



Warranty for Furniture Products

The Launch, Hollywood, Tulipa and Lunar furniture collections meet the Australian Standards for seating and have a warranty period of 5 years from date of purchase.

The Plateau Table Collection, has a warranty period of 5 years from date of purchase.

The Grille outdoor furniture collection meets the Australian Standards for seating and have a warranty period of 2 years from date of purchase.

A receipt of purchase must be provided for this warranty to be valid. A report from the original place of purchase must be accompanied with any warranty claim.

The following are not covered by our warranty:

1. Any scratches, dents, marks or blemishes to the surface of the product that occur from daily use.
2. Any inconsistencies caused by the natural properties of the base material (i.e. wood, plastic and or metal).
3. Any failures caused by misuse, vandalism, accident, modifications, placement in unsuitable physical environments.
4. Any misuse contrary to gohome's and/or its distributors product instructions.

gohome shall repair or replace any product which fails to perform under the terms of this warranty.

Quality Assurance

gohome endeavours to produce products of the highest quality always.

This is achieved by having QC experts on site monitoring the manufacturing and packaging process at our factories. They follow strict QC guidelines which are internationally recognized. Our factories endure rigorous assessment and certification processes to attain ISO9001 & ISO14001