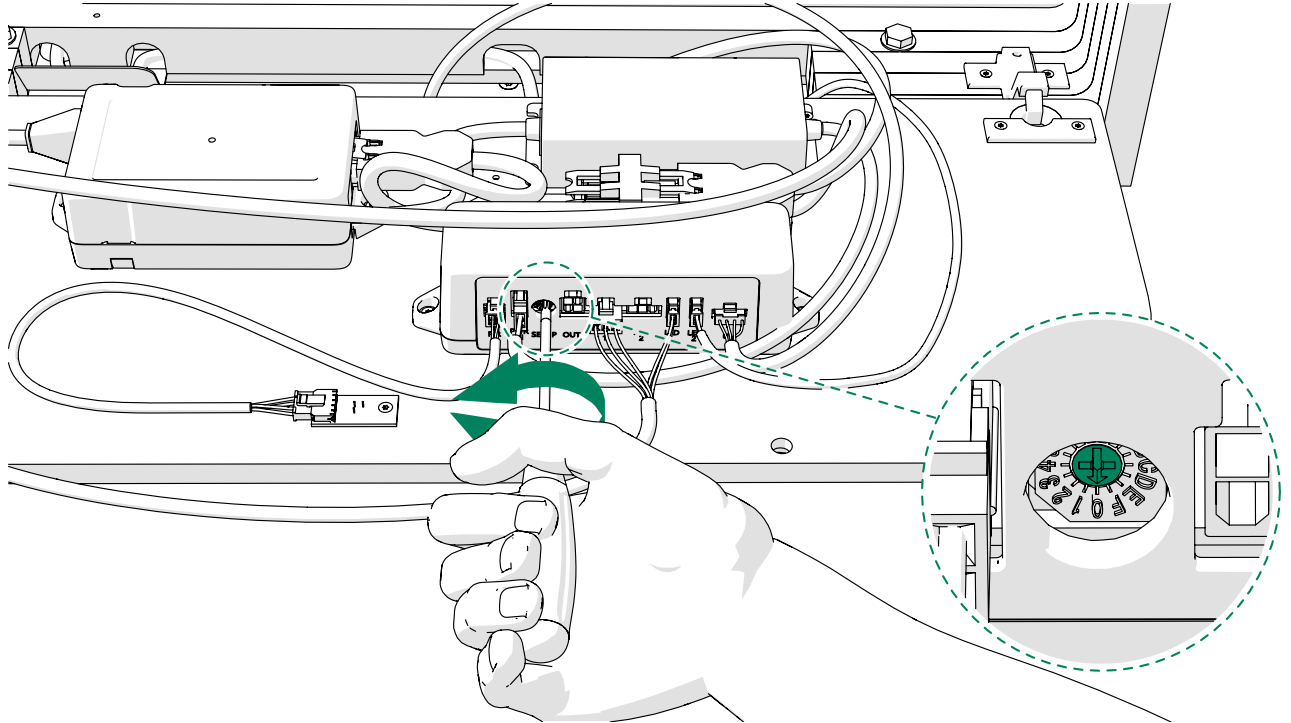
2. Remove the countersunk M6x25 screws (2 pcs) from the table bottom board and open the table bottom board.



3. Use a flat-head screwdriver to turn the arrow on the SETUP switch to the desired position.

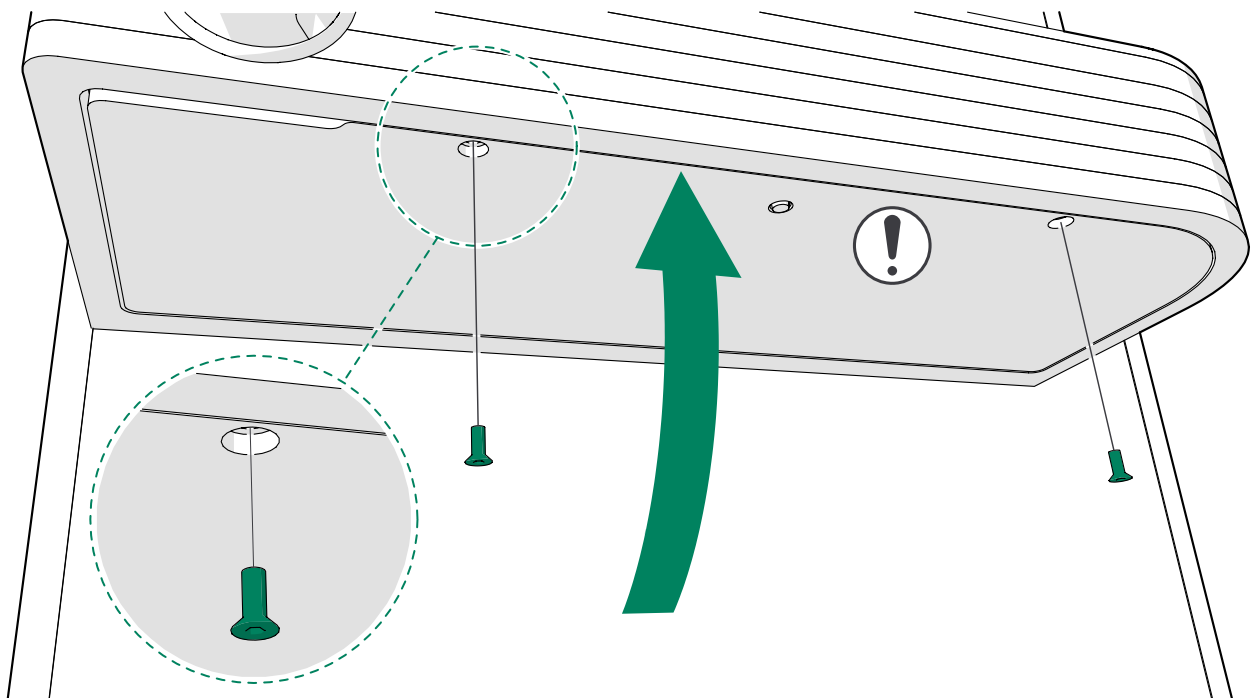
The default position is 0.

- ⚠ **Note:** The light switches off after 8 minutes of no activity in each of the settings.
- ⚠ **Note:** Reducing the fan speed decreases the rate of air flow inside the pod. Adjusting the fan speed to under 80 % when occupied is not recommended. It is at your own risk to set the fan speed to under 80 % (when occupied).



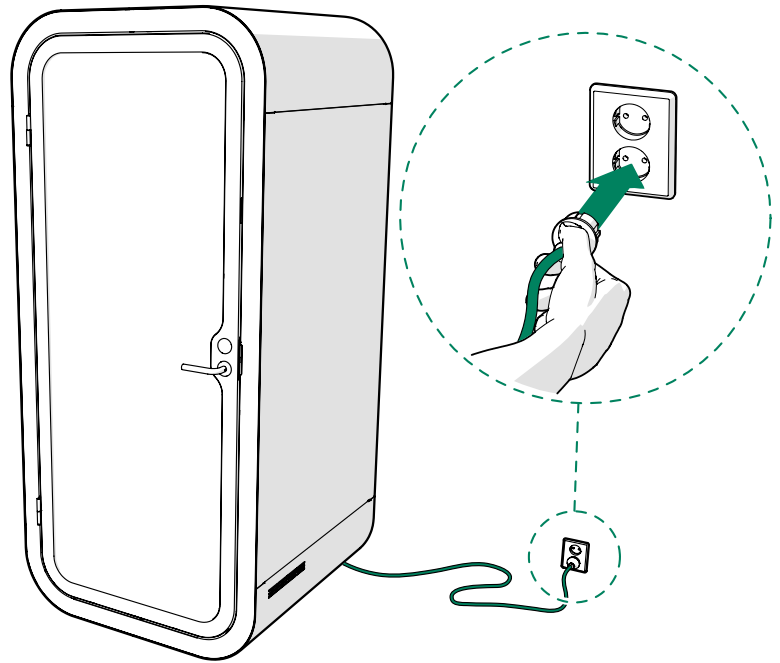
| Setting | Fan speed (pod occupied) | Fan speed (pod unoccupied) | Ceiling light | Wall light |
|---------|--------------------------|----------------------------|---------------|------------|
| 0 | 100 % | 25 % | 92 % | 50 % |
| 1 | 80 % | 25 % | 92 % | 50 % |
| 2 | 100 % | 25 % | 100 % | 50 % |
| 3 | 80 % | 25 % | 100 % | 50 % |
| 4 | 100 % | 25 % | 80 % | 50 % |
| 5 | 80 % | 25 % | 80 % | 50 % |
| 6 | 100 % | 0 % | 92 % | 50 % |
| 7 | 80 % | 0 % | 92 % | 50 % |
| 8 | 80 % | 0 % | 100 % | 50 % |
| 9 | 100 % | 0 % | 100 % | 50 % |
| A | 60 % | 0 % | 92 % | 50 % |
| B | 70 % | 0 % | 92 % | 50 % |
| C | 50% | 25 % | 92 % | 50 % |
| D | 60 % | 25 % | 92 % | 50 % |
| E | 70 % | 25 % | 92 % | 50 % |
| F | 100 % | 25 % | 92 % | 50 % |

4. Fasten the table bottom board with countersunk M6x25 screws (2 pcs).



⚠ **Note:** Make sure that the cords are not between the table boards.

