Steelcase®

WorkValet™

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Blueprint for a New Day

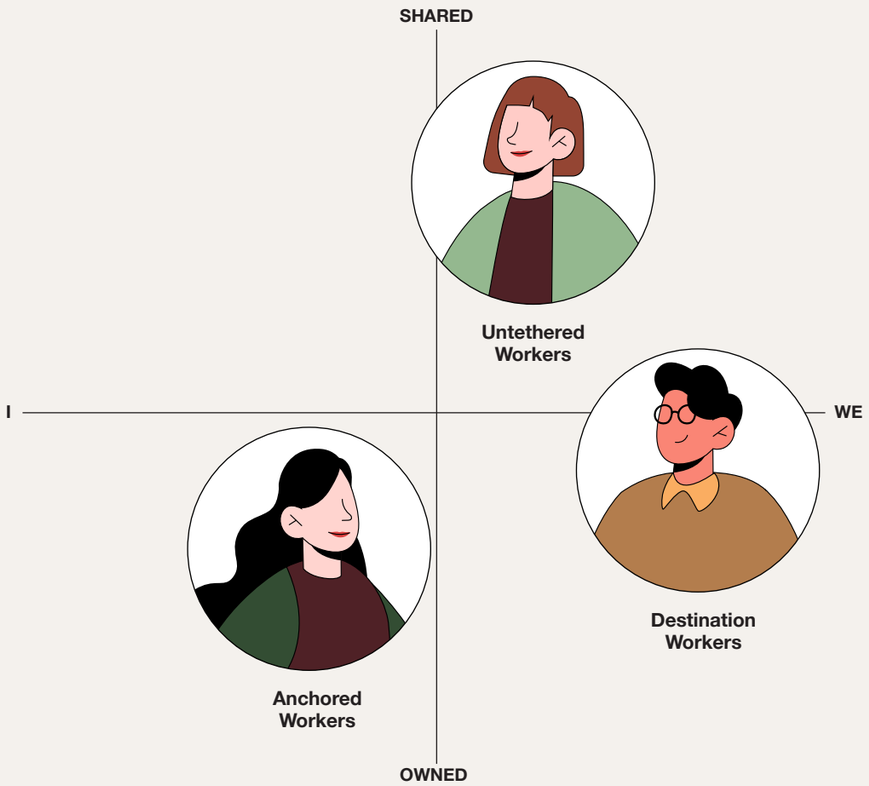
The office needs to be a destination more than ever before, supporting new ways of working for both Hybrid and Resident workers with contrasting demands for flexibility and personalization.

Reimagining lockers beyond storage, WorkValet™ is a blueprint for organizations adopting flexible hybrid strategies. This innovative storage platform enables organizations to create new experiences to welcome employees returning to the office in a post-pandemic world.

"Hybrid work policies will work better if an organization's space changes in tandem."

The New Hybrid Neighborhood
Work Better Spring, Summer 2022

Hybrid is the New Normal



As hybrid working takes the world by storm, workers have drifted away from traditional workplace cultures. The paradigm shift has led Steelcase to identify emerging worker groups with differing traits and behaviors in this new world of work.

Hybrid Users

- ***Untethered Workers*** *with required attendance and unassigned seating, who use hybrid workspaces the full work week.*

- ***Destination Workers*** *with elective attendance and unassigned seating, will use hybrid workspaces when they're in the office (typically 2/3 days a week).*

Resident Users

- ***Anchored Workers*** *with required attendance and assigned seating, typically working in a more static office setup.*

The diverse demands of hybrid workers make the conventional locker a pain point for facility managers. These new demands need to be met with new solutions, where lockers cannot simply be an afterthought pushed to the sidelines — but a centerpiece that integrates into the everyday life of a modern worker.

Hear it from the workers

"My locker is the first spot I go to when I get to work, even before I go to the pantry."
For organisations with clean desk policies, the first and last touchpoints for users are their lockers.

"I share my friend's locker because the one assigned to me is in another building block."
In large organizations, users lack proximity to their lockers which are traditionally placed in secluded zones.

"I need my belongings and my team's project storage to be in different places."
Users desire complete ownership over their personal storage spaces and want shared storage for team needs.

"I cannot adjust the shelf to fit the larger items."
Storing everything from snacks and water bottles, to PPE and devices, users need flexible options and practical accessories to fit their needs.

"I need a place to hang my raincoat; I keep an extra one in the office."
Personalised options such as coat hangers and wardrobes establish a sense of ownership at work.

