

air³

Warranty

[aftersales guarantee]

section

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Warranty

All of our meeting pods are covered under normal conditions of use for a period of 5 years from the date of delivery. To include replacement of all faulty parts to the associated dealer for repairs, assuming reasonable wear and tear.

Air³ Electrics

Pod electrics have a 2 year warranty.

Air³ Integrated Tabling

The tables have a 5 year warranty.

Replacement Parts / Repairs

We aim to repair products supplied in the UK on site, however some products may have to be returned to our factory for inspection.

Exceptions

- Any damage caused during onward freight, improper storage of the product, or damage caused by accident and normal wear and tear.
- Any abuse, misuse, accident, improper use or in-appropriate handling when moving products.
- Any products or components not installed or re-configured by Orangebox.
- Colour Variations. Orangebox cannot guarantee an exact colour match on any painted metal finish, wood, or guarantee against commercial variance in fabrics, especially on repeat orders.
- Natural product changes - changes due to aging or exposure to light.
- Unapproved modifications to the products carried out by the customer.
- Only approved fabrics listed are covered and all materials are subject to fair wear and tear in use.