5. Connect the power cord.



Cause: The pod is improperly positioned.

If the pod is located under a heating duct or in direct sunlight, the temperature inside the pod might rise.

If there is not enough space around the pod, air does not circulate sufficiently.

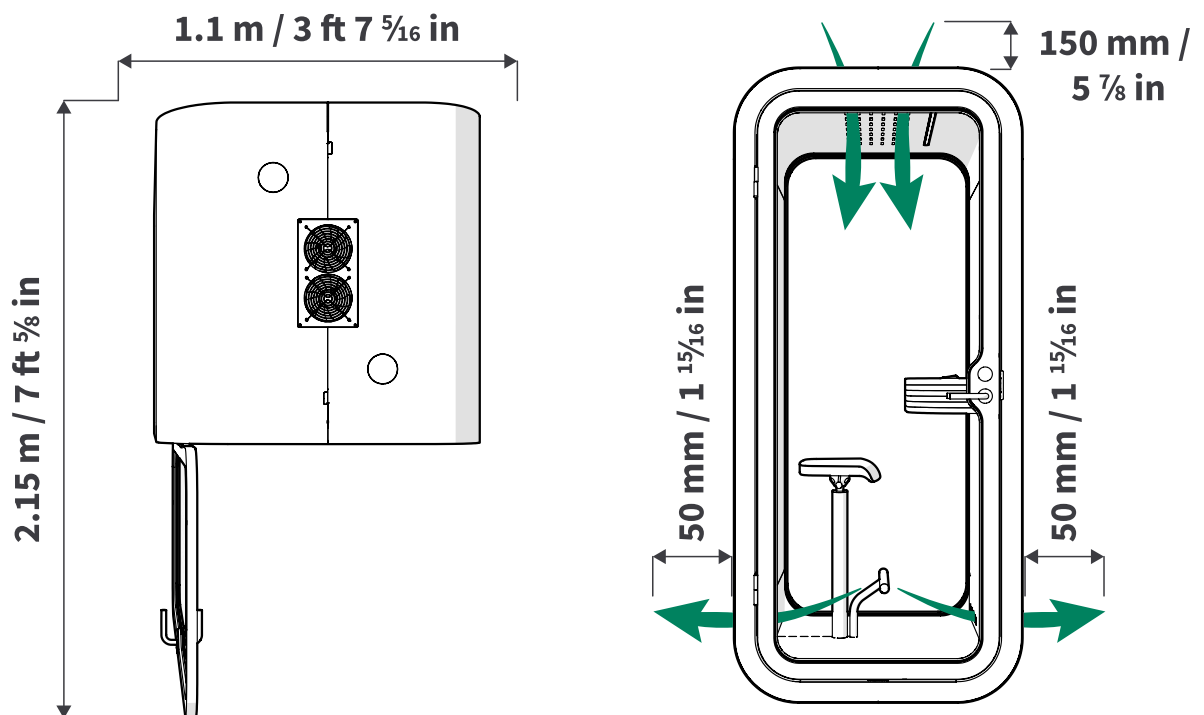


Figure 2: Operating space measurements

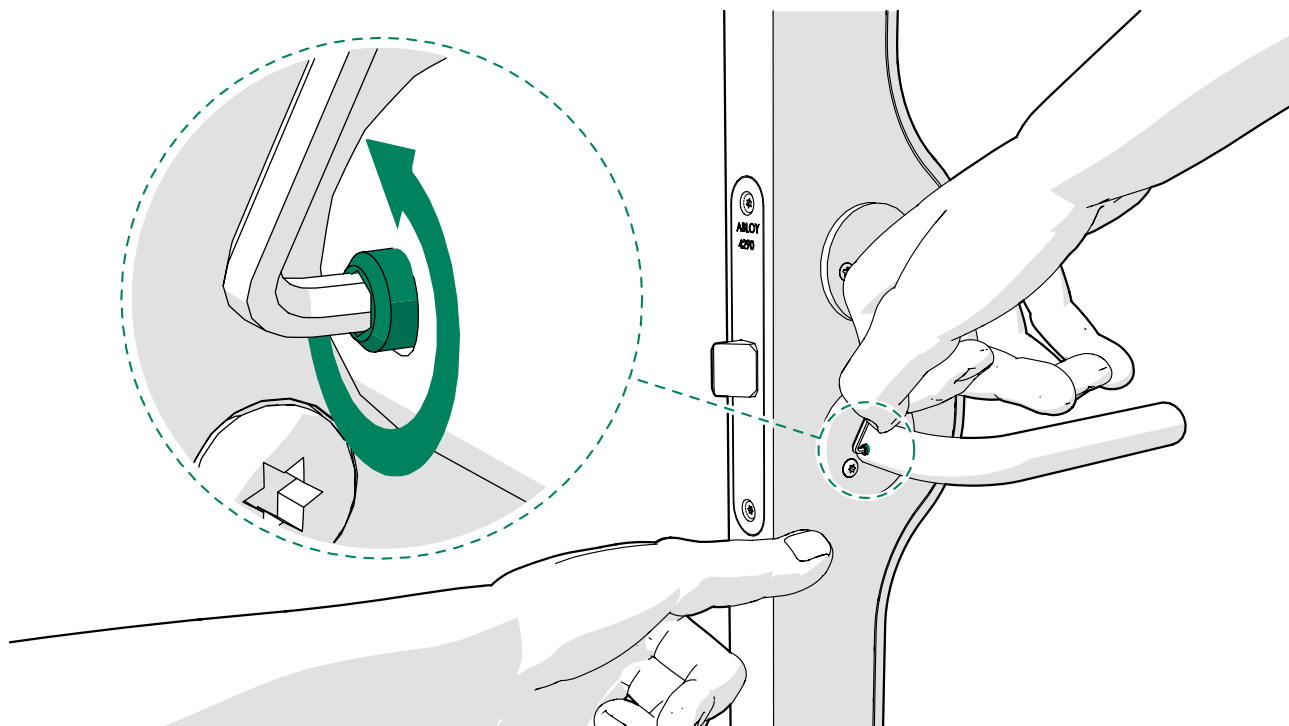
7 Door handle and lock

7.1 The door handle is loose

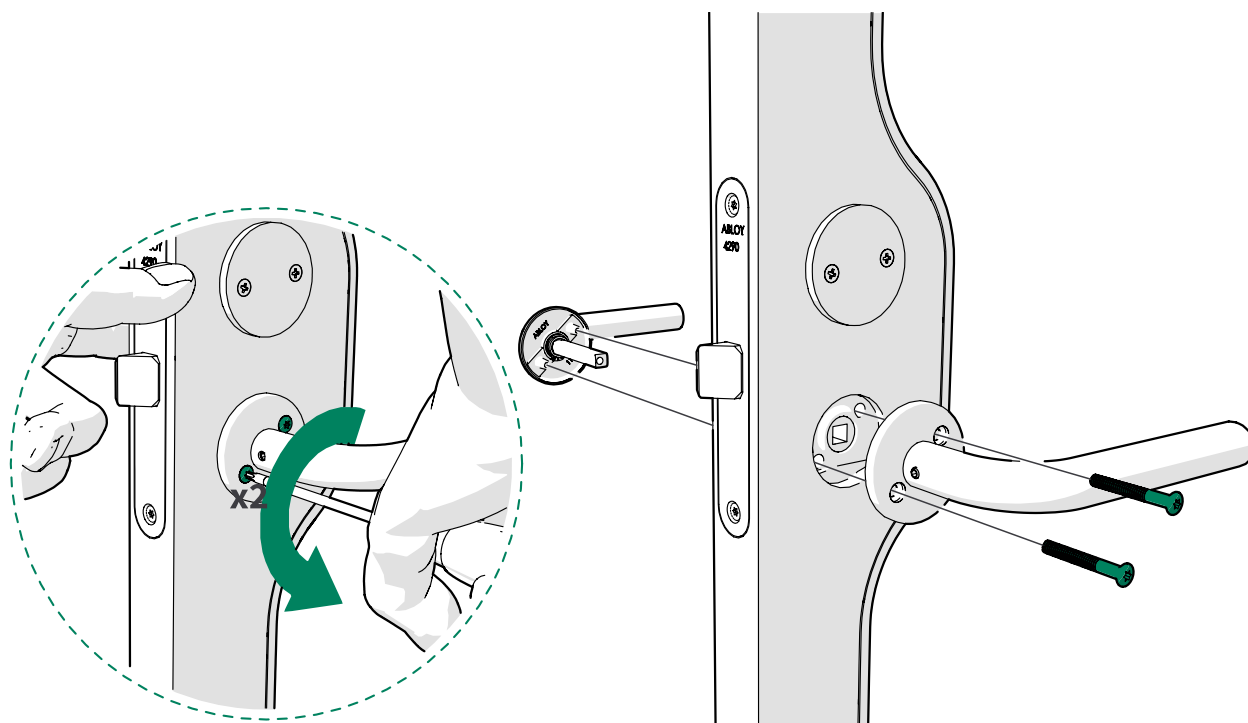
Cause: The screws are not properly tightened.