"When I visit another city, its uncomfortable to share lockers with other people."
Visiting users wish to have some control over the storage options allocated to them.

"If I am allocated a lower locker, I usually request to change it."
Users wish for easier access to their lockers.

Design for Hybrid

Anchored Workers
Anchored Workers have the most traditional routines. Due to their style of work, they are usually assigned specific workstations and lockers.

This group of workers generally work in functions that need shared and secure storage close to their desks.

Untethered Workers
Untethered Workers have a flexible routine and informal assigned areas within the office.

Migrating through the neighborhood depending on their daily schedule, this group prefers to choose lockers close to their workstation for the day. These workers closely work with their colleagues, making convenient collaboration space and accessible shared storage essential.

Destination Workers
Destination Workers use the office in a flexible way, typically visiting a few times a week for specific needs.

Based on their irregular routines, they reserve workstations and lockers as needed. These workers utilize hybrid furniture for focused work and make use of shared resources for collaborative meetings.

“Traditional lockers are usually the afterthought in the floorplan. WorkValet flips things around; designed to be the centerpiece, it’s smart, it’s modular, it’s adaptable and it brings the lockers to the user.”

Amber Matthews,
Steelcase Director of Workspace Future Research

Blueprint for Campuses

WorkValet is a scalable locker system designed for technology integration, removing the complexity of storage management for facility managers, while being intuitively simple for the user.

Less Time, More Ease
WorkValet increases productivity with smart technology. Facility managers can oversee storage efficiently, while workers spend less time locating lockers and learning how to operate them.

Clever Use of Space
Network lockers help organizations optimize limited floor space. The smart lock technology allows businesses with hybrid practices to reduce locker quantities by 30–50%. As compared to traditional lockers, WorkValet can save up to 35% floor space.

Intentional and Valuable
Network lockers can bring quicker return on investment. Network locks are proven to require less energy to operate than their battery counterparts and are designed to scale according to business needs. The typical payback period of a network lock is 2–8 months, making any investment in a network locker system an easy decision.

Blueprint for Campuses

Managing Scale

Steelcase Global Research report predicts organizations heading towards a realignment of employee policies, where half their teams will be anchored workers and the other half hybrid. Trends in CBRE's real-estate data support this prediction, which will mean facility msanagement in large organizations will need to oversee and operate over thousands of lockers.

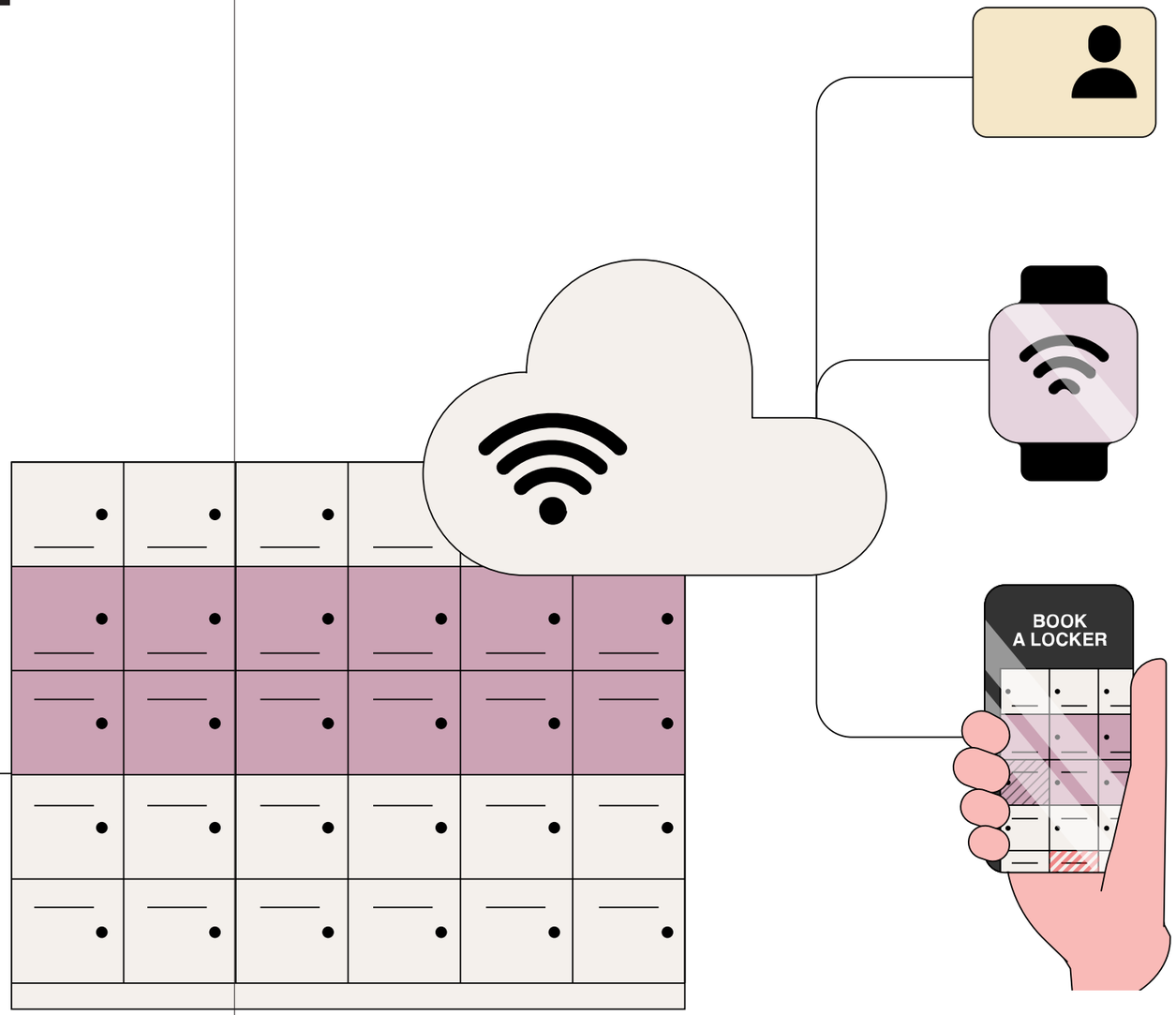
WorkValet has been designed for easy operation at scale. With the ability to be fully integrated with the latest network lock technology, campus-wide management can be as simple as the click of a mouse.

Smart Lock, Smart Locker

Network locks provide an automated platform for company-wide storage management. Unlike traditional locks, the seamless smart technology is managed through a centralized dashboard and it is compatible with existing facility management systems where access could be provided through ID badges, apps and smart wearables.

Dashboard
Network locks can be managed through a single dashboard, making mass management exceptionally easy for facility managers. Assignment of individual users, rule setting and management of different user groups can be done through a single touchpoint.

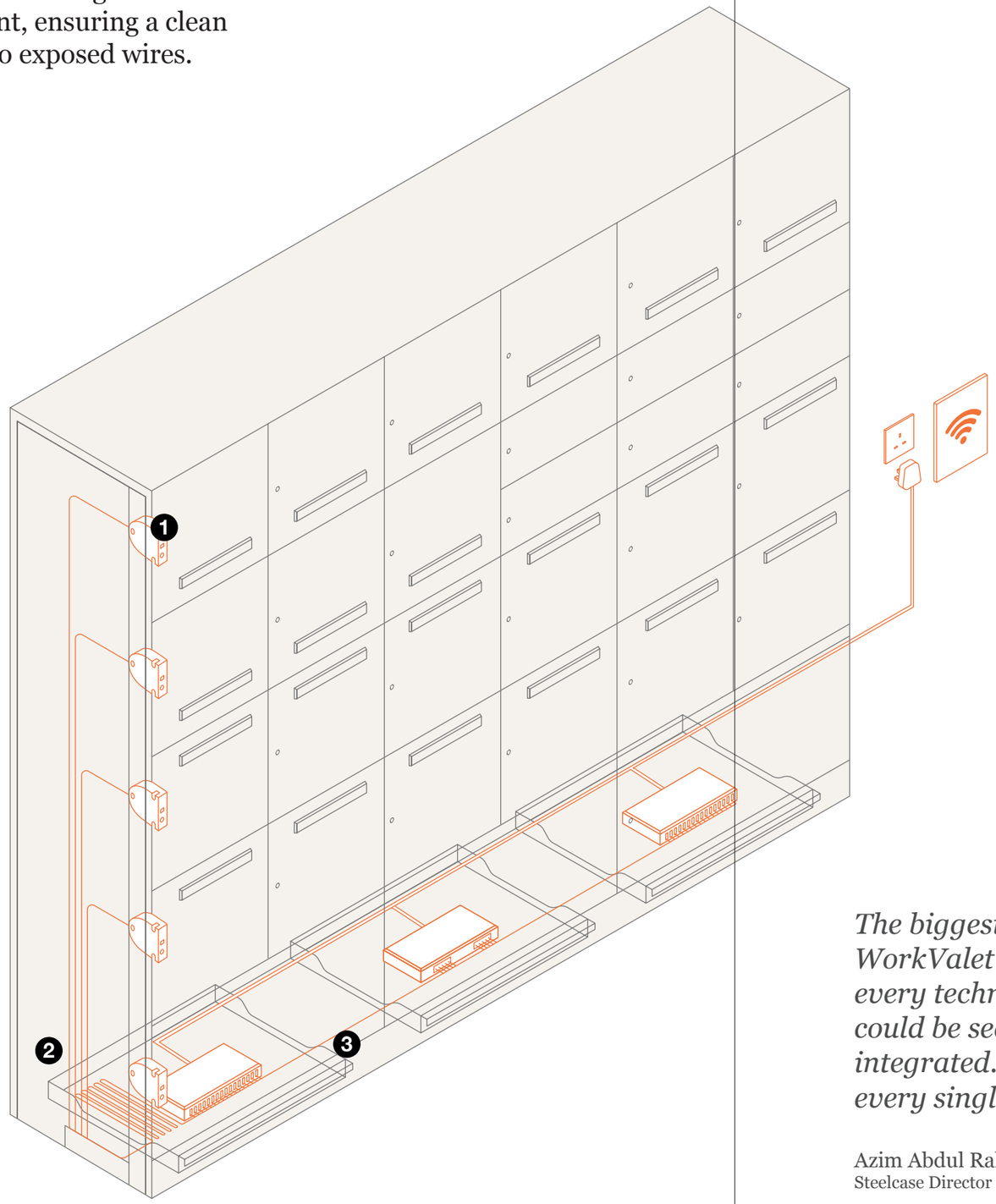
The dashboard is also able to collect accurate data of utilization to inform future growth strategies and help implement efficient solutions in the workplace.