Solution: Reinstall the handle.

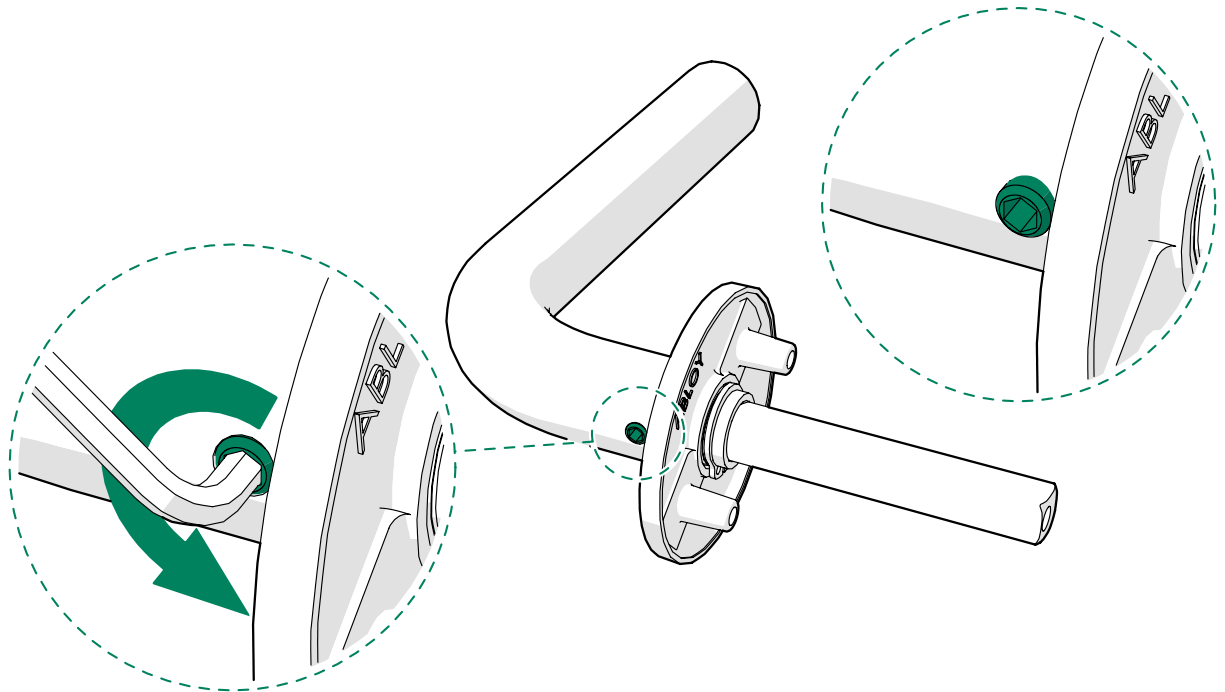
1. Loosen the set screw on the inside handle.



2. Remove the M5x32 screws.



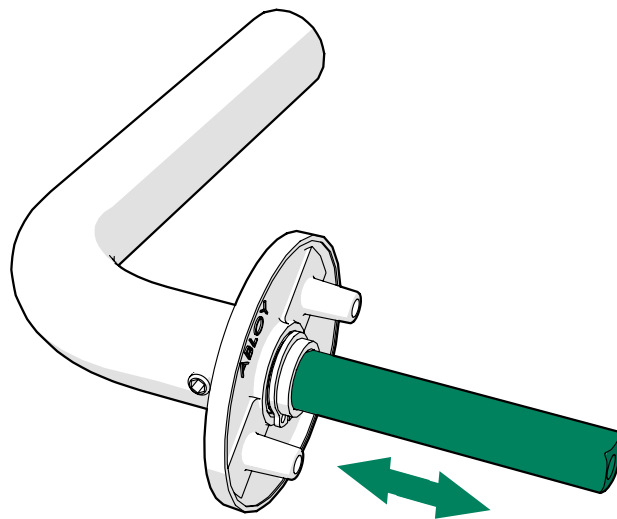
3. Remove the inside handle and the outside handle with the spindle attached to it.
4. Loosen the set screw on the outside handle.



5. Adjust the spindle at least 5 mm to find a new spot for the set screw to pierce the spindle.

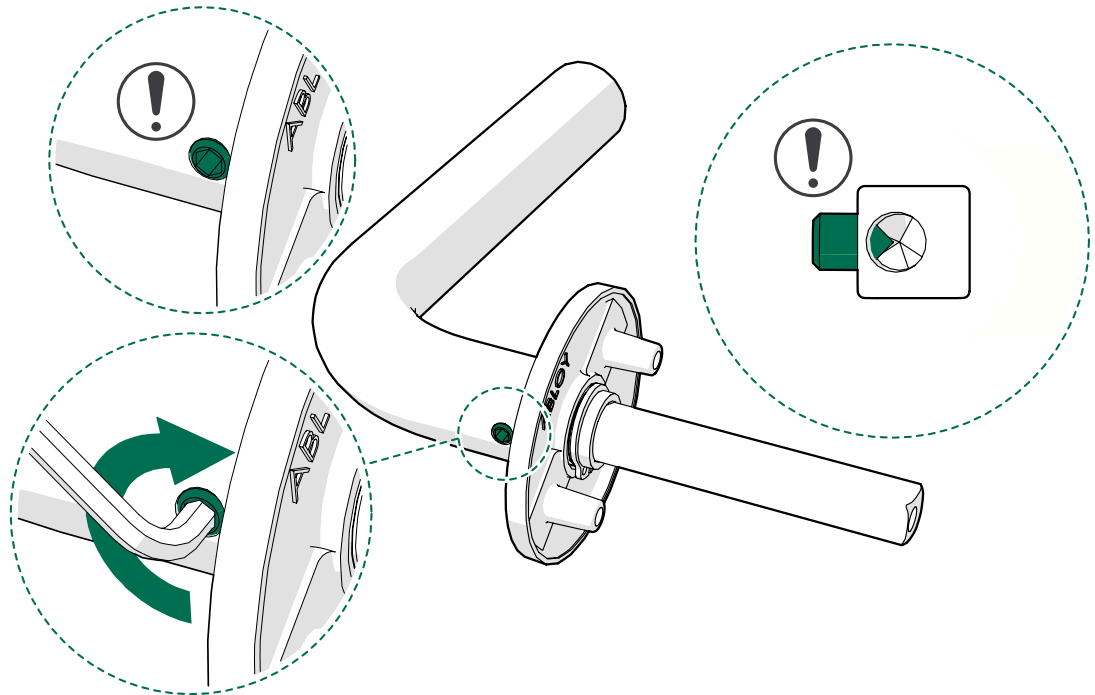


Note: Do not turn or rotate the spindle in any way, because it can only be pierced on one side.



6. Tighten the set screw on the outside handle. The resistance increases steadily until the screw pierces the spindle.

⚠ **Note:** In the final position, the head of the set screw is slightly (1-2 threads) above the handle surface.

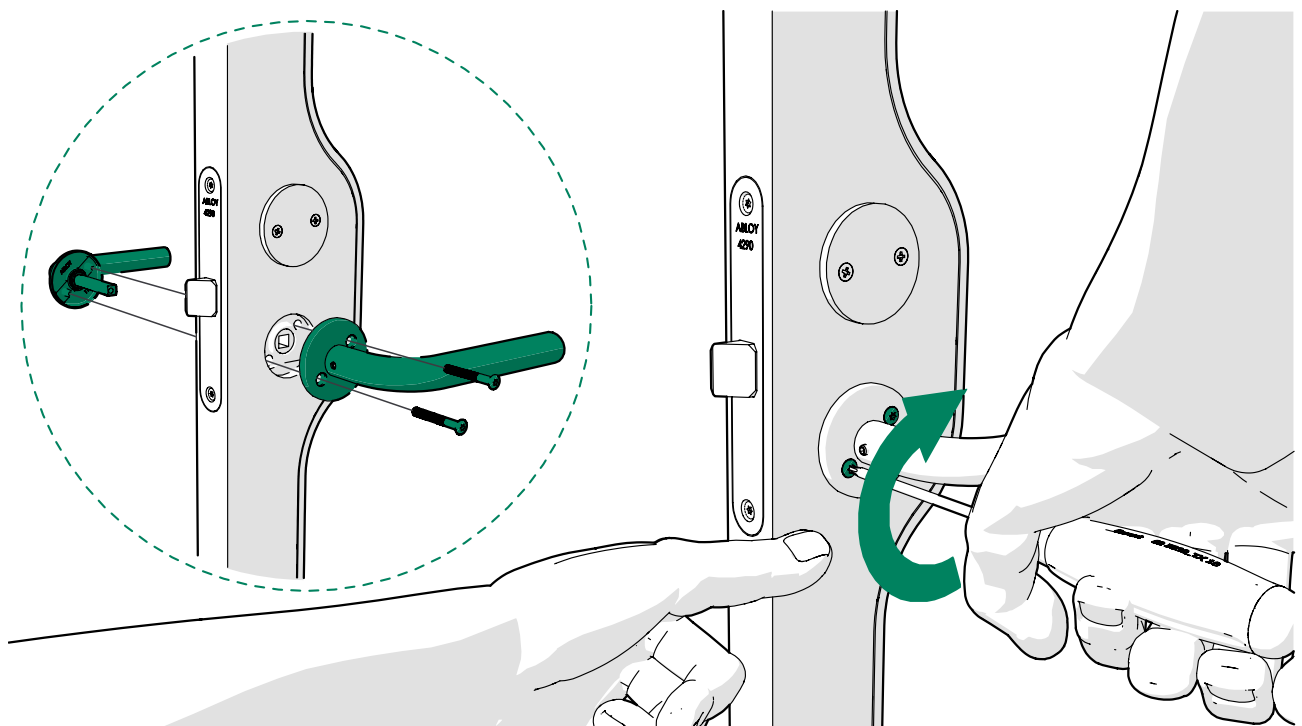


7. Do either of the following:

- Replace the M5x32 screws with new ones.