Phone Apps
Users are able to easily operate the smart lockers through key cards and wearable tech, as well as iOS and Android applications, so they can find and reserve lockers near their workstations before they even get to the office.

Integrated Cable Management

WorkValet has integrated cable management, ensuring a clean look with no exposed wires.



1 Network Lock

2 High-capacity vertical riser keeps cables hidden and neat

3 The cable support tray is hidden within the plinth and comes in different sizes to comfortably accommodate smart lock components such as routers, controllers, and network cables.

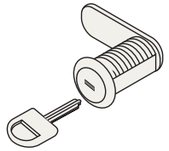
The biggest challenge for WorkValet was to ensure every technology component could be seamlessly integrated. We focused on every single detail.

Azim Abdul Rahman,
Steelcase Director of Product Engineering

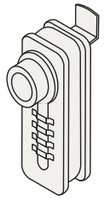
Lock Agnostic

WorkValet is a lock-agnostic system, compatible with multiple lock types. The system can be fitted (or retrofitted) with mechanical, digital and smart network locks.

Key
Traditional mechanical locks means user and facility managers hold matching keys.

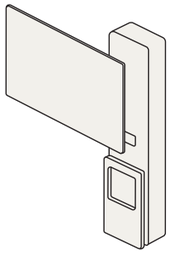


Dial
Fitted with an external dial, dial locks are unkeyed and can be unlocked with a set of 4 digit number sequence pre-set by the user, or by the facility manager with a master key.



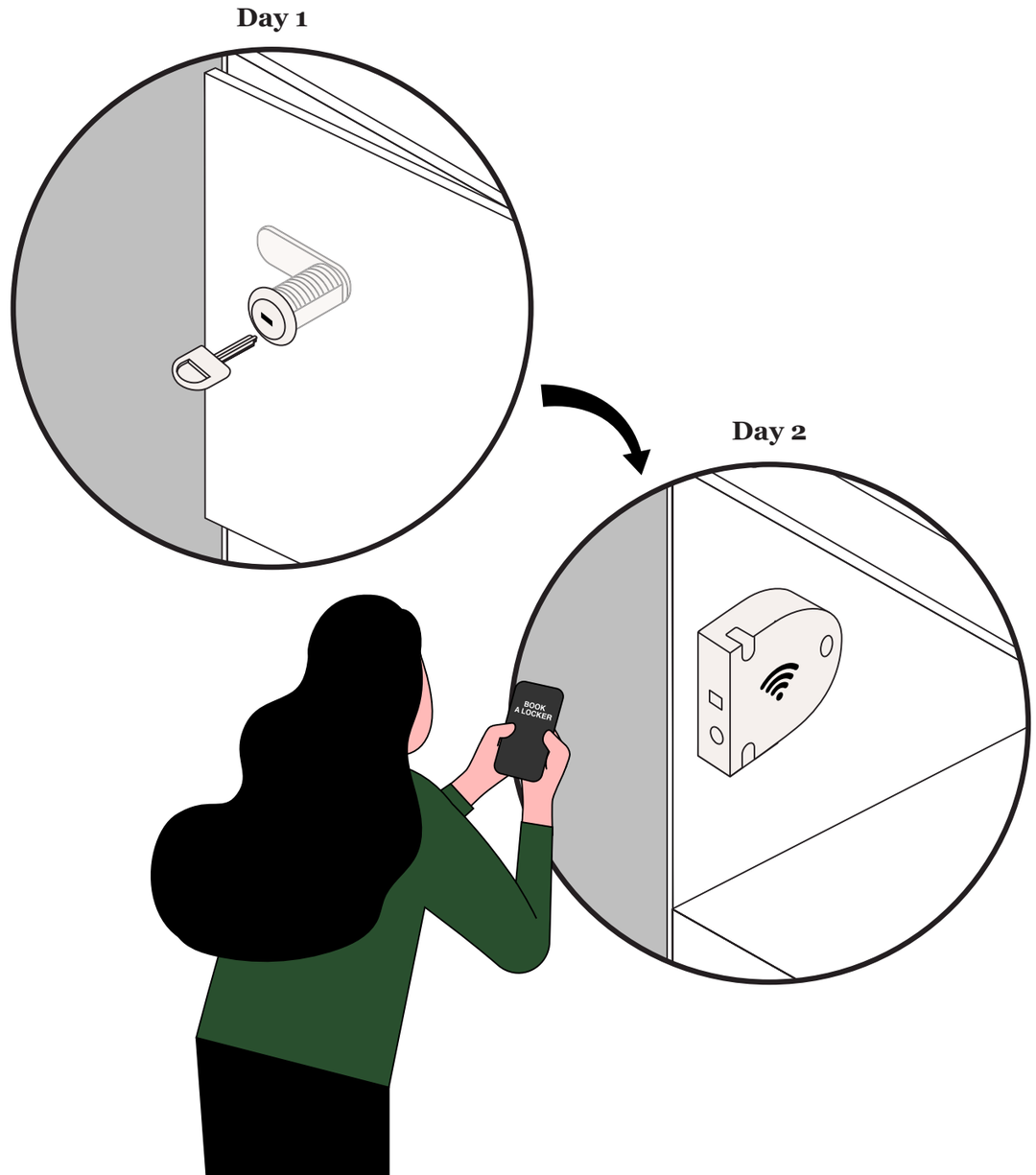
Code
Fitted with an external key pad, these locks are unkeyed and can be unlocked with a code set by the user, or by the facility manager with a master key.

RFID Card
Paired with a physical card, the lock can be operated by users with a programmed card, and facility manages with the master card.



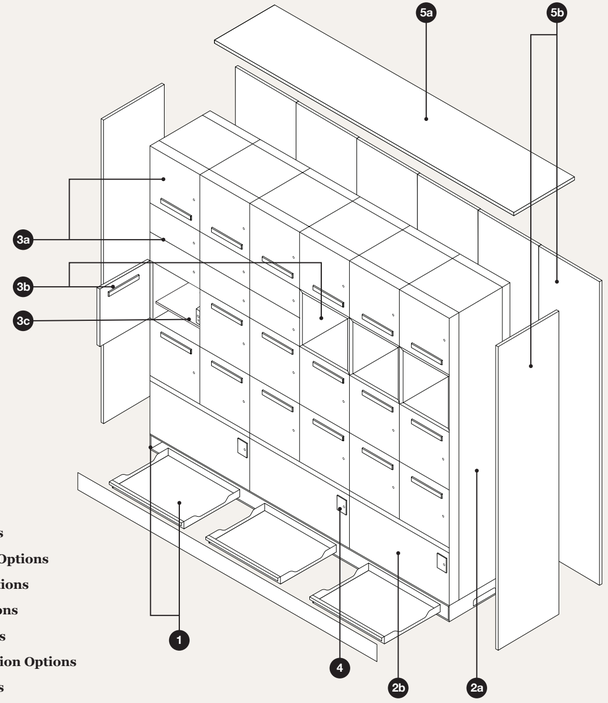
RFID Network
Network locks can be programmed to operate for the user via any smart device or card. When integrated with technology, it can also be custom-programmed to enable remote control and multi-party access for users as well as facility managers.