⚠ **Note:** Make sure that the new screws have Loctite.

- Add Loctite to the existing screws.

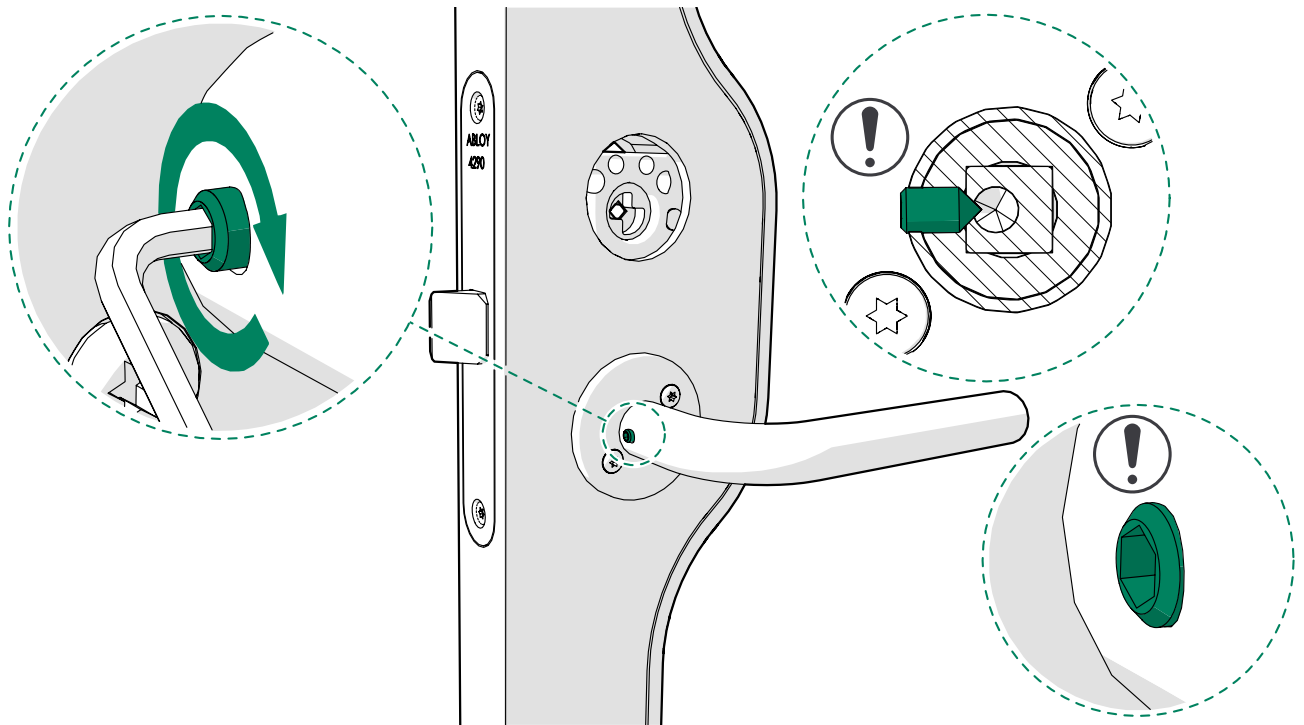


8. Tighten the M5x32 screws.

⚠ **Note:** Do not overtighten the screws. If you overtighten the screws, the lock latch gets stuck.

9. Tighten the set screw on the inside handle. The resistance increases steadily until the screw pierces the spindle.

⚠ **Note:** In the final position, the head of the set screw is slightly (1-2 threads) above the handle surface.

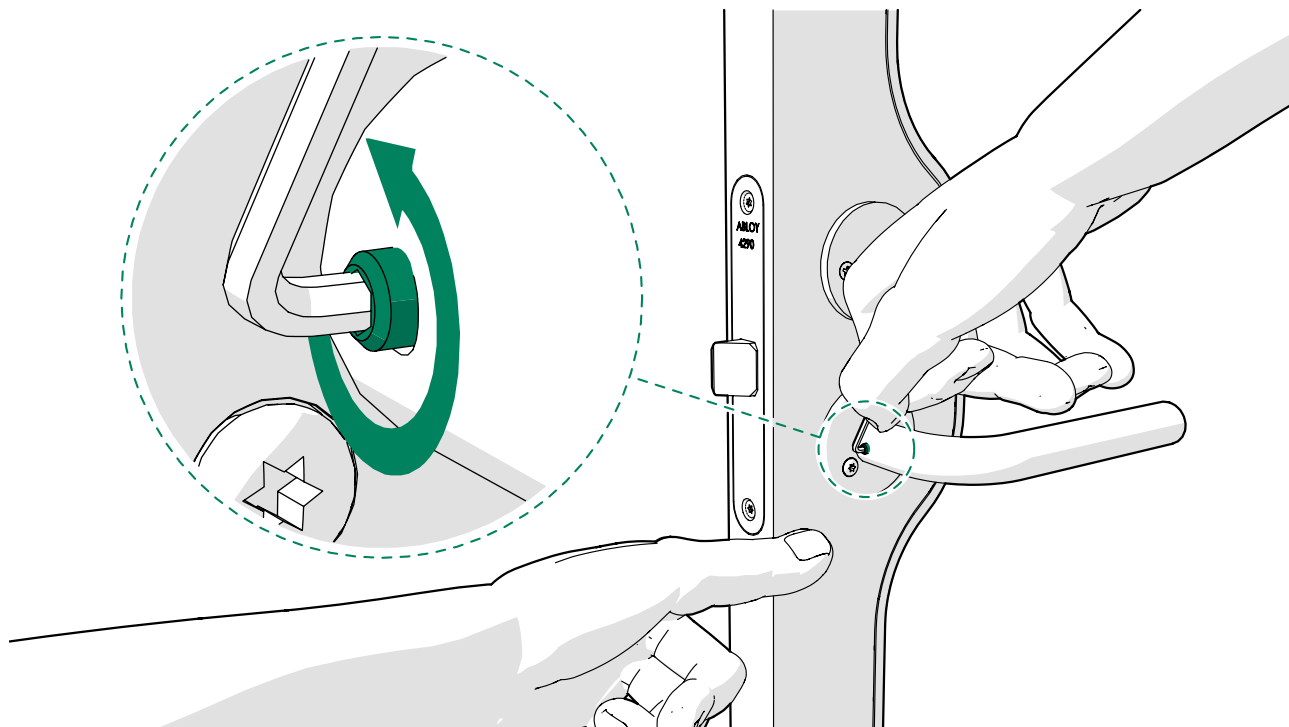


7.2 The door handle is tight

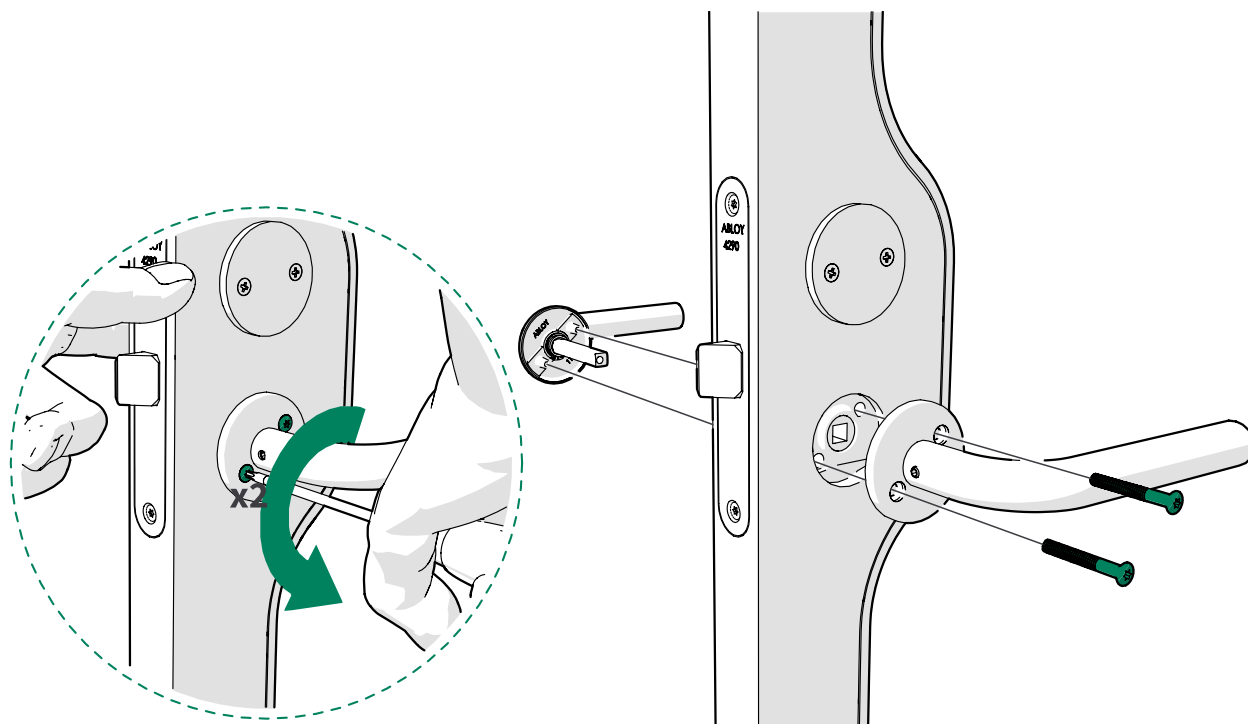
Cause: The screws used to attach the handles are overtightened.

Solution: Reinstall the handle.

1. Loosen the set screw on the inside handle.

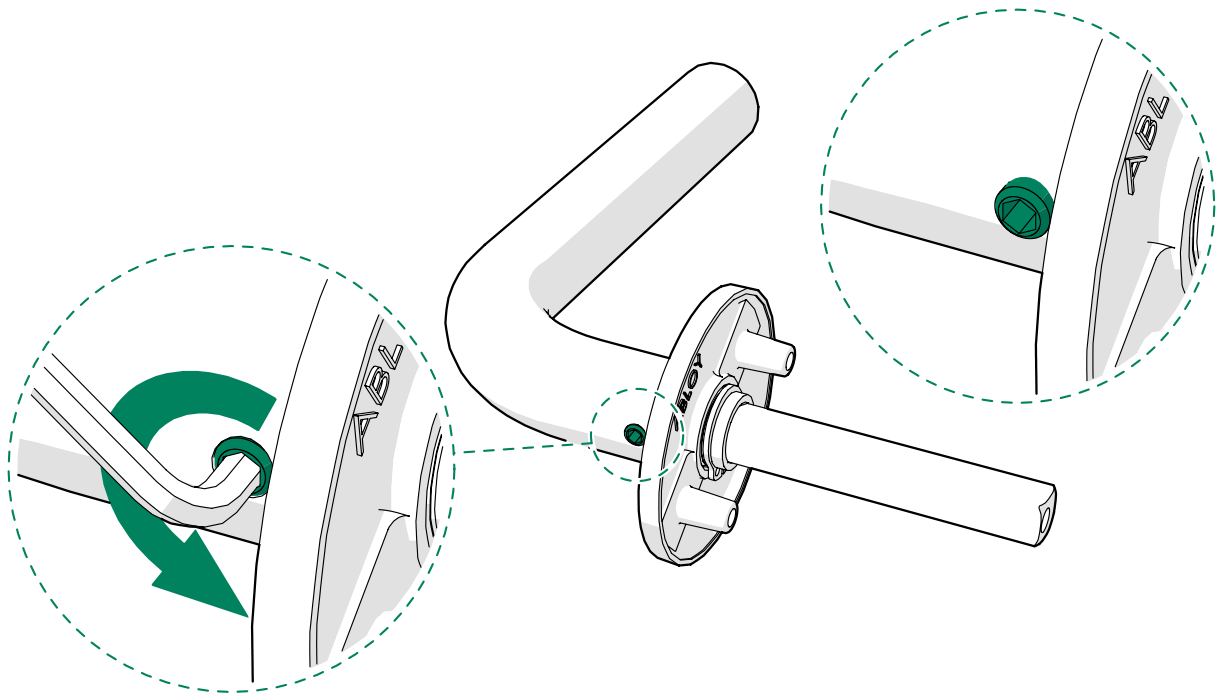


2. Remove the M5x32 screws.



3. Remove the inside handle and the outside handle with the spindle attached to it.

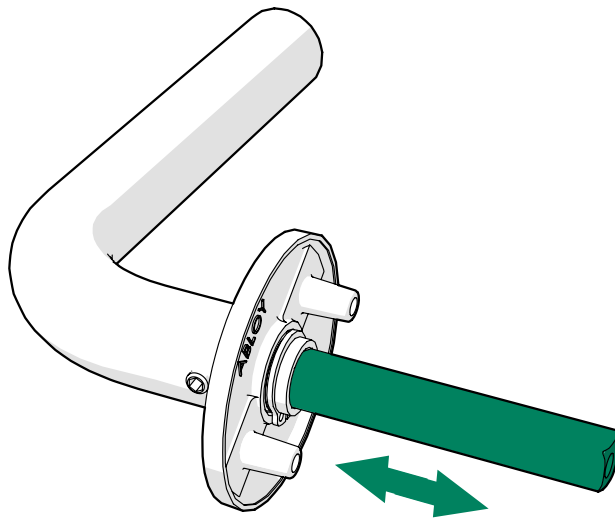
4. Loosen the set screw on the outside handle.



5. Adjust the spindle at least 5 mm to find a new spot for the set screw to pierce the spindle.

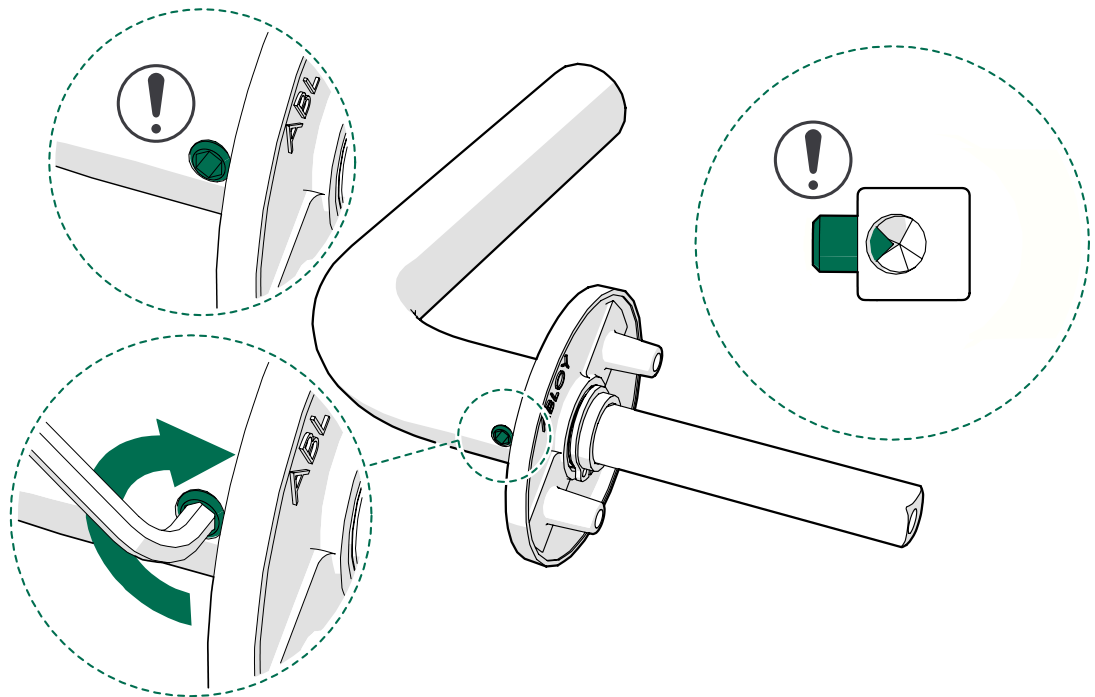


Note: Do not turn or rotate the spindle in any way, because it can only be pierced on one side.



6. Tighten the set screw on the outside handle. The resistance increases steadily until the screw pierces the spindle.

⚠ **Note:** In the final position, the head of the set screw is slightly (1-2 threads) above the handle surface.