WorkValet is future ready. The integrated cable management system allows organizations to fit their lockers with mechanical or battery locks Day 1, then upgrade to smart lock systems as their needs evolve without having to replace the carcass. This flexibility is designed to support the ever-changing needs of organizations and their users through the product's lifetime.



Statement of Line

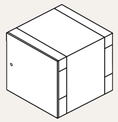
WorkValet was designed with a user-centered approach. Whether one is looking for specified custom configurations, expanded widths, select network or manual lock options, the new-age locker system does it all.



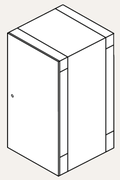
1. **Base Options**
2a. **Locker Tier Options**
2b. **Drawers Options**
3a. **Locker Options**
3b. **Door Options**
3c. **Personalization Options**
4. **Lock Options**
5a. **Top Surface Options**
5b. **Side & Back Surface Options**

3· Choose Locker Options

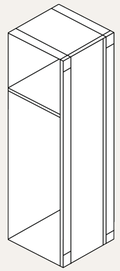
a. Carcass Options



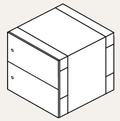
Default
Left open, Right open
400W*400H, 450W*450H,
500W*500H; 500D
Door: LPL, Metal



Double
Left open, Right open
400W*800H, 450W*900H,
500W*100H; 500D
Door: LPL, Metal



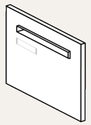
Wardrobe



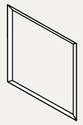
Half
Left open, Right open
400W*400H, 450W*450H,
500W*500H; 500D
Door: LPL, Metal

b. Door Options

Name Tag

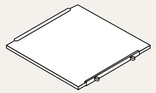


Mail Slot

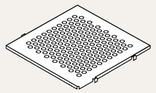


Open Landing Space

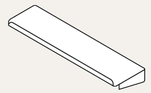
c. Personalization Options



Shelf



Perforated Shelf



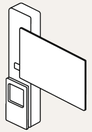
Organizer

Hook

4· Choose Lock

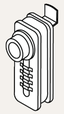
Lock Options

RFID Network



RFID Card

Code

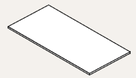


Dial

Key

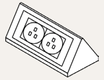
5· Choose Surface Options

a. Top Surfaces Options

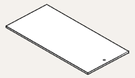


Top Cover
From 800W to 2000W
LPL, Metal

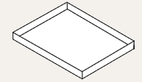
Planter
From 800W to 1500W



Power Box
For 2 Gangs



Counter Top
End-End, End-Intermediate
With Power- Left/Right Sided
From 800W- 2000W



Shallow Tray
1 Column wide/
2 Column wide

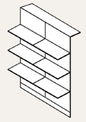
b. Side & Back Surface Options

Side Cladding
400W, 450W, 500W
From 800H to 2000H
LPL, Metal

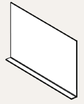
Back Cladding
2 Column Wide/ 1 Column Wide
From 800H to 2000H
LPL, Metal, Fabric, PET

Extended Side Cladding

Corrugated Metal Side Cladding



Back Shelf
From 800W to 2000W

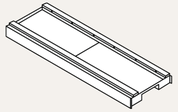


Whiteboard
2 Column Wide, 1 Column Wide

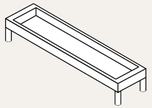
TV Mount
W:1600, 1800, 2000

1. Choose Base

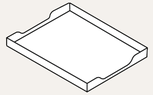
Base Options



Plinth Base
From 800W to 2000W



Elevated Base
From 800W to 2000W



Cable Management Tray
From 800W to 2000W

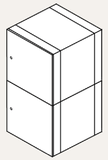
2. Choose Size

a. Locker Tier Options

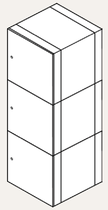
To start specifying, users need to determine the individual locker size and the total carcass height.

Min Ht. 2 Tiers, Max Ht. 5 Tiers,
The 3 available sizes for each tier are:

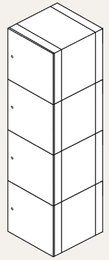
- 400W x 400H
- 450W x 450H
- 500W x 500H



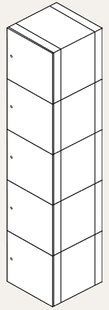
2 Tier



3 Tier

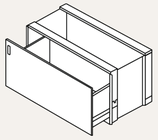


4 Tier

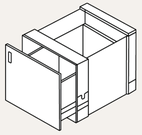


5 Tier

b. With or Without Drawers



Double Width Drawer
400W*400H, 450W*450H, 500W*500H; 500D
Door: LPL, Metal



Single Width Drawer
400W*400H, 450W*450H, 500W*500H; 500D
Door: LPL, Metal

Ecosystem
WorkValet can also accommodate devices, whiteboards and shelves on the flip side to create micro settings for collaboration.