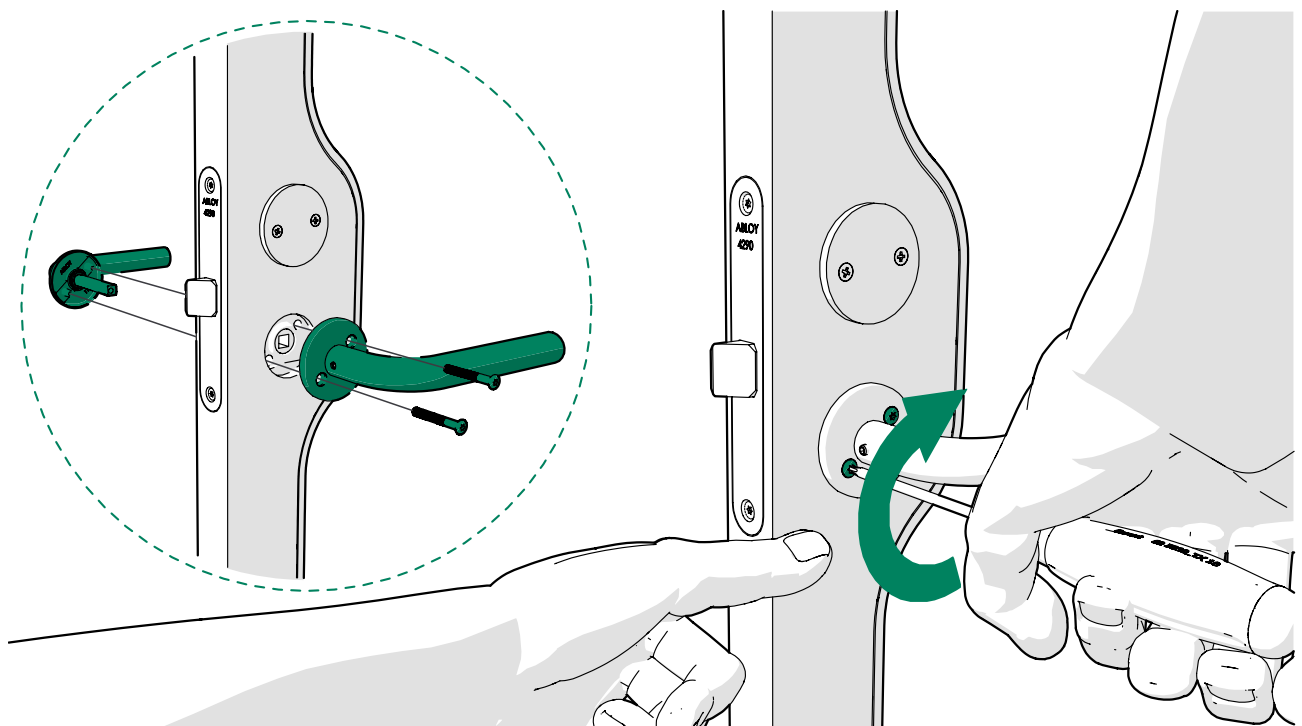


7. Do either of the following:

- Replace the M5x32 screws with new ones.

⚠ **Note:** Make sure that the new screws have Loctite.

- Add Loctite to the existing screws.

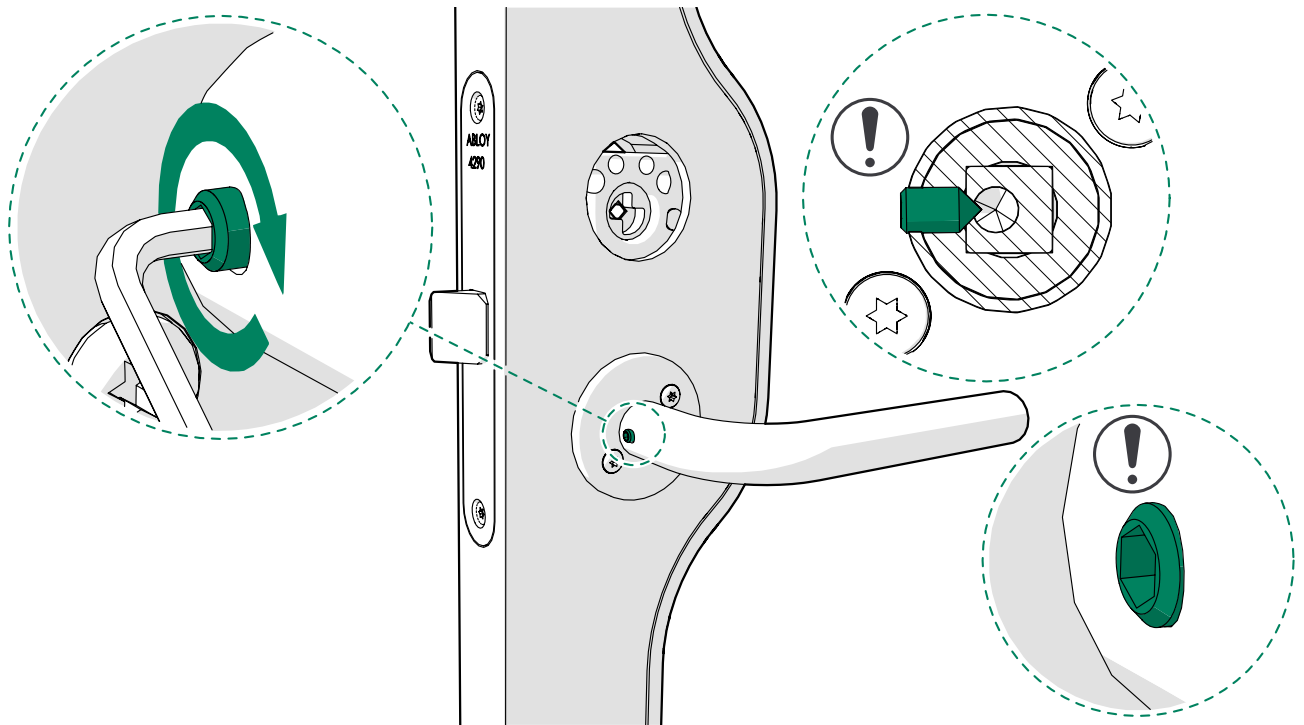


8. Tighten the M5x32 screws.

⚠ **Note:** Do not overtighten the screws. If you overtighten the screws, the lock latch gets stuck.

9. Tighten the set screw on the inside handle. The resistance increases steadily until the screw pierces the spindle.

⚠ **Note:** In the final position, the head of the set screw is slightly (1-2 threads) above the handle surface.



7.3 The lock latch is stiff or gets stuck

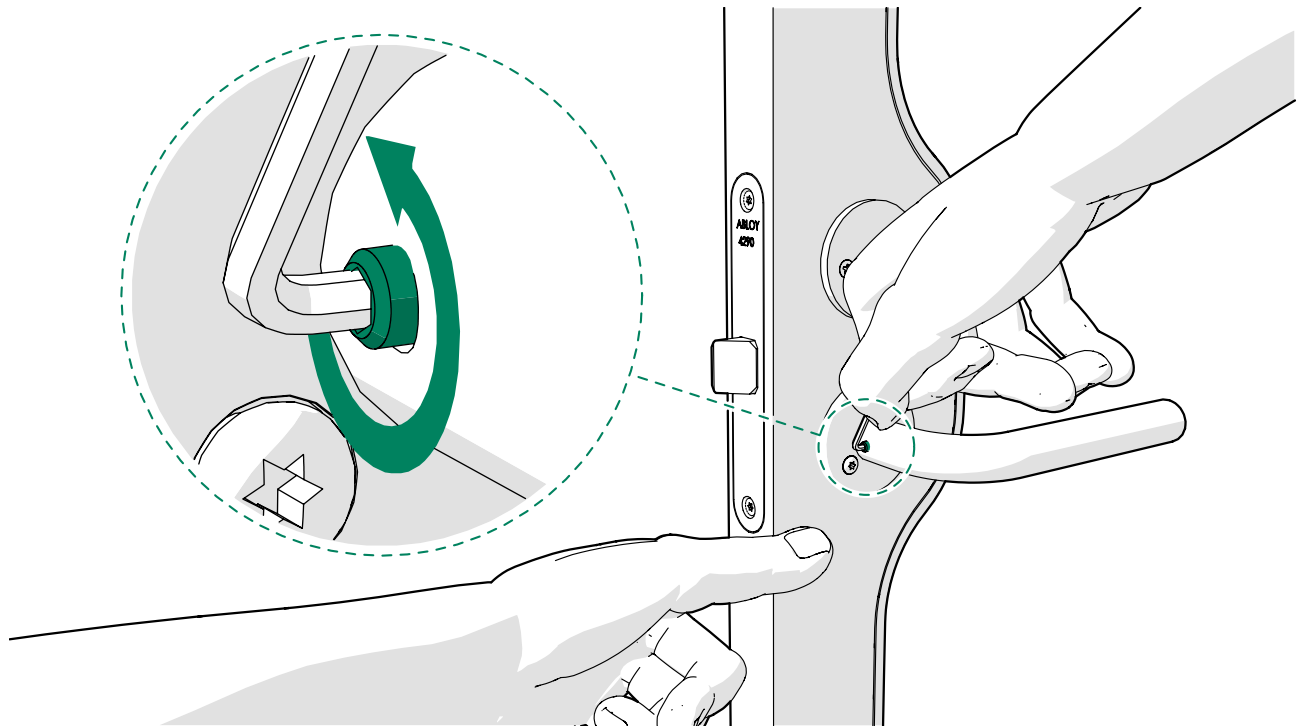
Condition:

The lock latch gets stuck in either the extended or retracted position.