Visitor Check-in
Visitors of the workplace are also able to check in and select their preferred storage space from access terminals at locker stations.

Drawer As Option
Unique pull-out drawers at ground level ensure all lockers are fully accessible.

USB Charging Network Locks
Gantner Network Locks can be specified with USB charging points, creating secure spaces for users to power up their devices when not in use.

Shared Landing Space
Soft-felt lined cells are ideal to embellish with shared objects, or double up as landing spots for users to unpack personal items.

Chamfered Edge Details
Even corners are thoughtfully designed with soft edges.

Mail Slots
WorkValet lockers can also be customized with mail slots and user name tags to ensure their locker configuration fits the company's needs.

Workplace Neighborhoods

Neighborhoods in the workplace, like the ones we live in, are a homebase for people to come together. They include a variety of interconnected space types that support a mixture of uses and support different social settings in the workplace. Whether designed for teams or individuals, neighborhoods should always feel organic and flow naturally from one to another.

WorkValet injects a breath of fresh air into the working environment. Customizable with planters, the smart locker system can become the new centerpiece at work, instead of being hidden away in obscure and forgotten parts of the building.

Create Hubs for Teams

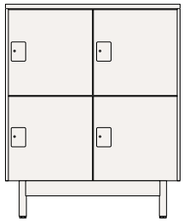
Designers want to create workspaces that are diverse and layered to support different activities and work modes. Work settings range from fixed to fluid, and WorkValet can be used as a boundary division or double up as social hubs for teams to engage and congregate around.

WorkValet system can be used as freestanding barriers to create semi-private areas and informal huddle spaces to gives teams a variety of workspaces.

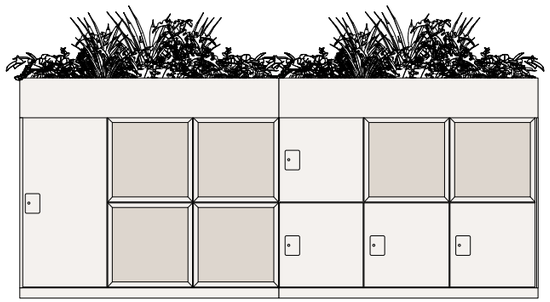
Create Totems & Destinations

With the installation of WorkValet, designers can have more room to play when it comes to creating space types that are diverse and inclusive. Neighborhoods at work help transform a simple office space into a destination — where workers can feel comfortable and confident while having all the tools they need to work better.

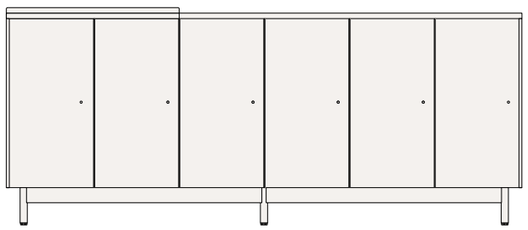
Micro Team Storage
2 Tiers x 2 Columns



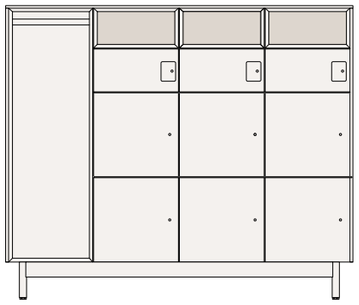
Micro Team Bay
2 Tiers x 2 Columns



Biophilic Boundary
2 Tiers x 6 Columns

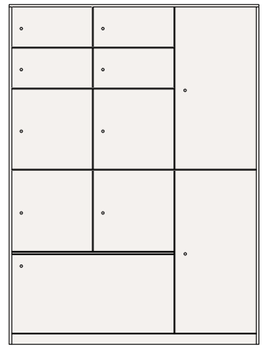


Executive Boundary
2 Tiers x 6 Columns

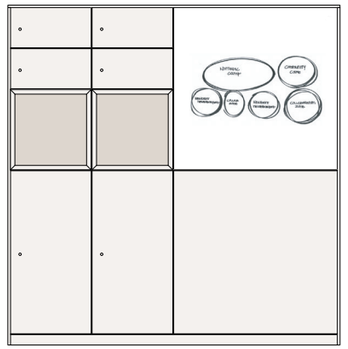


Team Hub
3 Tiers x 4 Columns

Biophilic Hub
3 Tiers x 2 Columns

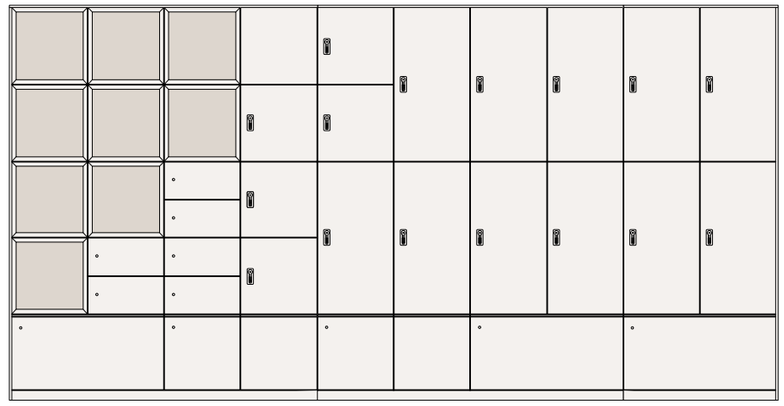


Team Bay
4 Tiers x 3 Columns



Collaboration Hub
4 Tiers x 4 Columns

Visitor Bay
5 Tiers x 5 Columns

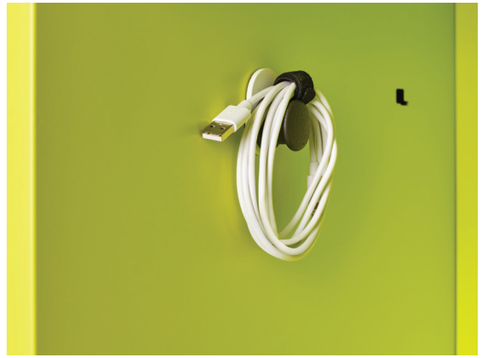


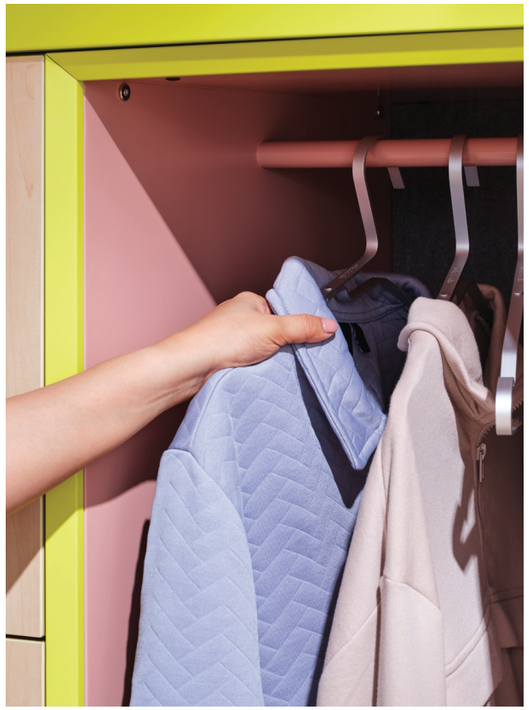
Anchored Worker Bay
5 Tiers x 10 Columns

“It could be as simple as a shelf or a mug hook, but we are always mindful of the need to strike an ideal balance between user functionality and operational ease... all whilst making the final product desirable and cohesive.”

Tomoko Kotsuji,
Steelcase Senior Industrial Designer

Hook
A detachable hook makes organization just a little bit easier, be it spools of cable or favorite coffee cups.





Wardrobe
For users who keep a change of clothes at the office, the wardrobe keeps clothes crisp and clutter away from the user’s workstation.

Shelf and Organizer
Channel your inner Marie Kondo, configure the interior to your needs and organize to your heart’s content!

Create Iconic Landmarks

A premium material selection elevates the look and feel of WorkValet, making it a great choice for creating memorable first impressions.

Shallow Tray
Fitted with a tray space to carry all the office needs, fill this area with drinks like a little pantry area or art to embellish the space.

Elevated Base
The elevated base option elevates the overall look of the product, adding a touch of sophistication to the entire design.

Countertop
A customizable countertop space seamlessly fits in with the design of any workplace.

Steelcase®

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