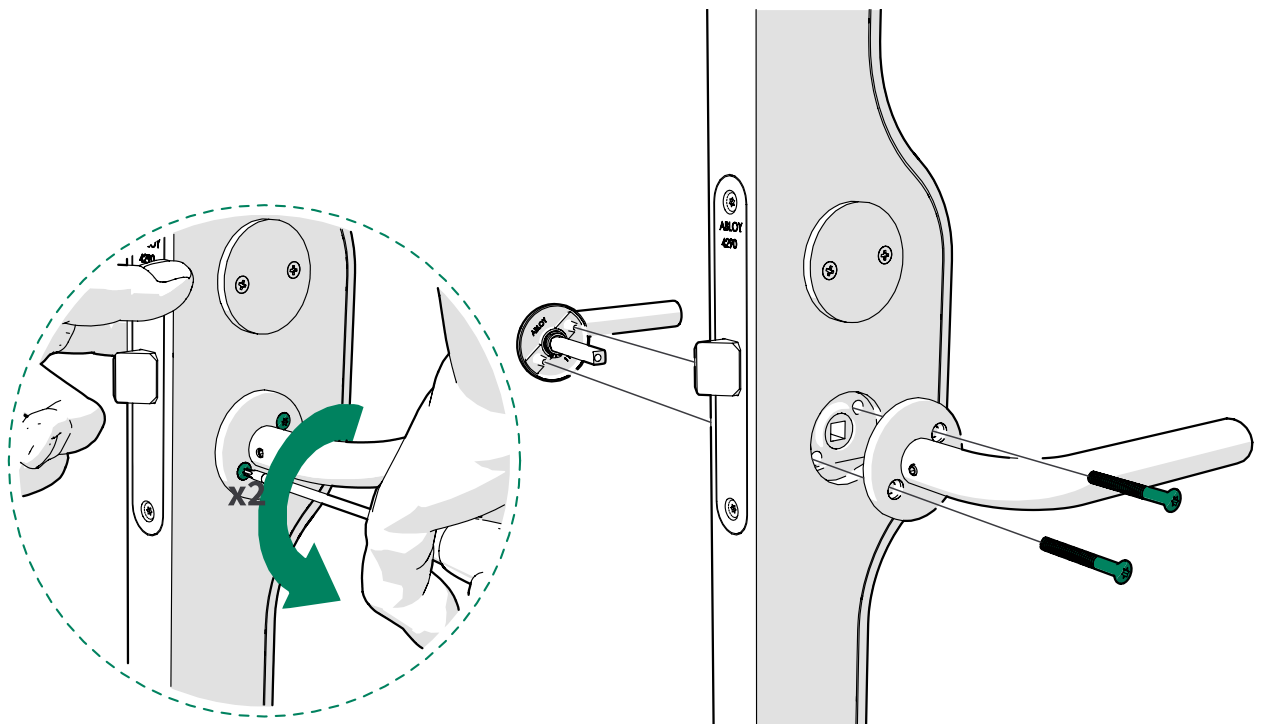
Cause: The screws used to attach the handles are overtightened.

Solution: Reinstall the handle.

1. Loosen the set screw on the inside handle.

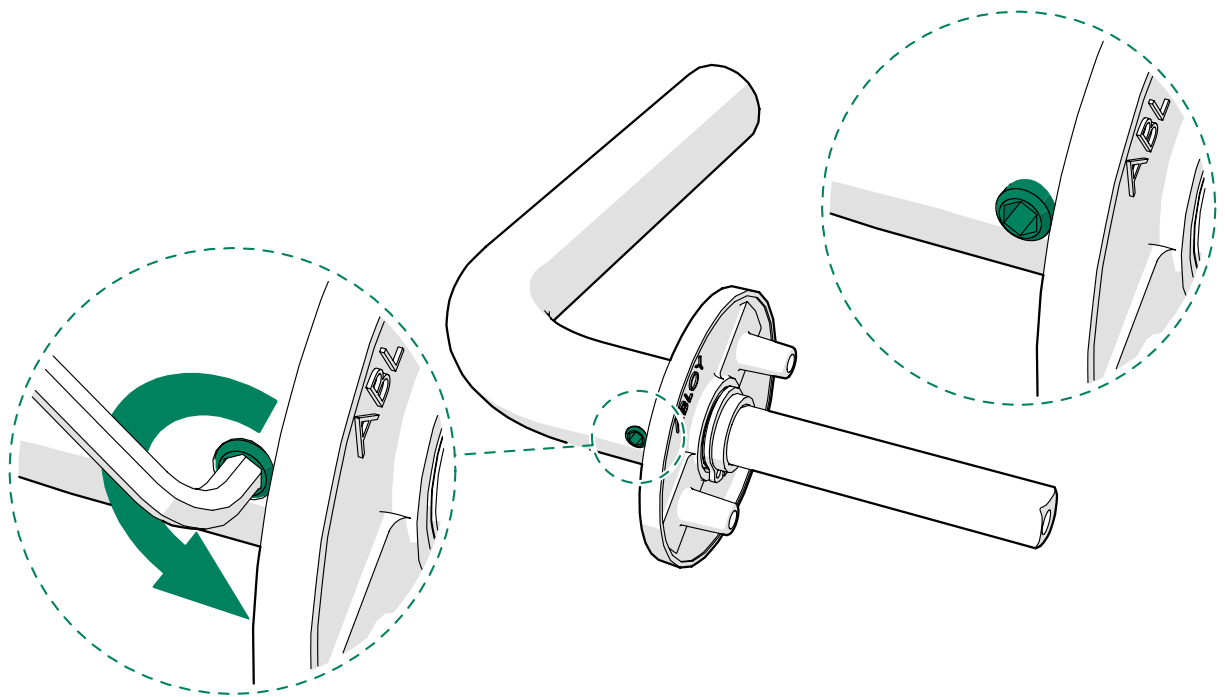


2. Remove the M5x32 screws.



3. Remove the inside handle and the outside handle with the spindle attached to it.

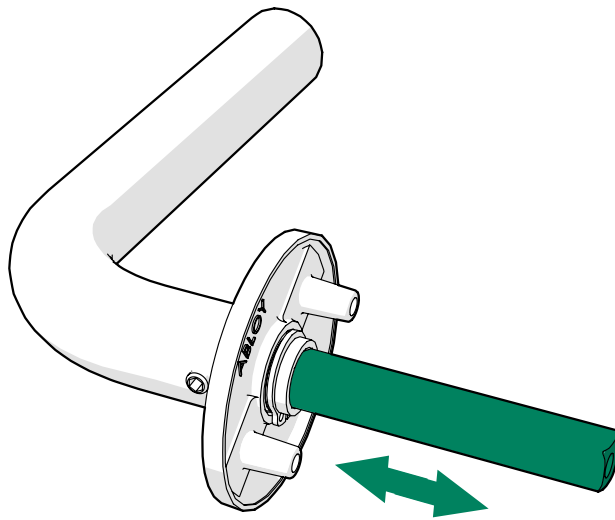
4. Loosen the set screw on the outside handle.



5. Adjust the spindle at least 5 mm to find a new spot for the set screw to pierce the spindle.

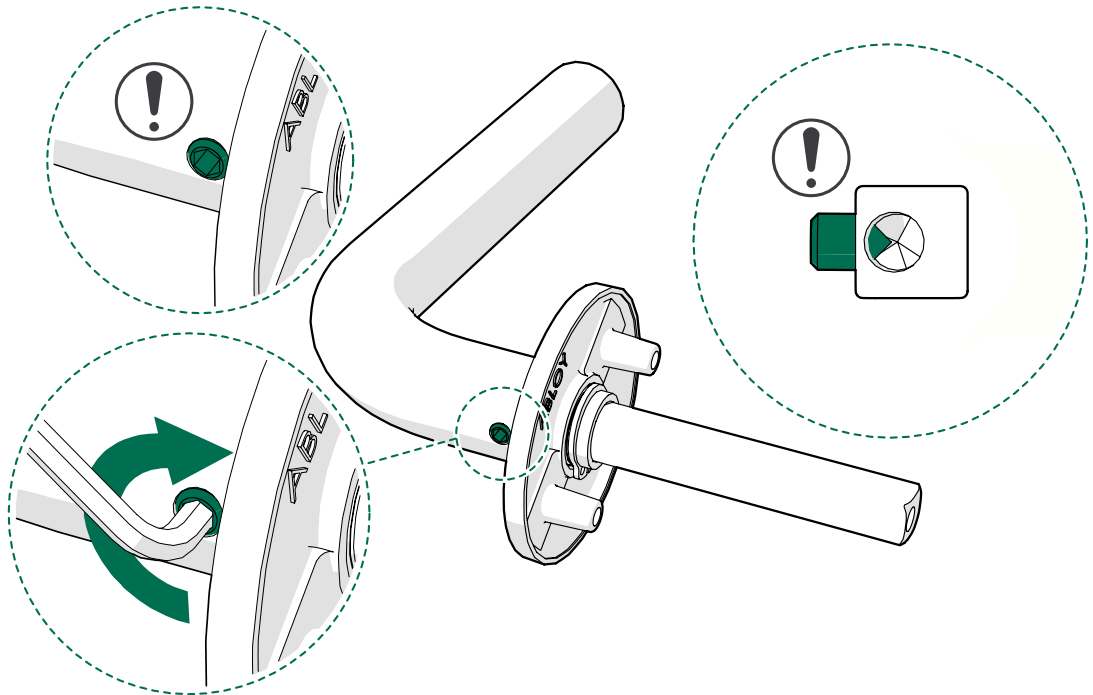


Note: Do not turn or rotate the spindle in any way, because it can only be pierced on one side.



6. Tighten the set screw on the outside handle. The resistance increases steadily until the screw pierces the spindle.

⚠ **Note:** In the final position, the head of the set screw is slightly (1-2 threads) above the handle surface.

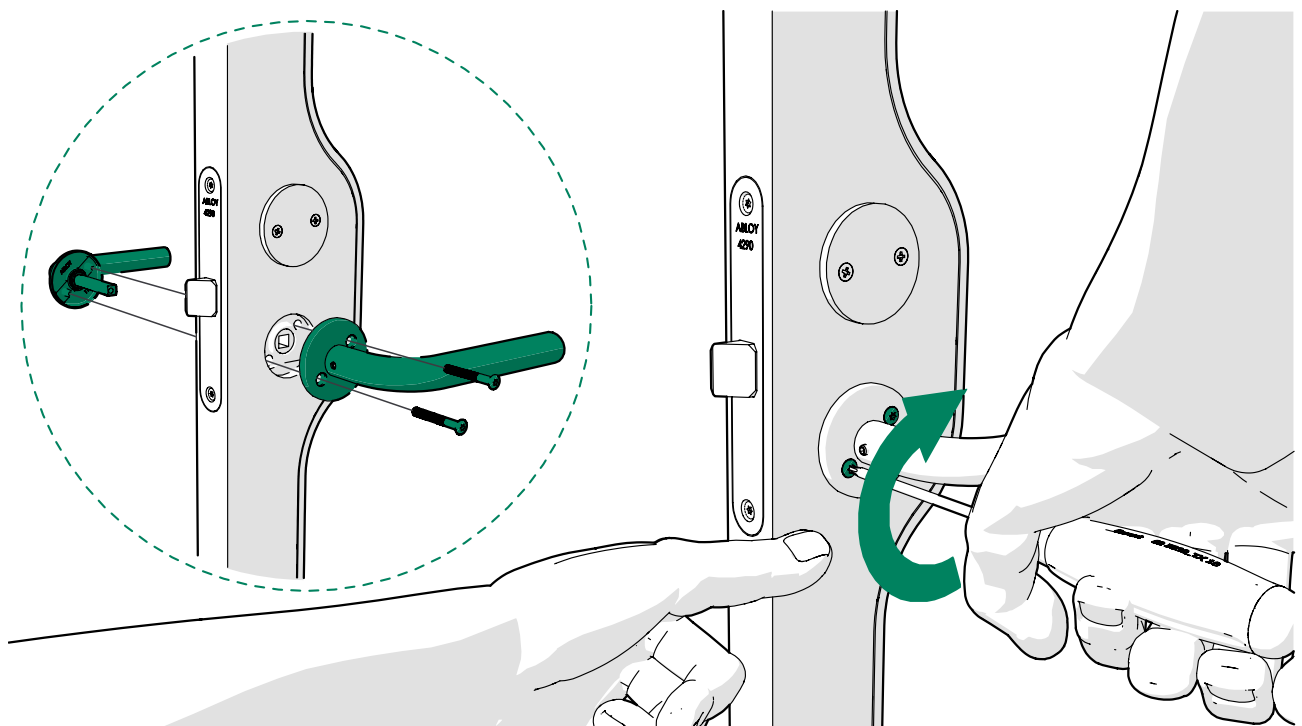


7. Do either of the following:

- Replace the M5x32 screws with new ones.

⚠ **Note:** Make sure that the new screws have Loctite.

- Add Loctite to the existing screws.

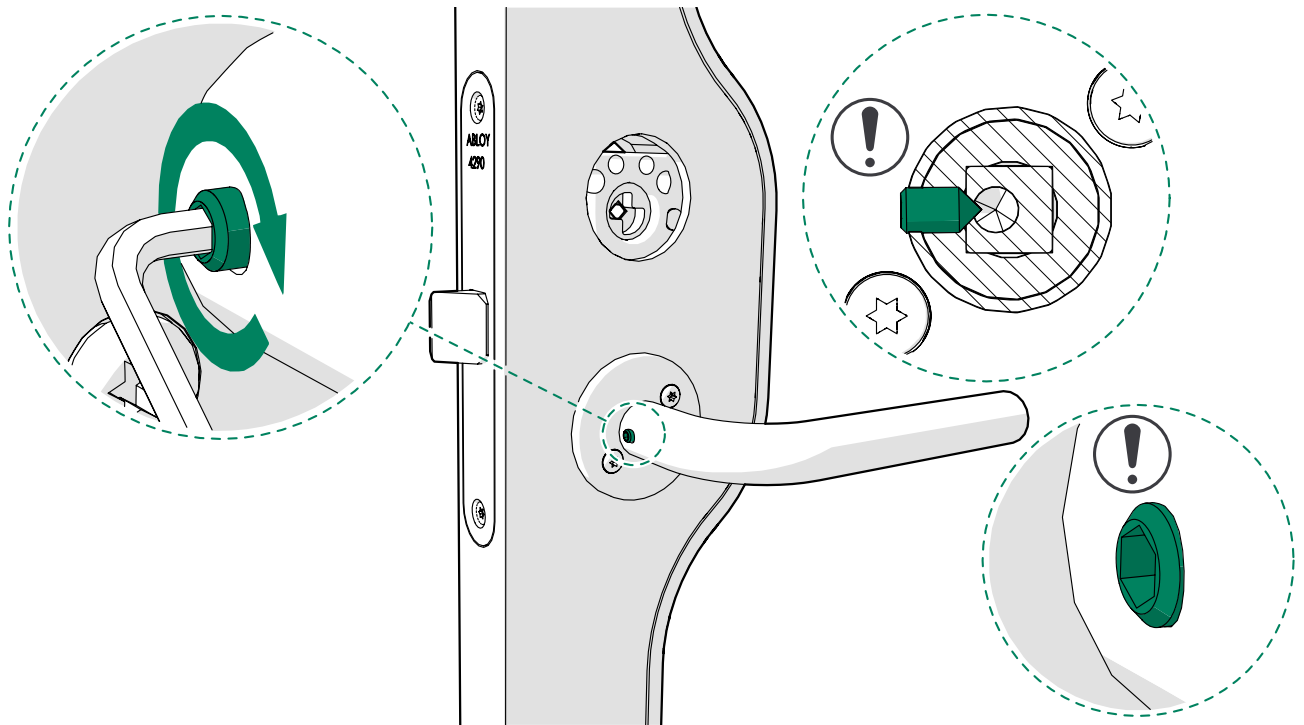


8. Tighten the M5x32 screws.

⚠ **Note:** Do not overtighten the screws. If you overtighten the screws, the lock latch gets stuck.

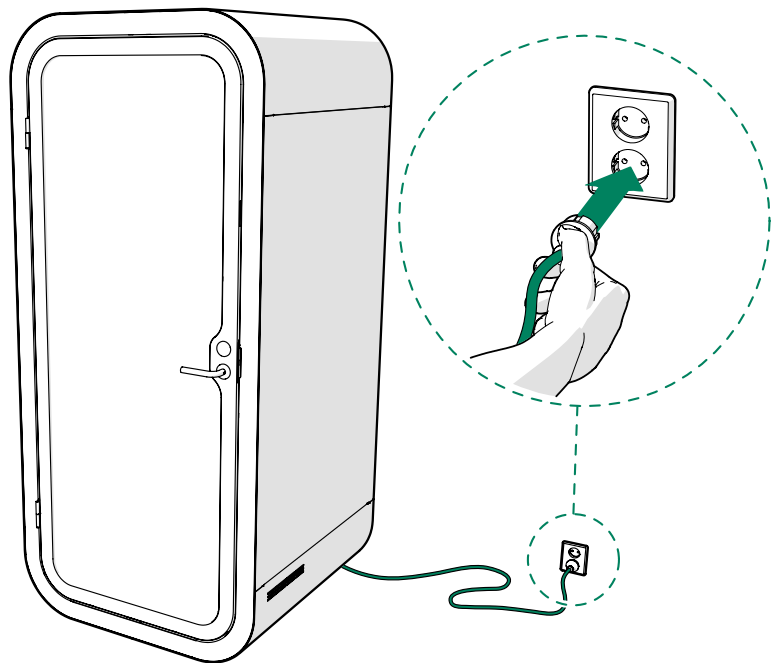
9. Tighten the set screw on the inside handle. The resistance increases steadily until the screw pierces the spindle.

⚠ **Note:** In the final position, the head of the set screw is slightly (1-2 threads) above the handle surface.



8 Finalize

1. Connect the power cord.



2. Check that the power outlet in the table works.
3. Check that the fans and light work.
The light should switch off after approximately eight minutes of no activity.

framery

Framery O
Troubleshooting instructions
Patamäenkatu 7
33900 Tampere
FINLAND
VAT: FI 23527139